

Hugh Griffin

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OBJECTIVE

A Network Systems Administrator position, utilizing my knowledge of networking and security technologies.

EDUCATION

Northern Kentucky University, Highland Heights, KY Expected Graduation: December 20XX
Bachelor of Science in Computer Information Technology, Network/Security Track GPA: 3.5/4.0

Relevant Courses:

- Securing Computer Systems
- Network Design and Troubleshooting
- Network Security
- Advanced Network and System Administration

RELATED EXPERIENCE

Information Technology Senior Practicum

Strauss & Troy, Cincinnati, OH January 20XX—Present

- Assist users with day-to-day use of PCs, network services and software, and address any issues.
- Call the manufacturer and/or physically replace any defective parts during troubleshooting.
- Expedite software installations and upgrades by focusing on the updating of individual PCs.
- Assist in the implementation of regular backups of any local data on user PCs.
- Assist users in working offline during server down time of any significant length.

Student Technology Specialist

Northern Kentucky University, Highland Heights, KY August 20XX-May 20XX

- Provided phone and walk-in support for computers and technology on campus.
- Assisted customers with training or computer problems; set up and installed computer hardware and software.
- Diagnosed and solved problems with computers, projectors, document cameras, and printers.

TECHNICAL SKILLS

Platforms: Windows and UNIX Operating Systems

Programming Languages: C++, Javascript, Python, and Ruby

Networking Proficiencies: LAN, WAN, CISCO IOS

Software: Microsoft Office Suite

OTHER EXPERIENCE

Crew Member, Bob Evans, Newport, KY, May 20XX-April 20XX

Lot Associate, Home Depot, Ft. Mitchell, KY, March 20XX-December 20XX