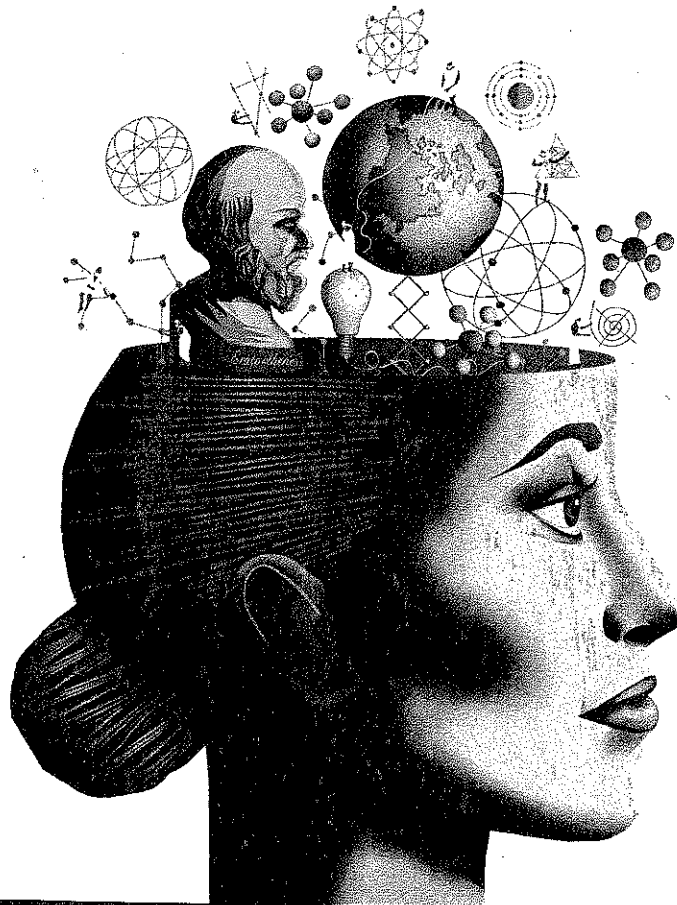


HIGHER EDUCATION

Reinventing College

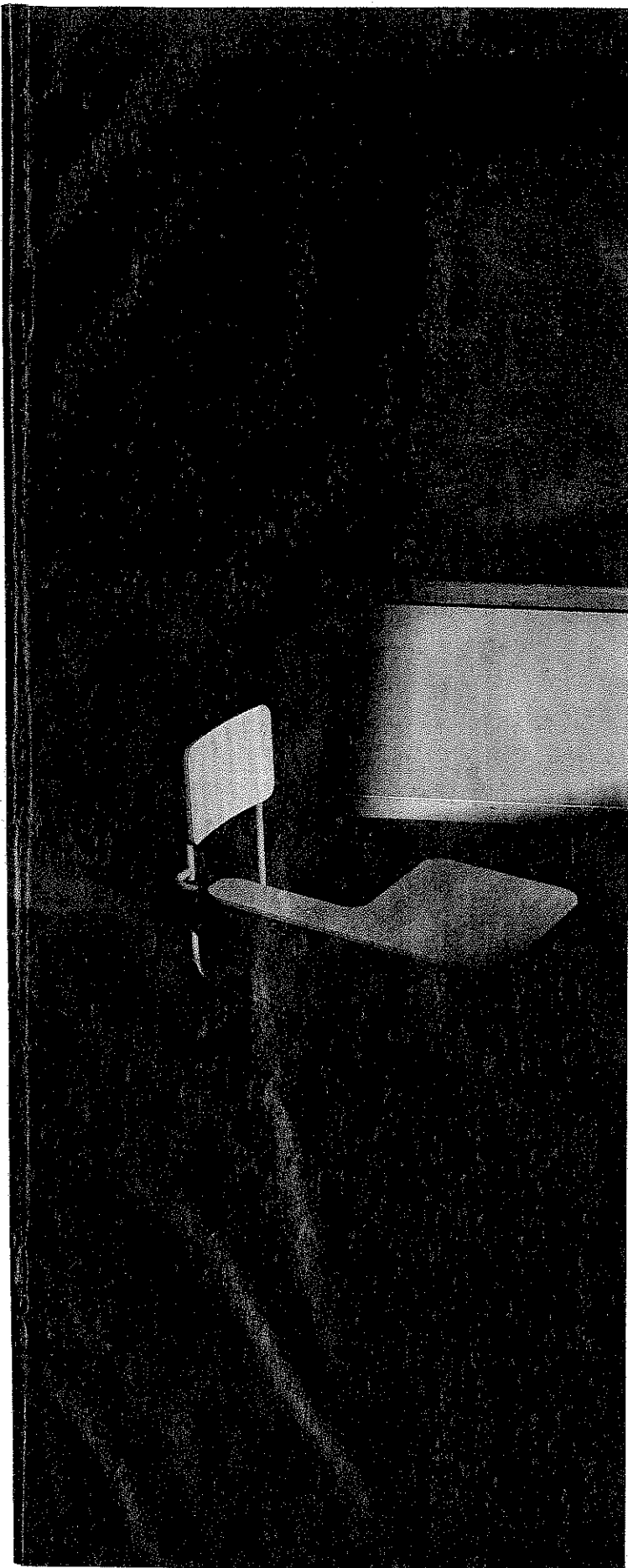
The term *iron triangle* is not from geometry class but from experts describing the three big, interrelated problems facing America's colleges and universities: access, cost and quality. Only 3% of the students at the top 146 colleges come from families in the bottom fourth of household income. Fewer than 6 in 10 undergraduates finish four-year degrees within six years. Student-loan debt has topped \$900 billion. And employers need workers with a college education more than ever. None of these problems can be solved in isolation. Higher education has been the great engine of American prosperity, innovation and social mobility, and we weaken it at our own peril. We must find a way to do better. —RICHARD STENGEL



Illustrations by Adam Simpson for TIME

College Is Dead. Long Live College!

Can a new breed of online megacourses finally offer a college education to more people for less money?
By Amanda Ripley



ON SEPT. 17, THE PAKISTANI GOVERNMENT SHUT DOWN ACCESS to YouTube. The purported reason was to block the anti-Muslim film trailer that was inciting protests around the world.

One little-noticed consequence of this decision was that 215 people in Pakistan suddenly lost their seats in a massive, open online physics course. The free college-level class, created by a Silicon Valley start-up called Udacity, included hundreds of short YouTube videos embedded on its website. Some 23,000 students worldwide had enrolled, including Khadijah Niazi, a pigtailed 11-year-old in Lahore. She was on question six of the final exam when she encountered a curt message saying "this site is unavailable."

Niazi was devastated. She'd worked hard to master this physics class before her 12th birthday, just one week away. Now what?

Head of the class

Some 23,000 people enrolled in Andy Brown's physics course at Udacity



Niazi posted a lament on the class discussion board: "I am very angry, but I will not quit."

In every country, education changes so slowly that it can be hard to detect progress. But what happened next was truly different. Within an hour, Maziar Kosarifar, a young man taking the class in Malaysia, began posting detailed descriptions for Niazi of the test questions in each video. Rosa Brigida, a novice physics professor taking the class from Portugal, tried to create a workaround so Niazi could bypass YouTube; it didn't work. From England, William, 12, promised to help and warned

Niazi not to write anything too negative about her government online.

None of these students had met one another in person. The class directory included people from 125 countries. But after weeks in the class, helping one another with Newton's laws, friction and simple harmonic motion, they'd started to feel as if they shared the same carrel in the library. Together, they'd found a passageway into a rigorous, free, college-level class, and they weren't about to let anyone lock it up.

By late that night, the Portuguese professor had successfully downloaded all

the videos and then uploaded them to an uncensored photo-sharing site. It took her four hours, but it worked. The next day, Niazi passed the final exam with the highest distinction. "Yayyyyyyy," she wrote in a new post. (Actually, she used 43 y's, but you get the idea.) She was the youngest girl ever to complete Udacity's Physics 101 class, a challenging course for the average college freshman.

That same day, Niazi signed up for Computer Science 101 along with her twin brother Muhammad. In England, William began downloading the videos for them.



CODY PICKENS FOR TIME

High-End Learning on the Cheap

THE HYPE ABOUT ONLINE LEARNING IS OLDER than Niazi. In the late 1990s, Cisco CEO John Chambers predicted that “education over the Internet is going to be so big, it is going to make e-mail usage look like a rounding error.” There was just one problem: online classes were not, generally speaking, very good. To this day, most are dry, uninspired affairs, consisting of a patchwork of online readings, written Q&As and low-budget lecture videos. Many students nevertheless pay hundreds of dollars for these classes—3 in 10 college students report taking at

Ivy League for the Masses

Free MOOCs (massive open online courses) come with cachet

MOOC	UDACITY	COURSERA	EDX
TYPE OF VENTURE	For-profit	For-profit	Not-for-profit
LAUNCHED	January 2012	April 2012	May 2012
SCHOOL TIES	An island unto itself, the site was co-founded by a former Stanford professor	33 colleges so far, including Princeton, Stanford, Penn, Duke, Ohio State and the University of Virginia	MIT and Harvard have been joined by the University of Texas and the University of California, Berkeley
NUMBER OF COURSES CURRENTLY OFFERED	14	198	7
COURSES INCLUDE	Introduction to Statistics, Software Debugging, Applied Cryptography	Fundamentals of Electrical Engineering, Introduction to Guitar, Greek and Roman Mythology	Introduction to Computer Science, Circuits and Electronics, Artificial Intelligence
NUMBER OF STUDENTS	400,000	1.4 million	350,000

least one online course, up from 1 in 10 in 2003—but afterward, most are no better off than they would have been at their local community college.

Now, several forces have aligned to revive the hope that the Internet (or rather, humans using the Internet from Lahore to Palo Alto, Calif.) may finally disrupt higher education—not by simply replacing the distribution method but by reinventing the actual product. New technology, from cloud computing to social media, has dramatically lowered the costs and increased the odds of creating a decent online education platform. In the past year alone, startups like Udacity, Coursera and edX—each with an elite-university imprimatur—have put 219 college-level courses online, free of charge. Many traditional colleges are offering classes and even entire degree programs online. Demand for new skills has reached an all-time high. People on every continent have realized that to thrive in the modern economy, they need to be

able to think, reason, code and calculate at higher levels than before.

At the same time, the country that led the world in higher education is now leading its youngest generation into a deep hole. According to the Federal Reserve Bank of New York, Americans owe some \$914 billion in student loans; other estimates say the total tops \$1 trillion. That’s more than the nation’s entire credit-card debt. On average, a college degree still pays for itself (and then some) over the course of a career. But about 40% of students at four-year colleges do not manage to get that degree within six years. Regardless, student loans have to be repaid; unlike other kinds of debt, they generally cannot be shed in bankruptcy. The government can withhold tax refunds and garnish paychecks until it gets its money back—stifling young people’s options and their spending power.

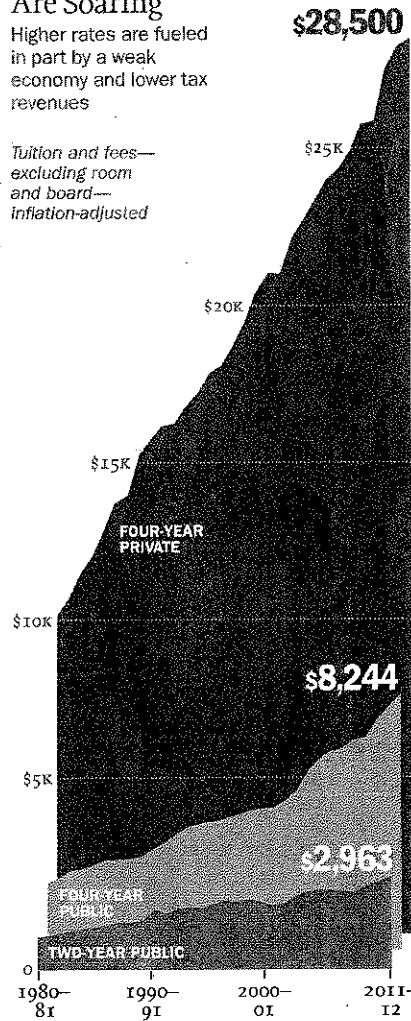
For all that debt, Americans are increasingly unsure about what they are getting. Three semesters of college education have

Degrees of Difficulty Tuition keeps rising, but so does the need for more graduates

Tuition Costs Are Soaring

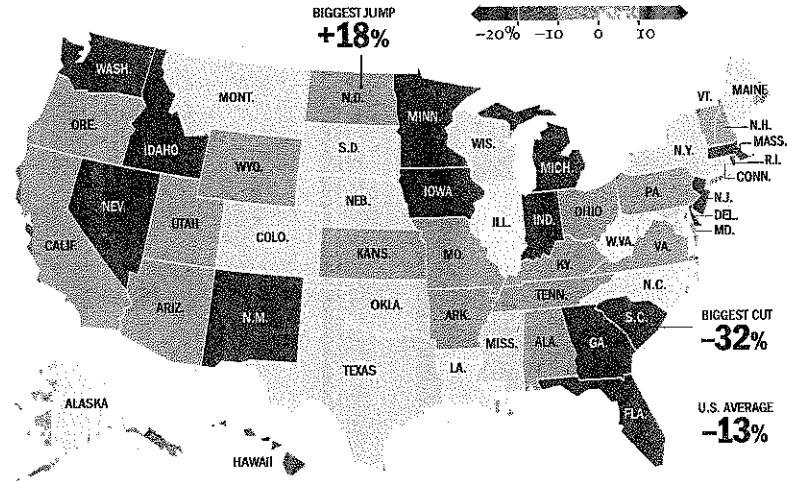
Higher rates are fueled in part by a weak economy and lower tax revenues

Tuition and fees—excluding room and board—inflation-adjusted

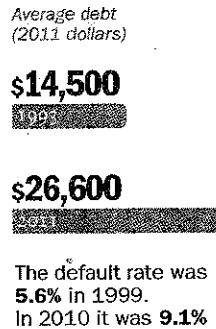
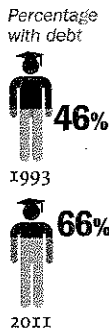


States are reducing per-student funding to colleges

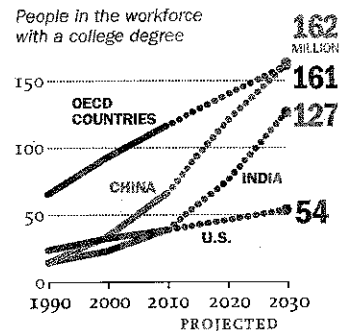
Change in state spending on public colleges and universities, 2006-11



Student debt loads are increasing



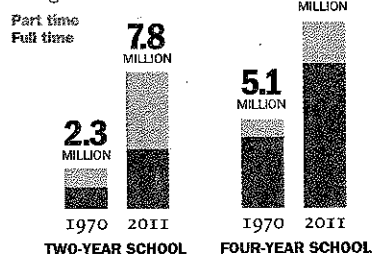
Having fewer degrees threatens our global competitiveness



Today's College Students, in Brief

There are more of them

College enrollment in the U.S.

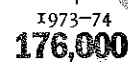


More undergrads need remedial classes



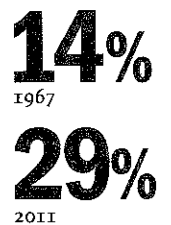
An increasing number come from low-income families

Recipients of Pell Grants (money the federal government gives to low-income students)



They are older

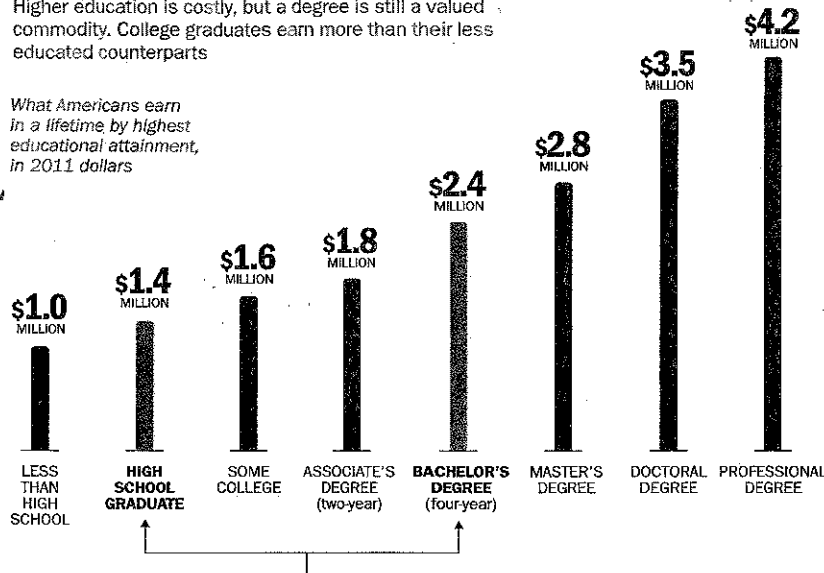
Percentage starting college at age 19 or older



Attending College Is Still a Smart Move

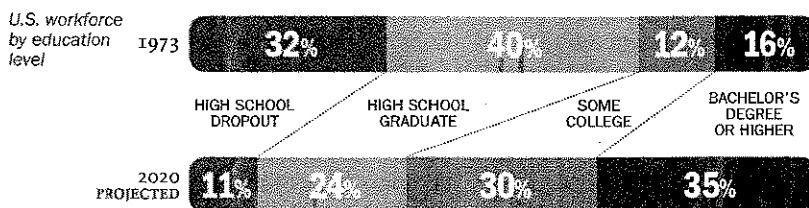
Higher education is costly, but a degree is still a valued commodity. College graduates earn more than their less educated counterparts

What Americans earn in a lifetime by highest educational attainment, in 2011 dollars



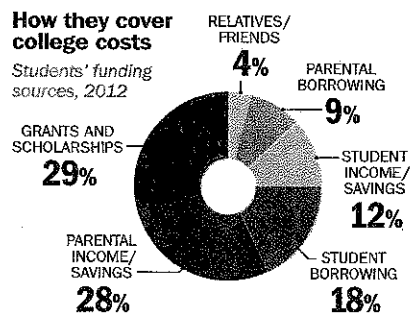
Percentage more that those with a bachelor's degree can expect to earn in their lifetime compared with those with only a high school diploma **77%** In 1975 the gap was 50%

By 2020, 65% of all jobs will require postsecondary education

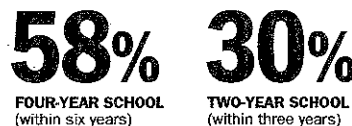


How they cover college costs

Students' funding sources, 2012



Percentage who graduate on time



TIME Graphic by Deirdre van Dyk, Leslie Dickstein and Claire Manibog
Sources: Higher Education Research Institute, UCLA; Sallie Mae; NCEES; National Conference of State Legislatures; FinAid; BLS; the College Board; State Higher Education Executive Officers; Georgetown Center on Education and the Workforce; McKinsey Global Institute

a "barely noticeable" impact on critical thinking, complex reasoning and writing skills, according to research published in the 2011 book *Academically Adrift*. In a new poll sponsored by TIME and the Carnegie Corporation of New York, 80% of the 1,000 U.S. adults surveyed said that at many colleges, the education students receive is not worth what they pay for it. And 41% of the 540 college presidents and senior administrators surveyed agreed with them.

Arriving at this perilous intersection of high demand, uneven supply and absurd prices are massive open online courses (endowed with the unfortunate acronym MOOCs), which became respectable this year thanks to investments from big-name brands like Harvard, Stanford and MIT. Venture capitalists have taken a keen interest too, and the business model is hard to resist: the physics class Niazzi was taking cost only about \$2 per student to produce.

Already, the hyperventilating has outpaced reality; desperate parents are praying that free online universities will finally pop the tuition bubble—and nervous college officials don't want to miss out on a potential gold rush. The signs of change are everywhere, and so are the signs of panic. This spring, Harvard and MIT put \$60 million into a nonprofit MOOC (rhymes with duke) venture called edX. A month later, the president of the University of Virginia abruptly stepped down—and was then quickly reinstated—after an anxious board member read about other universities' MOOCs in the *Wall Street Journal*.

One way or another, it seems likely that more people will eventually learn more for less money. Finally. The next question might be, Which people?

How the Brain Learns

THIS FALL, TO GLIMPSE THE FUTURE OF higher education, I visited classes in brick-and-mortar colleges and enrolled in half a dozen MOOCs. I dropped most of the latter because they were not very good. Or rather, they would have been fine in person, nestled in a 19th century hall at Princeton University, but online, they could not compete with the other distractions on my computer.

I stuck with the one class that held my attention, the physics class offered by Udacity. I don't particularly like physics, which is why I'd managed to avoid studying it for the previous 38 years. What surprised me was the way the class was taught. It was designed according to how the brain actually learns. In other words, it had almost nothing in common

College Tour: Four Approaches to Physics 101

INSTITUTION	GEORGETOWN UNIVERSITY	UNIVERSITY OF THE DISTRICT OF COLUMBIA	UNIVERSITY OF PHOENIX	UDACITY
TYPE OF SCHOOL	Elite four-year private university	Less selective public university	Mostly online university	MOOC
NUMBER OF STUDENTS WHO ENROLL IN THE CLASS	150–200	15–20	20	23,000*
NUMBER OF HOURS OF INSTRUCTION	Five hours per week for 15 weeks	5½ hours per week for 15 weeks	Four hours of interactive contact for five weeks	Nine hours total; go at your own pace
CLASS FORMAT	Three in-person lectures per week as well as a section meeting led by teaching assistants	Two in-person lectures led by a professor per week	Entirely online	Entirely online
LAB	Yes	Yes	Yes (virtual)	No
TUITION PER CLASS	\$4,200	\$1,225 for D.C. residents, \$1,399 for metro-area residents	\$1,185	\$0
CREDITS TOWARD A COLLEGE DEGREE	Yes	Yes	Yes	No†

*Only 1,200 completed the final exam. †In September, Colorado State University's online-only Global Campus began offering transfer credits to Udacity's computer-science students who take the final exam at a secure testing facility; that option is not yet available for other Udacity classes

with most classes I'd taken before.

Minute 1: Physics 100 began with a whirling video montage of Italy, slow-motion fountains and boys playing soccer on the beach. It felt a little odd, like *Rick Steves' Physics*, but it was a huge improvement over many other online classes I sampled, which started with a poorly lit professor staring creepily into a camera.

When the Udacity professor appeared, he looked as if he were about 12; in fact, he was all of 25. "I'm Andy Brown, the instructor for this course, and here we are, on location in Siracusa, Italy!" He had a crew cut and an undergraduate degree from MIT; he did not have a Ph.D. or tenure, which would turn out to be to his advantage.

"This course is really designed for anyone ... In Unit 1, we're going to begin with a question that fascinated the Greeks: How big is our planet?" To answer this question, Brown had gone to the birthplace of Archimedes, a mathematician who had tried to answer the same question over 2,000 years ago.

Minute 4: Professor Brown asked me a question. "What did the Greeks know?" The video stopped, patiently waiting for me to choose one of the answers, a task that actually required some thought. This happened every three minutes or so, making it difficult for me to check my e-mail or otherwise disengage—even for a minute.

"You got it right!" The satisfaction of correctly answering these questions was surprising. (One MOOC student I met called it "gold-star methadone.") The questions weren't easy, either. I got many of them wrong, but I was allowed to keep trying until I got the gold-star fix.

Humans like immediate feedback, which is one reason we like games. Researchers know a lot about how the brain learns, and it's shocking how rarely that knowledge influences our education system. Studies of physics classes in particular have shown that after completing a traditional class, students can recite Newton's laws and maybe even do some calculations, but they cannot apply the laws to problems

they haven't seen before. They've memorized the information, but they haven't *learned* it—much to their teachers' surprise.

In a study published in the journal *Science* in 2011, a group of researchers conducted an experiment on a large undergraduate physics class at the University of British Columbia. For a week, one section of the class received its normal lecture from a veteran, highly rated professor; another section was taught by inexperienced graduate students using strategies developed from research into human cognition. Those strategies mirrored those in Udacity's class. The students worked in small groups to solve problems with occasional guidance from the instructor. They got frequent feedback. In the experimental group with novice instructors, attendance increased 20% and students did twice as well on an end-of-week test.

Minute 8: Professor Brown explained that Plato had also tried (and failed) to estimate the earth's circumference. Brown did this by jotting notes on a simple white screen. Like all the other videos in the course, this

clip lasted only a few minutes. This too reflects how the brain learns. Studies of college students have shown that they can focus for only 10 to 18 minutes before their minds begin to drift; that's when their brains need to do something with new information—make a connection or use it to solve a problem.

At this point in the Udacity class, three video clips into the experience, about 15,000 students were still paying attention, according to the company's metrics. But that's actually high for a MOOC. (Since it requires little effort and no cost to enroll, lots of people dip in and out of these classes out of curiosity. Only 1 in 10 of those enrolled in a Udacity class typically makes it all the way to a course's last video.) Like most other online classes, it was asynchronous, so I could rewind or leave and come back whenever I wanted. This also accords with how the brain works: humans like autonomy. If they learn best late at night, they like to learn at night, on their own terms.

Minute 57: After 47 fast-paced videos spliced with pop quizzes, I did actually know how big the earth was. Brown had reviewed geometry and trigonometry with examples from actual life. And when it came time to put it all together, I got to see him measure a shadow that formed a right triangle, setting up a mathematical proportion to calculate the circumference of the earth, just like an ancient mathematician.

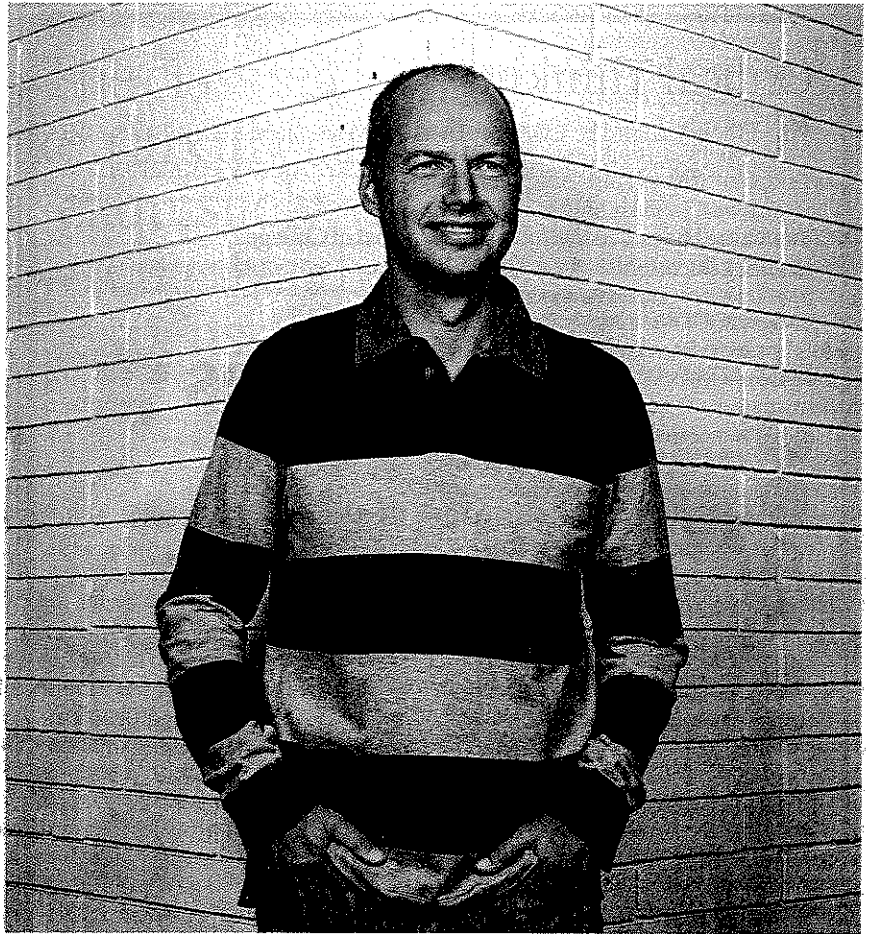
"Congratulations!" he said. "This is really incredible, what you can do now." Then he asked the class to send in videos of themselves measuring shadows. I was skeptical. Would people actually do this?

Yes, they would. The first video was from a young woman in Tampere, Finland—a drummer who wanted to change her career. There she was, with yellow dreadlocks, measuring a shadow in a parking lot. Another woman submitted photos of herself completing the experiment in Texas, plus a poem: A poem! "We solve for C, and long at last/stalk a route into our own past."

The Finn cheered. "Super artistic!" Brown showed the poem around the Udacity office. One student did the experiment at degrees latitude in Ecuador. Many more people posted questions; within minutes, they got detailed, helpful answers from other students. It was as if a whole pop-up learning community had materialized overnight, and it was strangely alive.

Turning Down Professors

WHEN HE WAS A TENURED PROFESSOR AT Stanford, Sebastian Thrun, the CEO and co-founder of Udacity, did not teach ac-



Class disrupter Thrun co-founded Udacity after teaching a massive online course at Stanford

ording to how the brain learns. He is not proud of this fact. "I followed established wisdom," he says. His students, who were used to traditional lectures, gave him high marks on his course evaluations. They didn't know what they were missing.

In 2011 Thrun and fellow professor Peter Norvig decided to put their Artificial Intelligence class online. But when they sampled other online courses, they realized that most of them were mediocre. To captivate students from afar, they would need to do something different. So they started planning lessons that would put the student at the center of everything. They created a series of problems for students to solve so that they had to learn by doing, not by listening.

By last fall, 160,000 people had enrolled. But the class was not particularly inspiring—at first. One student complained that the software allowed students to try each problem only once. "I realized, 'Wow, I'm setting students up for failure in my obsession to grade them,'"

says Thrun. So he changed the software to let students try and try until they got it right. He also paid attention to the data, and he had a lot of it. When tens of thousands of students all got the same quiz problem wrong, he realized that the question was not clear, and he changed it. And the students themselves transformed other parts of the class, building online playgrounds to practice what they were learning and even translating the class into 44 languages.

Meanwhile, Thrun had told his Stanford students they could take the class online if they didn't want to attend lectures. More than three-quarters of them did so, viewing the videos from their dorms and participating as if they were thousands of miles away. Then something remarkable happened. On the midterm, the Stanford students scored a full letter grade higher on average than students had in previous years. They seemed to be learning more when they learned online. The same bump happened after they took the final.

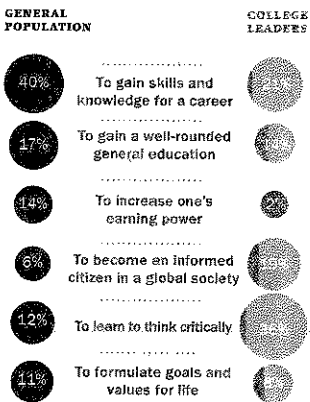
Still, the Stanford students were not

Critical Thinking

The TIME/Carnegie Corporation survey asked U.S. adults and college leaders about the crisis in postsecondary education

The Value of Higher Education

What is the most important reason people should go to college?



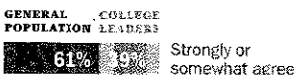
At many colleges, there is too much of a disconnect between the courses offered and students' career goals



There is too much emphasis on attending four-year college as opposed to community college or vocational school



The government should tie funding to measurements of how much students learn in college



Online Education

Much of the teaching on college campuses can be replaced by online courses



Cost of College

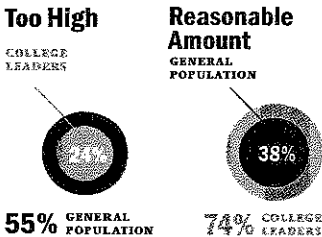
At many colleges, the education students receive is not worth what they pay for it



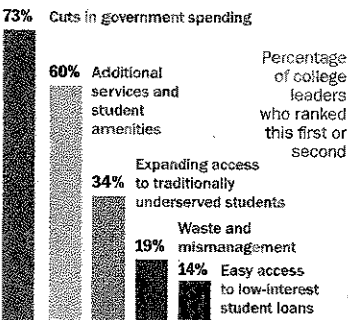
The average debt load for college seniors who took out loans and graduated in 2010 was ...

\$25,250

Is that ...



What are the biggest factors contributing to the overall rising costs of college?



Students will not learn as much in online courses as they will in traditional classes



the stars of the class. At the end of the semester, not one of the course's 400 top performers had a Stanford address.

The experience forced Thrun to re-think everything he knew about teaching, and he built Udacity upon this reordering of the universe. Unlike Coursera, another for-profit MOOC provider—which has partnered with dozens of schools, including Stanford, Princeton and, more recently, the University of Virginia—Udacity selects, trains and films the professors who teach its courses. Since it launched in January, Udacity has turned down about 500 professors who have volunteered to teach, and it has canceled one course (a math class that had already enrolled 20,000 students) because of subpar quality.

Right now, most MOOC providers do not make a profit. That can't continue forever. Udacity will probably charge for its classes one day, Thrun says, but he claims the price will stay very low; if not, he predicts, a competitor will come along and steal away his students.

Udacity does not offer a degree, since it's not an accredited university. Students get a ceremonial certificate in the form of a PDF. Grades are based on the final exam. Students who choose to take the final for Udacity's computer-science course at an independent testing center (for \$89) can get transfer credits from Colorado State University—Global Campus, an online-only school.

Getting more colleges to accept transfer credits would be nice, but in the longer term, Udacity aims to cut out the middleman and go straight to employers. This week, Udacity announced that six companies, including Google and Microsoft, are sponsoring classes in skills that are in short supply, from programming 3-D graphics to building apps for Android phones.

Meanwhile, about 3,000 students have signed up for Udacity's employer-connection program, allowing their CVs to be shared with 350 companies. Employers pay Udacity a fee for any hires made through this service. So far, about 20 students have found work partly through Udacity's help, Thrun says. Tamir Duberstein, 24, who studied mechanical engineering in Ontario, recently got two job offers after completing six Udacity courses. He took one of the offers and now works at a software company in San Francisco.

Still, it will be a long time before companies besides high-tech start-ups trust anything other than a traditional degree. That's why hundreds of thousands of people a year enroll in the University of Phoenix, which

The TIME/Carnegie Corporation of New York poll, conducted online by GfK Custom Research North America, surveyed a national sample of 1,000 U.S. adults and 540 senior administrators at public and private two- and four-year colleges and universities

most students attend online. Says University of Phoenix spokesman Ryan Rauzon: "They need a degree, and that isn't going to change anytime soon."

MOOCs vs. the College Campus

TO COMPARE MY ONLINE EXPERIENCE WITH a traditional class, I dropped into a physics course at Georgetown University, the opposite of a MOOC. Georgetown admitted only 17% of applicants last fall and, with annual tuition of \$42,360, charges the equivalent of about \$4,200 per class.

The university's large lecture course for introductory physics accommodates 150 to 200 students, who receive a relatively traditional classroom experience—which is to say, one not designed according to how the brain learns. The professor, who is new to the course, declined to let me visit.

But Georgetown did allow me to observe Physics 151, an introductory class for science majors, and I soon understood why. This class was impressively nontraditional. Three times a week, the professor delivered a lecture, but she paused every 15 minutes to ask a question, which her 34 students contemplated, discussed and then answered using handheld clickers that let her assess their understanding. There was a weekly lab—an important component missing from the Udacity class. The students also met once a week with a teaching assistant who gave them problems designed to trip them up and had them work in small groups to grapple with the concepts.

The class felt like a luxury car: exquisitely wrought and expensive. Fittingly, it met in a brand-new, state-of-the-art \$100 million science center that included 12 teaching labs, six student lounges and a café. It was like going to a science spa.

Elite universities like Georgetown are unlikely to go away in the near future, as even Udacity's co-founder (and Stanford alum) David Stavens concedes. "I think the top 50 schools are probably safe," he says. "There's a magic that goes on inside a university campus that, if you can afford to live inside that bubble, is wonderful."

Where does that leave the rest of the country's 4,400 degree-granting colleges? After all, only a fifth of freshmen actually live on a residential campus. Nearly half attend community colleges. Many never experience dorm life, let alone science spas. To return to reality, I visited the University of the District of Columbia (UDC)—a school that, like many other colleges, is not ranked by *U.S. News & World Report*.

When I arrived at the UDC life-sciences building, I met Professor Daryao Khatri,

The class felt like a luxury car: exquisitely wrought and expensive

who has been teaching for 37 years and yet seemed genuinely excited to get to his first day of class in a new semester.

"They hate physics," he said about his students, smiling. "You will see. They are terrified." He led me to his classroom, a lab with fluorescent lights and a dull yellow linoleum floor. His 20 students were mostly young adults with day jobs, which is why they were going to school at night. Many hoped to go to medical school one day, and they needed to take physics to get there.

Khatri started the class by asking the students to introduce themselves. "I took physics in high school," said one woman, a biology major, "and it was the hardest class I ever had."

"I'm about to change that!" Khatri shouted. Another young woman said, "I took calculus online, and it was just awful." It felt more like a support group than a college course. Then Khatri detailed his rules for the class. "Please turn the cell phones off," he said in a friendly voice. "Not on vibrate. I will know. I will take it away. Cell phones are a big disaster for the science classes."

Khatri had less than one-half of 1% of the students that Professor Brown had on Udacity, but he was helping them with many skills beyond physics. He was cultivating discipline and focus, rebuilding confidence and nurturing motivation. "Please complain if you aren't learning," he said more than once.

After a full hour of introductions and expectations, Khatri started reviewing geometry and trigonometry so that the students would have enough basic math to begin. He did this in far more detail than Brown had on Udacity, and it was clear from their questions that many of the students needed this help. As with most other Americans, their math and science background was spotty, with big holes

in important places. For the next hour, Khatri called on every student to answer questions and solve problems; just as on Udacity, they couldn't zone out for long.

Three weeks later, I returned to Khatri's class. He was about a week behind the Udacity pace, and his quizzes were easier. But not a single student had dropped his class. And when I asked a group of students if they would ever take this class online, they answered in unison: "No way."

At this stage, most MOOCs work well for students who are self-motivated and already fairly well educated. Worldwide, the poorest students still don't have the background (or the Internet bandwidth) to participate in a major way. Thrun and his MOOC competitors may be setting out to democratize education, but it isn't going to happen tomorrow.

What is going to happen tomorrow? It seems likely that very selective—and very *unselective*—colleges will continue to thrive. At their best (and I was only allowed to witness their best, it's worth noting), Georgetown and UDC serve a purpose in a way that cannot easily be replicated online. The colleges in the middle, though—especially the for-profit ones that are expensive but not particularly prestigious—will need to work harder to justify their costs.

Ideally, Udacity and other MOOC providers will help strip away all the distractions of higher education—the brand, the price and the facilities—and remind all of us that education is about learning. In addition to putting downward pressure on student costs, it would be nice if MOOCs put upward pressure on teaching quality.

By mid-October, YouTube remained dark in Pakistan, and the power blinked out for about four hours a day at Niazi's home in Lahore. But she had made it half-way through Computer Science 101 anyway, with help from her classmates.

Niazi loved MOOCs more than her own school, and she wished she could spend all day learning from Andy Brown. But when I asked her if she would get her degree from Udacity University, if such a thing were possible, she demurred. She had a dream, and it was made of bricks. "I would still want to go to Oxford or Stanford," she said. "I would love to really meet my teachers in person and learn with the whole class and make friends—instead of being there in spirit."

Ripley, a TIME contributing writer, is an Emerson Fellow at the New America Foundation, where she is writing a book about education around the world

The Debt Crisis In Higher Ed

Six views on how to meet the challenge of soaring costs

Keep Public Universities Public

BY GENE D. BLOCK

AS CHANCELLOR OF A PUBLIC university, I regularly meet with our students. It helps me understand the challenges they face and reminds me who I'm working for. One of those students, Eric Pedroza, will soon become the first in his family to graduate from college. In addition to Pell Grants and scholarships, he worked three jobs last year to pay for school.

Twenty years ago, tuition at UCLA was \$1,624 (or \$2,564 in today's dollars). This year tuition is \$12,192. Why has the cost gone up so much? Because during Eric's lifetime, California has slashed per-student funding 60%. Other states have made similar cuts. We've cut spending, but beyond that, the only alternative to tuition hikes is to offer fewer courses to a larger number of students—a combination that would likely result in delayed graduations and more-restricted career opportunities.

Public universities were

created to expand access to higher education, but funding cuts are driving tuition up to the level of private institutions. We need to keep public universities public. To do this, we need an aggressive strategy that involves the federal government and private industry, which for too long has relied on universities, at little or no cost, to provide an educated workforce. The next President could seek financial support from private industry in the form of a tax. Or he could consider other ideas, like one circulated by UC Berkeley chancellor Robert Birgeneau, who has suggested using federal matching funds to enhance donations when those in the private sector step up to support public research universities. Whether the next President uses a carrot or a stick, higher education is America's future—and it's time to make it a priority.

Block is the chancellor of the University of California, Los Angeles, and chairman of the Association of Public and Land-Grant Universities

MOLLY CORBETT BROAD
President of the American
Council on Education

Just 27% of undergrads are fresh out of high school and studying full time at a four-year school. More competency-based programs could help veterans and displaced workers get degrees faster.

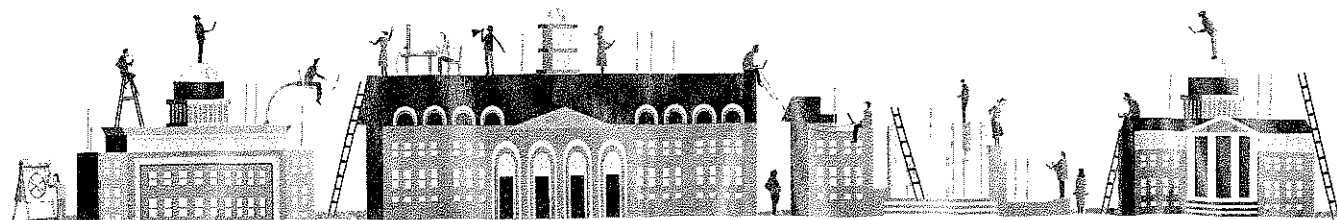
Make College Costs More Transparent

BY TOM HARKIN

STUDENT DEBT HAS SURPASSED credit-card debt in the U.S. and reached \$1 trillion, a nearly 50% increase from four years ago. As I discovered in my recent Senate committee investigation, more than a quarter of federal financial aid goes to for-profit colleges, yet nearly half of the students at these colleges drop out within four months—a development that calls for a closer look at the standards to which we hold schools that receive federal aid.

As we reauthorize the Higher Education Act in the next Congress, we must make college more affordable, but more important, we must empower students and families by making the process of selecting a college easier and more transparent, so students know exactly what they're paying for. While many colleges are trying to keep costs down, many more are stuck in a business-as-usual mode, which is neither sustainable nor desirable.

Some colleges—like my alma mater, Iowa State University—are investing in earlier and more effective counseling so that families can start planning from the first year of college and know their financing and repayment options. We must invest in work-study programs and help students with smart budgeting. Finally, we must expand the number of borrowers who are



Illustrations by Adam Simpson for TIME

For unabridged versions of these essays and more ideas on how to improve higher education, go to time.com/rethinkcollege

aware of the government's income-based repayment plan, which lets many students cap their monthly payments at 10% or 15% of their discretionary income.

Education is the key to success in America. It is critical to a strong middle class and remains one of the best investments for individuals and the nation. For America to remain competitive, we must tackle the college-affordability crisis head on and ensure that student-loan debt does not become the next housing bubble.

Harkin is a U.S. Senator from Iowa and the chairman of the Health, Education, Labor and Pensions Committee

Protect Innovation from The Fiscal Cliff

BY HUNTER RAWLINGS

SEAT BELTS, GPS, TOUCH-screens, MRIs, biotechnology, Google—rare is the day when you don't use inventions that U.S. research universities had a strong hand in developing. It's no wonder that economists credit these and other technological advances with being responsible for as much as 50% of U.S. economic growth in the second half of the 20th century.

All of this stems from the federal government's making a small investment—less than 2% of its budget—in university and other basic research. But even that amount of funding is threatened by the budget stalemate in Washington. The federal govern-

ment is about to commit an utterly foolish act: mindless, across-the-board budget cuts, scheduled for Jan. 2, that will directly affect our nation's innovative capacity. According to the Information Technology & Innovation Foundation, a nonpartisan tech-policy think tank, these cuts would reduce research funding by so much that the resulting loss of innovation is projected to lower GDP by hundreds of billions of dollars over the next decade.

Only Congress and the President can stop this from happening. As former Lockheed Martin CEO Norman Augustine has said, when you need to trim weight from an airplane, you don't remove the engines. For us to maintain the best research universities in the world, we need to sustain the nation's investments in research and higher education. Cutting funding for research will do little to balance the budget in the short term and will be calamitous over the long haul.

Rawlings is the president of the Association of American Universities

Partner with the Private Sector

BY WALTER BUMPHUS

COMMUNITY COLLEGES ARE the least glitzy, most proudly diverse and most stubbornly egalitarian workhorses of American public higher education. With a modest average tuition of \$2,963 per year, these two-year colleges

BILL HASLAM
Tennessee Governor

'Instead of funding public colleges and universities based on enrollments, states should use a formula that pays institutions for success in key areas like completion of degrees. That's what we're doing in Tennessee.'

quickly prepare students for careers (and often serve as a springboard for those seeking a degree at a four-year institution). State and local governments get an estimated 16% return on investment for every \$1 they spend on community colleges, along with the societal benefits of having a better-educated, higher-earning workforce.

But since the 2006 fiscal year, 43 states have decreased higher-education appropriations per student, which is especially significant for community colleges, since state support, combined with local taxes, represents more than half these institutions' revenue.

Yes, community colleges can operate more efficiently. They can no longer afford to offer boutique programs with limited demand or practicality, and they must ensure that the courses they do offer fully align with workplace needs. But this is also a question of resources, and in an era of tight government budgets, the private sector has to step up. While corporations such as Siemens, Verizon, UPS and Goldman Sachs are already working with community colleges to help bridge the skills gap, such partnerships have to increase in scale and scope. The stakes are high, but increased collaboration can help reduce income inequality, revive the middle class and provide an economic engine for national recovery. ■

Bumphus is the president and CEO of the American Association of Community Colleges

