

# Spring Semester Open Forums

## Potential Topics

### **Session #1: Who does NKU serve? Whom do we wish to serve?**

*Intended Outcomes/Guiding Questions:*

To get feedback from the university community regarding students and other clientele that we are serving now and should serve in the future.

### **Session #2: NKU strengths, distinctive attributes, and shortcomings**

*Intended Outcomes/Guiding Questions:*

To get feedback from the university community on distinctive attributes and shortcomings of the institution.

What are NKU's greatest strengths?

- What distinguishes us from other institutions in the region, the state, and the nation?
- What are NKU's shortcomings?
- What does it mean to be a metropolitan university?

### **Session #3: Serving the needs of our region**

*Intended Outcomes/Guiding Questions:*

To get feedback from the university community on ways in which the university serves the region and how it should continue to serve the region in the future.

- What are the biggest opportunities and challenges facing the people, communities, businesses, and organizations in this region?
- What should be NKU's top 5 public engagement priorities for responding to these opportunities and challenges?

### **Session #4: Organizational Efficiencies and Effectiveness**

*Intended Outcomes/Guiding Questions:*

To get feedback from the university community on ways in which the university has demonstrated efficiencies and effectiveness and ways in which we can improve those efforts.

- What are some examples that demonstrate NKU's commitment to organizational effectiveness, efficiencies, and customer service?
- What can we do to strengthen our commitment?
- What can we do to get the most from our greatest resource, our people?
- What does it mean to be a "healthy" organization?

### **Session #5:**

#### **What concepts should be included in our mission, vision, and values statements?**

*Intended Outcomes/Guiding Questions:*

To get feedback from the university community on suggested changes to the mission, vision, and values statements.

- How do you envision NKU in 2018? How should we be different than we are now?

### **Session #6: Student Success**

*Intended Outcomes/Guiding Questions:*

To get feedback from the university community on perceptions of student success and how the institution can foster improvements for student success.

- Given NKU's student body, how would you define student success?
- What can NKU do to help students graduate in a timely manner?

### **Sessions #7 and #8: Open Forums for Students**

*Intended Outcomes/Guiding Questions:*

- What are NKU's greatest strengths?
- What distinguishes us from other institutions that you considered?
- If you could change one thing about NKU, what would it be?
- What kind of grade would you give NKU on customer service and why?
- How do you think NKU should be different in 2018 than we are now?
- What additional degree programs should NKU be offering?
- Is NKU adult-learner friendly? How so or why not?
- Should NKU be offering more online courses and programs?