CUSTOMER SERVICE VEHICLE OPERATOR

MAIN RESPONSIBILITIES

Basic Function – Assists customers with the following services

- Escorts passengers via golf cart to and from vehicles

Essential Duties and Responsibilities:

- Helps customers with parking services and facilitates the expedient flow of traffic through the facility
- Interacts with customers in a friendly and professional manner
- Provides assistance to customers that have forgotten where they parked their vehicle
- Gives directions to customers to various locations in the airport and around the city
- Presents themselves professionally (neat appearance and in uniform) at all times while at work

MINIMUM QUALIFICATIONS

Qualification Requirements: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.

Language skills: Ability to read, write and interpret the English language. Ability to effectively present information in one-on-one and small group situations to customers, clients, supervisors and other employees of the organization.

Reasoning ability: Ability to apply common sense understanding to carry out detailed but standard written or oral instructions. Ability to deal with problems involving a few concrete variables in standardized situations.

Judgment: Exhibits sound and accurate judgment.

Other skills and abilities: Ability to maintain a pleasant and mannerly demeanor when speaking with the public. Ability to effectively respond to customer problems or complaints. Superior communication skills, verbal and written. Must be proactive with strong personal drive and proven customer service skills and must be willing to lead by example. Must be willing to work a flexible schedule. Must have and maintain a valid state drivers license

Work Environment - The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.

Physical demands – Must be able to lift up to 50 lbs.

Salary $9.50/hr

Hours: 6am – 2:30pm  M-F

Apply at SP+.com, About us, Careers, Kentucky, Erlanger