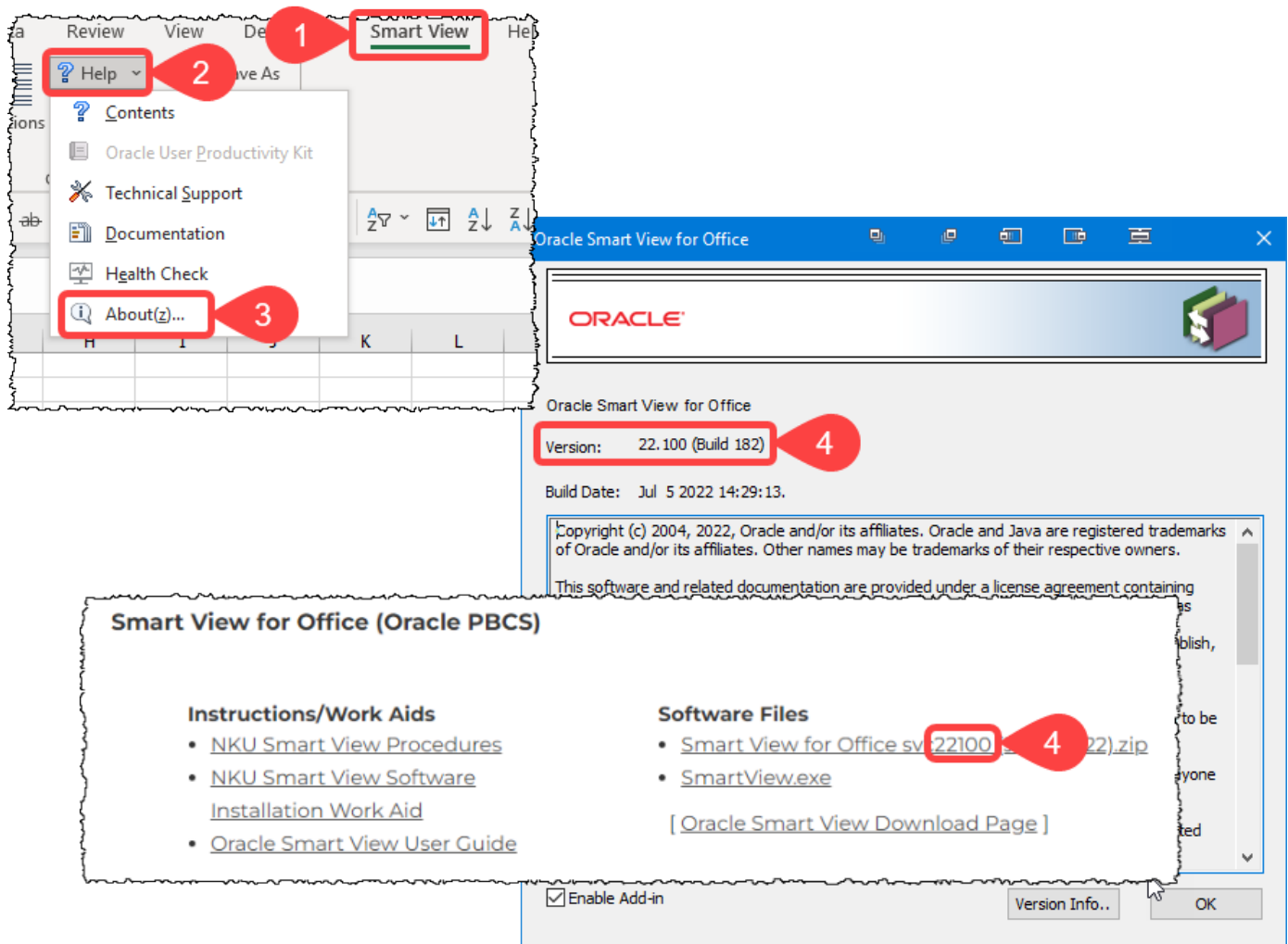


Smart View Single Sign On (SSO) Connection Issue Fix Work Aid

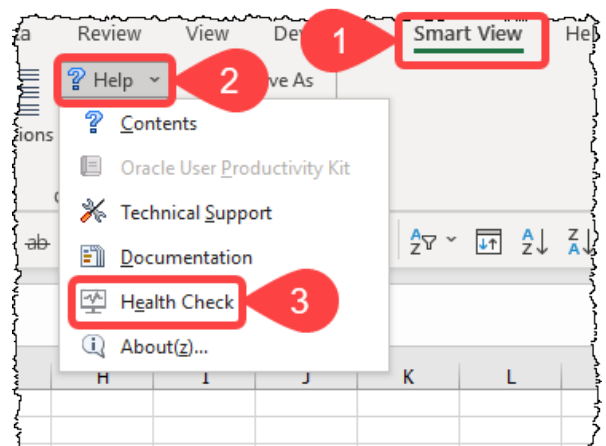
If you prefer to press [Enter] instead of having to use your mouse to <click> on the command buttons, follow these instructions.

1. Verify that you have the most current version of Smart View installed by comparing your version with what you find on the [Budget Office webpage](https://inside.nku.edu/budgetoffice/forms-instructions.html) (<https://inside.nku.edu/budgetoffice/forms-instructions.html>).

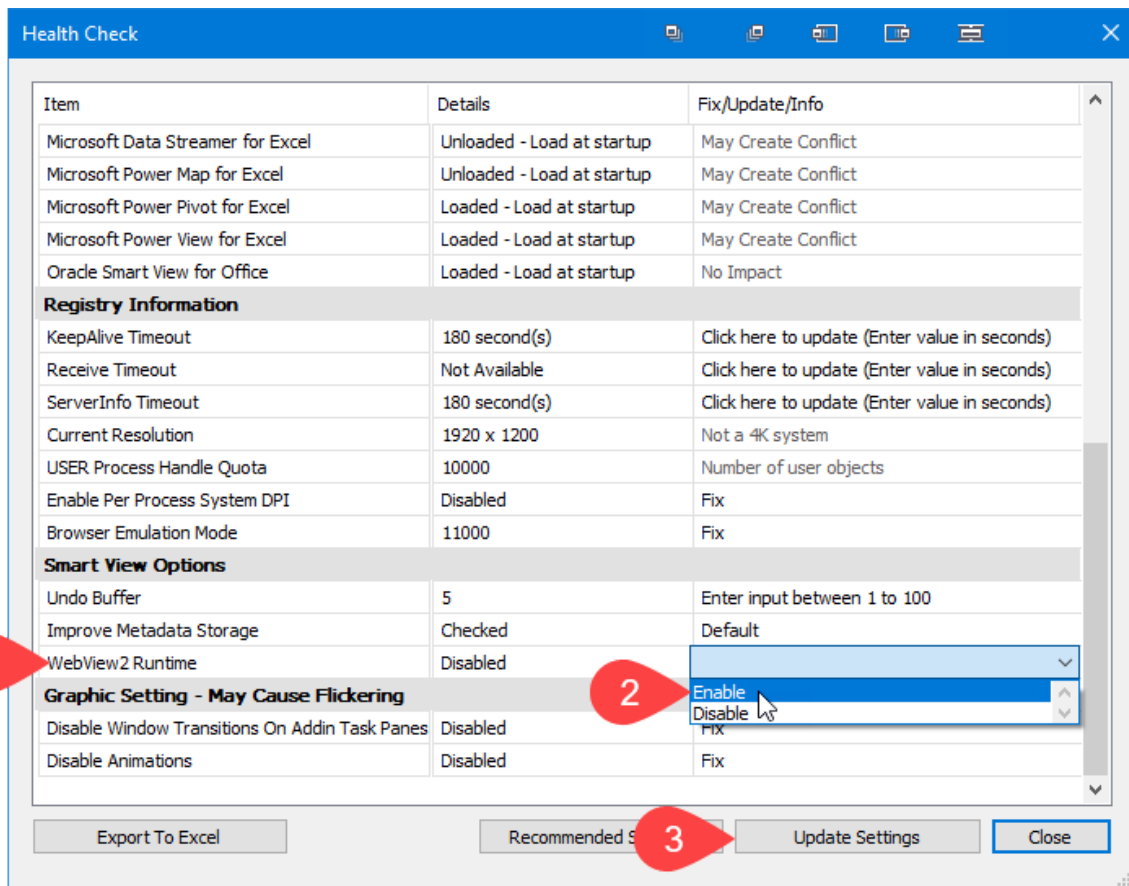


When in doubt download and re-install Smart View following the instructions on the same Budget Office webpage.

2. Enable "WebView2 Runtime" in Smart View "Health Check"



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NOTE: If the WebView2 Runtime option doesn't exist download and install Evergreen Bootstrapper from <https://developer.microsoft.com/en-us/microsoft-edge/webview2/#download-section> and try again.