Smart View Single Sign On (SSO) Connection Issue Fix Work Aid

If you prefer to press [Enter] instead of having to use your mouse to <click> on the commend buttons, follow these instructions.

1. Verify that you have the most current version of Smart View installed by comparing your version with what you find on the <u>Budget Office webpage (https://inside.nku.edu/budgetoffice/forms-instructions.html</u>).



When in doubt download and re-install Smart View following the instructions on the same Budget Office webpage.

2. Enable "WebView2 Runtime" in Smart View "Health Check"



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Item	Details	Fix/Update/Info
Microsoft Data Streamer for Excel	Unloaded - Load at startup	May Create Conflict
Microsoft Power Map for Excel	Unloaded - Load at startup	May Create Conflict
Microsoft Power Pivot for Excel	Loaded - Load at startup	May Create Conflict
Microsoft Power View for Excel	Loaded - Load at startup	May Create Conflict
Oracle Smart View for Office	Loaded - Load at startup	No Impact
Registry Information		
KeepAlive Timeout	180 second(s)	Click here to update (Enter value in seconds)
Receive Timeout	Not Available	Click here to update (Enter value in seconds)
ServerInfo Timeout	180 second(s)	Click here to update (Enter value in seconds)
Current Resolution	1920 x 1200	Not a 4K system
USER Process Handle Quota	10000	Number of user objects
Enable Per Process System DPI	Disabled	Fix
Browser Emulation Mode	11000	Fix
Smart View Options		
Undo Buffer	5	Enter input between 1 to 100
Improve Metadata Storage	Checked	Default
WebView2 Runtime	Disabled	~
Graphic Setting - May Cause Flickering	2	Enable
Disable Window Transitions On Addin Task Panes	Disabled	HX
Disable Animations	Disabled	Fix

NOTE: If the WebView2 Runtime option doesn't exist download and install Evergreen Bootstrapper from https://developer.microsoft.com/en-us/microsoft-edge/webview2/#download-section and try again.