Part Time Wireless Consultant

Location: Cold Springs, KY and Hebron, KY

Hourly wage + commission  Applicant deadline is January 31, 2018

Looking for an amazing opportunity? If so, take advantage to be part of a new and exciting un-carrier culture here at T-Mobile Retailer, Collins Mobile, LLC!

We are looking for you to join our fun and exciting culture that separates our company from the rest. If you have the drive and passion for success; we have the tools to further your career. If you’re looking for a competitive workplace where an unlimited growth opportunity exists, look no further!

We are looking for Wireless Consultants that are passionate in learning about the newest and greatest technology that T-Mobile has to offer.

In this role, we will teach you how to sell solutions so that customers can use their devices the way they want. We think you’ll enjoy the flexible schedule this position affords and the camaraderie of being part of a hard-working sales team. Our management team has extensive wireless leadership experience and we are ready to help guide your future! Serious fun! Making wireless better is what we love to do, but we have fun doing it!

**Part-Time Wireless Consultant Duties:**

* Ability to answer customer questions, activate and manage customer accounts
* Sale customer’s products that fit their needs
* Handle cash and payment transactions
* Help generate and maintain a healthy client base
* Set up new accounts for customers
* Participate in store planned events to help exceed store goals and sales
* Communicate start/end of shift reports with team members
* Maintain a clean and organized store

* Learn and comply with T-Mobile/Collins Mobile policies and operating procedures
* Complete any required tasks assigned to you by your store, or district manager
* Activate devices for customers and make sure they understand how to operate their device
* Answer/assist customers with questions on billing, devices and accounts
* Resolve customer issue or know who to direct them to so they can be helped accurately

**Part-Time Associates Requirements:**

* 6 months- 1-year experience in a customer service position, wireless experience a plus
* High School Diploma or GED required
* Energetic, welcoming, friendly, talk to customers without hesitation
* Work 35 hours or less
* Available to work some weekends and holidays
* Strong communication and customer service skills

* Stand for long periods of time
* Lift around 25 pounds on occasions
* Understand the importance of confidentiality
* Knowledge of basic computer functions & cellphones
* May be required to work certain holidays
* Strong communication, organization, and motivational skills
* A team player

Note: This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization

**Please apply at [www.collinsmobilellc.com](http://www.collinsmobilellc.com) or by submitting your resume by email to michelle.huff@thecollinsgroup.us or fax to (765) 668-2708.**

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**About the Organization:** Collins Mobile, LLC is an exclusive T-Mobile Premium Retailer specializing in wireless communication services. We are part of a company that has been operating for over 35 years. Please visit The Collins Mobile website http://www.collinsmobilellc.com/. Collins Mobile, LLC was built from a family atmosphere where family comes first!