Part Time Mobile Associate

Location: Cold Springs, KY  Independence, KY  Oxford, OH

Hourly wage + Commission  Applicant Deadline: March 31, 2018

Looking for an amazing opportunity? If so take advantage to be part of a new and exciting un-carrier culture here at T-Mobile Retailer, Collins Mobile, LLC! We are looking for Wireless Consultants that are passionate in learning about the newest and greatest technology that T-Mobile has to offer.

In this role, we will teach you how to sell solutions so that customers can use their devices the way they want. We think you’ll enjoy the flexible schedule this position affords and the camaraderie of being part of a hard-working sales team. Our management team has extensive wireless leadership experience and we are ready to help guide your future! Serious fun! Making wireless better is what we love to do, but we have fun doing it!

Part-Time Wireless Consultant Duties:
- Ability to answer customer questions, activate and manage customer accounts
- Sell customer’s products that fit their needs
- Handle cash and payment transactions
- Help generate and maintain a healthy client base
- Participate in store planned events to help exceed store goals and sales
- Communicate start/end of shift reports with team members
- Learn and comply with T-Mobile/Collins Mobile policies and operating procedures
- Maintain a clean and organized store
- Complete any required tasks assigned to you by your store, or district manager
- Activate devices for customers and make sure they understand how to operate their device
- Resolve customer issues or know who to direct them to so they can be helped accurately

Part-Time Associates Requirements:
- 6 months to 1-year experience in a customer service position, wireless experience a plus
- High School Diploma or GED required
- Work 35 hours or less
- Available to work some weekends and holidays
- Stand for long periods of time
- Lift around 25 pounds on occasions
- Strong communication, organization, and motivational skills
- Strong communication and customer service skills
- Knowledge of basic computer functions and cellphones
- Understand the importance of confidentiality
- Energetic, welcoming, friendly and talk to customers without hesitation
- A team player

Note: This job description is not intended to be all-inclusive. Employees may perform other related duties as negotiated to meet the ongoing needs of the organization.

**Please apply at www.collinsmobilellc.com or by submitting your resume by email to michelle.huff@thecollinsgroup.us or fax to (765) 668-2708.

About the Organization: Collins Mobile, LLC is an exclusive T-Mobile Premium Retailer specializing in wireless communication services. We are part of a company that has been operating for over 35 years. Please visit The Collins Mobile website http://www.collinsmobilellc.com/. Collins Mobile, LLC was built from a family atmosphere where family comes first!