

- **Ryan Padgett**

00:00:02 Alrighty, so why don't we get started again. Good evening, and welcome to the University Housing town hall. My name is Ryan pageant. I am the Assistant Vice President for Enrollment student success here at n k you

- 00:00:12 And I'll be serving as your moderator tonight for this evening's event.
- 00:00:15 We are pleased will be joining us as we discuss the next steps and plans for the 2020 2021 academic years or pertains to University Housing
- 00:00:23 To give you a sense of this evening's agenda. We will begin by introducing the NK you representatives. Joining us to answer any questions you may have around housing or NK you in general.
- 00:00:31 Following the introductions. The University Housing director David Berland will provide a formal welcome and some opening remarks.
- 00:00:38 Following David's remarks, we will turn it over to you to ask any questions you may have for the panel.
- 00:00:44 We ask that you please write your question questions in that questions box you can find it at the bottom under Q AMP. A if you just click on that you can actually start to begin your to write your questions.
- 00:00:53 And we will begin then to start answering them after David's remarks. So again anytime. From this point forward, and throughout the evening we will be happy to answer any questions that you'd like to submit
- 00:01:03 But first let me to introduce the NPC representatives on this panel. First is Arnie slaughter co interim chief student affairs officer and Dean of Students
- 00:01:12 David Berland director of University Housing Rochelle shields Associate Director of housing operations.
- 00:01:18 Greg Moore, the Assistant Director of residential life and Britta gets in the Associate Director of Admissions New Student Orientation and parent programs. So with that, let's go ahead and begin. It is now my pleasure to introduce the director of University Housing David Berland, David.

### **David Berland**

00:01:34 Hi everybody I'm as Ryan said, my name is David and I'm the Director of University Housing. It is an honor to be here with all of you today.

- 00:01:42 I'm the first thing I want to tell you is that we are recording tonight's webinar and any and all questions that come through.
- 00:01:50 We will answer and post on our website with the recording of this webinar tomorrow at some point, as soon as they're ready.
- 00:01:58 So, you know, we want you to know that all questions will be answered. At some point, even if we're not able to get to them live
- 00:02:05 I know that there's a lot of uncertainty right now and we want to assure you that we're doing our best to prepare housing for you and to make sure that we can give you an answer on whether or not you'll have a room in a very timely manner.

- 00:02:20 We are currently in the middle of our voluntary contract cancellation period, which does. And this Sunday on July 12
- 00:02:27 So next Monday. I'm going to get together with the leadership at the institution and we will make some decisions so that we
- 00:02:34 Can figure out exactly how we're going to get assignments done and get them out to you just as soon as possible.
- 00:02:40 I know that we don't have a specific date. And I know that that can be frustrating.
- 00:02:44 But we want you to know that we are working to get that out in a very timely manner, because we know that uncertainty is not something that's fun to deal with right now, particularly with everything going on in the world.
- 00:02:55 One thing that's come up a lot in questions is whether or not spring housing will be open. If you cancel your fall housing.
- 00:03:02 To address that off the bat. If you do cancel your housing for the fall that does automatically also cancel you for the spring.
- 00:03:09 However, we will accept applications for spring only housing. You need to be prepared. However, that we're going to probably have limited availability and a lot of demand.
- 00:03:18 So I want to make sure that you know that up front. We want to be as transparent and open with you as possible.
- 00:03:24 We are doing our best to post everything on our website. There is, there are links to all of the communications we've sent to students. There's instructions on how to cancel your contract if that's something you're interested in
- 00:03:35 And we will continue to keep that updated on a daily basis, including the frequently asked questions. So I really encourage you to go there to find answers to some of the questions you may have.

### **Ryan Padgett**

00:03:52 Alrighty, David, you ready to turn it over to some questions from the from those that are in attendance absolutely perfect.

- 00:03:58 So the first question I think is, is a good one to start off with.
- 00:04:03 Maybe you want to talk a little bit of David about the process for the decisions that NK us come to with regards to limiting the number of students within the residential halls.

### **David Berland**

00:04:12 Sure, in consultation with the leadership of the institution which includes the president, which includes Arnie

- 00:04:18 Which includes a number of different people across the university. We've been very conscientious
- 00:04:23 About looking at the guidelines from the Centers for Disease Control the American College Health Association and the Association of College and University Housing officers.

- 00:04:33 Those three organizations have published a lot of guidance on safe ways to open halls, to prevent the spread of the virus. If it does turn up in a surge this fall.
- 00:04:42 We have been very intentional and limiting our occupancy. Unlike some of the other institutions in Kentucky, or even in the region.
- 00:04:49 Because our limited capacity model will allow us to make it through a surge without necessarily having to shut down the halls again.
- 00:04:58 We're really trying to not disrupt your experience when you come to NK you, we know that the spring was so incredibly disruptive.
- 00:05:06 When we had to shut down and send everybody home and we're trying to avoid the same thing. This fall, and next spring. We want to make sure that the students that come to live with us will get to live with us for the entire term of their contract.

### **Ryan Padgett**

00:05:17 Perfect. Now,

- 00:05:18 You talked about how on Sunday.
- 00:05:20 That's when some of the decisions because that's the one that deadline will hit will start to be made. And so that's when soon thereafter, students will be informed, do you want to talk about
- 00:05:29 How that decision is going to roll out not only for students that may be outside the tri state area. But for those that are local students as well.

### **David Berland**

00:05:36 Sure, I'm, you know, I'm not sure that I have a lot of answers right there. That's something that I'm going to consult with Arnie as the co interim

- 00:05:46 Chief student affairs officer, as well as the president to determine the best way to move forward. Once we understand how many students still want housing compared to
- 00:05:54 The capacity that we have and we have space for about 1020 students, so we'll have to compare those if we have
- 00:06:01 Only 1020 students that want housing, then of course those thousand 20 students will get all of the beds that we have
- 00:06:07 However, if we have more students wanting housing. Then we have beds, we will have to decide how to prioritize
- 00:06:13 We know that living on campus is most beneficial for first year students and students who live further away from the institution and we are going to be conscientious about prioritizing those students.
- 00:06:24 However, just because you may be a local student or maybe not won't be a first year student doesn't mean that you won't get housing.
- 00:06:31 We will certainly take extenuating circumstances into account, we're not going to turn someone away automatically just because you may be local or an upper class student

- 00:06:39 There will always be an opportunity for you to submit your extenuating circumstances so that we can make sure that we're serving your needs best

### **Ryan Padgett**

00:06:48 Perfect. Thank you, David. David, we do have a question here. And maybe you can also alludes where they might be able

- 00:06:53 To find some of these information on the website.
- 00:06:56 So Diane asked my son is signed up for. Now for North Hall.
- 00:06:59 And they were wondering if they need a router and is a cable available in the dorms for that.

### **David Berland**

00:07:05 Good question. We offer high speed wireless Internet. Internet through out the residence halls, you do not need to bring any equipment.

- 00:07:14 Housing actually got its own internet lines. We have our own dedicated internet that separate from the rest of the university to ensure that we have maximum capacity for our residential students
- 00:07:23 To use the internet in their Hall without it being bogged down by other people on campus. So you'll find the internet to be very fast and freely available across campus, but especially in the residence halls. So there's nothing you need to bring besides your laptop.

### **Ryan Padgett**

00:07:37 Perfect. Thank you.

- 00:07:39 We have a question. My son has not yet made a deposit because they were suspended when he applied for a room. When will they need to do that.

### **David Berland**

00:07:50 At this point we are waiving all prepayments and deposits. Those are not required. All you have to do is submit an application and we will review those applications.

- 00:08:00 For assignments. Again, it's going to depend on how many people are interested in housing and the capacity that we have
- 00:08:07 But for now, if you've submitted an application and it's still saying on your side that it's incomplete email us at housing at NK u.edu and we'll go take a look at your application and complete it for you on our side.

### **Ryan Padgett**

00:08:18 Perfect. And David you maybe want to allude to the frequently asked questions where they can find that on the website as well.

### **David Berland**

00:08:23 Sure. When you look at our Housing website which is quite simply housing dot n k u.edu all of this information is posted on the very front page at the top.

- 00:08:35 Of that website, including frequently asked questions. It's pretty apparent in bold text and we will continue to update that as frequently as possible as new frequently asked questions come in.

### **Ryan Padgett**

00:08:46 Thank you.

- 00:08:47 Arnie I'm gonna send you this question from Carla, will we still be required to pay full price on our meal plans if
- 00:08:54 We're not going to be given all the options for students.
- 00:08:56 Who have dietary restrictions.

### **Arnie Slaughter**

00:08:58 So the meal plan rates that are posted will not change unless we are in a situation in which we need to

- 00:09:06 Close University Housing and moved to a model where we only allow extenuating circumstances. So there will be dining facilities that are open, Charles provide the hours of operation.
- 00:09:16 On their website so that you can see the village cafe hours studying in ours as well as ours that are throughout other dining facilities across campus.

### **Ryan Padgett**

00:09:27 And sticking with the meal plans and meals will breakfast be offered on Saturdays and Sundays.

### **Arnie Slaughter**

00:09:34 So I think looking at the schedule on Saturdays and Sundays historically we do two meals, which are brunch and dinner.

- 00:09:42 So while we may not offer breakfast, lunch and dinner on the weekends, we feel and know that our students typically do two meals on the weekend. So we have extended hours to accommodate for a session that overlaps between the breakfast, lunch sessions.

## **Ryan Padgett**

00:09:57 Thank you already, David. I'm going to go back to you. If the room assignment is for a room with no roommate will to bed still remain in that room.

## **David Berland**

00:10:06 That's correct. We won't be able to remove furniture from any of the rooms we simply don't have storage anywhere. And so we will require that all furniture that's currently in the rooms remain in the rooms.

- 00:10:17 While you're there. If you want to move it around to make yourself more comfortable, you're absolutely welcome to do so, but we are going to be unable to remove furniture from rooms, even though there's only gonna be one person living in each room.

## **Ryan Padgett**

00:10:29 Thank you David aren't going to go back to you again.

- 00:10:32 Can you talk a little bit about the the beach show and Callahan and will that be open or closed and pending on that. Are they will there be refrigerators microwaves allowed in the

## **Arnie Slaughter**

00:10:42 Rooms. Sure. So refrigerators are provided for each residential room so CDs are not obligated to bring those unless they need a smaller one for

- 00:10:52 medical purposes or for other personal reasons I'm in terms of the beast drove by sheer numbers of what will have living on campus dining facility.
- 00:11:02 can accommodate those numbers and one of our dining locations. So that will be the vilest cafe and North comments.
- 00:11:09 We will offer meals available in the Union as well. So they'll transfer ability students can use their own car dollars and several different locations as well.
- 00:11:19 In addition to just the Kellyanne Hall meals and we do have a community kitchens that are available and
- 00:11:26 Almost all of our facilities. So there's a community kitchen in the sweets Callahan Hall several in northern tears as well as Kentucky and comma Hall. So if students wants to eat meals outside of the
- 00:11:39 Dining Hall hours or outside of the senior hours they can use microwaves in the rooms, if they choose to bring those or they can use one of our community kitchens as well.

## **Ryan Padgett**

00:11:47 Great. Thank you so much, Arnie

- 00:11:49Britta and David, I think you both could maybe talk in different
- 00:11:52Respects to this question because we're seeing a lot of questions around the actual moving dates themselves. Could you talk a little bit about the moving dates what that process would look like and how it feeds into their orientation experience that follows

### **David Berland**

00:12:04Um, if I could, I'd actually like to defer to Rochelle to answer.

- 00:12:07Perfect.

### **Rochelle Shields**

00:12:09I so for moving, we are looking at moving students in August 10 through the 16th. We will be sending out a link for students to sign up

- 00:12:19Due to the restrictions we have with social distancing, we will have about 20 students and families moving in in booth village per hour, and we will have 10 families. I'm sorry 10 families and booth and 20th east. We will also be sending out more information about
- 00:12:42Things that we're going to have in place bands cleaning stations for customers when they get their students when they move in checking in and checking out the band's
- 00:12:52There will be times that we will have students moving in between nine and probably four or five o'clock, so we will be doing moving all day and we will allow students to pick their own time to come and move in.
- 00:13:05Great.

### **Ryan Padgett**

00:13:05Thank you, Michelle.

- 00:13:07This could go to Arnie or David. I'll let you guys decide who should answer this one. If they cancel after the July 12 date. Do they lose their money.

### **David Berland**

00:13:20No, not necessarily. Um, if, if we are unable to offer a room, we will offer a full refund of the prepayment to anyone that we can't offer a room to and they also won't be charged for housing or for dining

- 00:13:32We obviously don't think that's fair as we would never do that students who are offered a room and cancel after that July 12 deadline may lose their prepayment
- 00:13:42it'll depend on demand the cancellation information for canceling your room after July 12 is in the housing contract which is linked on
- 00:13:52The Housing website, you can find it in any number of ways. Um, but most easily if you scroll down, it's on the right hand side a little bit further down on the screen.

- 00:14:01 We certainly don't want to charge people for if they're not going to stay in housing. We're going to be very intentional about making sure we return all their money for those that can't stay

### **Ryan Padgett**

00:14:11 Thank you David Arnie. Someone asked, what should we expect as students for what a social life or what a college feel would be like come this fall.

### **Arnie Slaughter**

00:14:20 Yeah, so in full transparency we know with everything that's happening with the national pandemic and just nationally

- 00:14:26 They're going to be some things that are not typical for this upcoming academic year. Our goal is to ensure that students who are on our campus still know that they belong in and K you
- 00:14:36 They get a great causes experience and they're able to participate and several different initiatives that will take place across campus.
- 00:14:43 So we do intend to do are welcome. We activities of historically the first week of classes we do something called bigger fest. And while some of that may be virtually am online.
- 00:14:52 We are looking at some creative ways to do some in person yet socially distance activities. So students have a chance to
- 00:15:00 To get to know each other and to feel a part of the community. We're still going to have an active fraternity and sorority community an active registering organization community.
- 00:15:09 As well as our programs that will occur both virtually and in person again abiding by a social distance regulation as well, specifically to housing.
- 00:15:20 You'll be surrounded by other students who are sharing the same experience. So you get a chance to make some connections. Some networks and enjoy the experience for the timeframe that we're here.

### **Ryan Padgett**

00:15:32 Thank you, Arnie

- 00:15:34 David, we're seeing some questions around our race. When would they be notified and when would they know if they have a position in one of the halls.

### **David Berland**

00:15:44 I'm sure we have already reached out to all of our IRAs and let them know that there'll be coming back and Greg will be reaching out to them to talk about training dates and



- 00:15:56 What their job responsibilities will look like this year, and I'd actually love to turn it over to Greg, so he can talk a little bit about how the IRAs are going to interact with the students this year and talk about the residential experience as well.

### **Gregory Moore**

00:16:07 Yeah. So in terms of the residential experience and our ACE will have

- 00:16:12 Different or innovative way of our approach that we're expecting of them to connect with the residents, while
- 00:16:18 In a normal situation. They may meet in a concentrated SPACE, BUT WE CANNOT DO THAT. SO
- 00:16:24 We are asking that the RA is fine innovative ways not necessarily just within their Hall, but in the community as a whole. So we're, we're actually going to ask for them to
- 00:16:34 Connect with their, their residents virtually. So just like we did in the spring. We're looking to continue those efforts for the fall as well.

### **Ryan Padgett**

00:16:43 Great.

- 00:16:44 Thank you so much, Greg.
- 00:16:45 Again, please keep the questions on coming. We know there's a lot that we're going to get to. I'm going to kind of consolidate a couple here because we are seeing a lot of questions around the visitor policy.
- 00:16:56 So David, if you could talk about the new visitor policy at plans to enforce it. Does that include family members, maybe just a general response to the visitor policy.

### **David Berland**

00:17:07 Sure we knew that was gonna be a tough one. We know a lot of people want visitors and a part of the residential experience is getting to hang out with your friends in your residence hall.

- 00:17:17 This year, we are going to ask that you limit and have no visitors in your actual residence hall room.
- 00:17:25 Recommendations from the CDC demonstrate that the virus is most quickly propagated and indoor environments without good air circulation and in close proximity
- 00:17:36 And in order to limit viral spread and ensure that we can continue to have students on campus. We want to do everything in our power to keep students safe.
- 00:17:43 And a part of that. One of the recommendations from the CDC from the American College Health Association.
- 00:17:49 And the Association of College and University Housing officers is to limit and restrict visitation in the halls, at least until such a time that a viable vaccine is found, and

- 00:18:00 Given to the public in general, again, you know, I know it's not the most popular decision, but certainly we want to do everything in our power to keep all of our students, safe and healthy.
- 00:18:10 And we feel that this is the one of the better ways to do it will certainly promote people getting together maybe an outdoor arenas where viral propagation is less likely. So we are still going to encourage people to
- 00:18:23 fraternize and be with their friends, but we're going to ask that you not do it in your individual residence hall rooms.

## **Arnie Slaughter**

00:18:29 You know, just that I'm in support of the housing policy that we're talking about.

- 00:18:34 There are several different policies and regulations that we are abiding by as recommended by the CDC and we know that there are
- 00:18:41 Concerns questions frustrating, etc. One thing that we will do is make sure to your child and your students is safe in our communities and our in an environment in which they
- 00:18:51 could live in an environment without having to worry about some of those extraneous factors that could potentially
- 00:18:57 be detrimental to them so so know that the discussions in the policies that we're discussing are not meant to be punitive or to take away from experience. We wanted to be proactive because we would hate to be in a situation in which we have a
- 00:19:12 Significant
- 00:19:14 Situation where students are seeking the residence halls, or we have a floor that we need to shut down or wing or building. So, so we're being more strict but allowing some opportunities for more leniency as we get more guidance and recommendations from the CDC.

## **Ryan Padgett**

00:19:30 Great. Thank you so much, Arnie Arnie I'm gonna ask you a question here. And then after I asked this question to you and you respond. I'm going to turn it over to David. David, we have a number of new participants that have joined

- 00:19:39 And we're starting to see some questions again just around, kind of, when will they learn one where they hear about
- 00:19:45 If they will be in University Housing after kind of Sunday. So if you could also maybe just kind of remind everyone to those that have joined so they can hear that response.
- 00:19:53 But Arnie a question to you, you sit on the coven preparedness team. And there was a lot of discussions around returning after Thanksgiving break
- 00:20:01 So could you talk about if they're living on campus and they go home for Thanksgiving break. Will they be allowed to come back on campus.
- 00:20:09 What would happen with everything that would be in the residence hall and then a couple other people have asked if they were to travel or to go away for spring break, or

perhaps to go home for a few days. What our recommendations for coming back to campus to the residence halls.

## **Arnie Slaughter**

00:20:23 Sure, absolutely. And just for a little bit of background context. So the president's cabinet, which includes all the division. So we need

- 00:20:30 A daily talk about things that are happening in the region nationally, etc. So we're consistently pivoting based on recommendations that are coming forward.
- 00:20:39 In addition to the President's Cabinet as right alluding to. We do have a coven response team that also means three to four times per week.
- 00:20:46 To make recommendations example, what's happening. And so use those recommendations to guide our policies and procedures.
- 00:20:52 As many of you know our calendar for the fall semester will conclude with in person classes on the effect of thanksgiving and everything will transition to
- 00:21:02 The online experience Thanksgiving and throughout the winter break in terms of housing. It is that our plan or goal to close, for once, or break
- 00:21:13 Historically we've stayed open so that our students have a place to go and have a home to go to
- 00:21:18 In terms of students that may travel for the holiday break or maybe out of the area for a couple weeks and we are not mandating that individuals self quarantine.
- 00:21:28 We will request that just based on guidance or recommendations, but we will not ask for documentation of when individuals are leaving
- 00:21:37 One of the reasons why we are we're proceeding with the reduced our motto is because we have that built in quarantine space where students have their own space typically
- 00:21:47 They have their own room. So if they are traveling or need to quarantine. And if they're not traveling
- 00:21:52 David's a researches is right on point in terms of being able to allow for students to not have to move somewhere else or go back home. This allows for students to have their own space and quarantine as needed.

## **Ryan Padgett**

00:22:05 Great, thank you. Arnie

- 00:22:07 David, if you again would like to remind everyone about the process that will happen after Sunday.

## **Rochelle Shields**

00:22:12 Okay, so I'm wanting to answer that question. So we're working on our assignments like David said after July 12 it would it be about two weeks.

- 00:22:21 To give us time to go through all the requests that we need to check on and some students have requested to stay on because of their scholarship. So we're waiting to get some information from student financial aid.
- 00:22:33 So it should be about two weeks, and we'll be able to send all students, their assignments in email, it will be through your NK you email.
- 00:22:41 And when you receive that email, you will be able to go to the housing portal login and check your assignment.
- 00:22:49 I do want to mention that on this Friday we're gonna least by Monday. We're going to take down the view your assignment.
- 00:22:56 Because some students are emailing us and thinking that they're still in the same room or they've been moved to another room. So we want to make sure we take that down and once it goes back up. That will be your assignment for the fall
- 00:23:09 Perfect.

### **Ryan Padgett**

00:23:10 Thank you very much.

- 00:23:12 Alright, so we're getting as I'm scrolling through some of these questions. I'm starting to see a lot of similarities with regards to what they can bring what furniture will be made available to them.
- 00:23:22 Perhaps there's a website where they can start to see some of the things that will be provided in
- 00:23:26 Each of the residence halls. So could you speak a little bit about the furniture that is available and each of the halls, what they can bring we're seeing some questions around. Can they hang stuff up on walls, and if so,
- 00:23:36 Is that through nails do putty, whatever it may be. So just maybe the decorations and what they can have in their room.

### **David Berland**

00:23:42 Sure. I'm the best place to find that is actually the housing contract.

- 00:23:48 I'm noticing that it's not as readily available. So what I'm going to do as soon as we're done with this webinars. I'm going to create a link on the very top of the page.
- 00:23:57 Right. And you're all the other links were instructions and emails. We've sent that you can pull that up that contract outlines what kind of furniture you can bring what kind of refrigerators microwaves, how to hang stuff on the walls. In general, we want you to use
- 00:24:12 Like the command strips that don't damage the wall or the paint on the wall.
- 00:24:17 That those are usually the best ways to hang things on the wall. We ask that you don't use screws or nails. We ask that you use like attention rod. If you want to put up curtains.
- 00:24:26 All of that is outlined in the contract. Each residential space. So each bedroom has at minimum, a bed, which is typically adjustable and height.

- 00:24:35 Each of our beds has an 80 inch extra long mattress. So when you're shopping for sheets you want to look for twin extra long
- 00:24:43 Each space will have a dresser a desk and a desk chair. Now some of the rooms may have some shared common space. So think of like Norris Hall. Think of northern terrace, there's going to be some living room furniture or some lounge furniture that will be included in the room.
- 00:25:01 As already mentioned before, there is a mini fridge that we provide in each room.
- 00:25:06 The contract does stipulate that you can't bring any more than two square feet of extra refrigerator space per room.
- 00:25:12 I know that sounds kind of strange, but each little mini fridge that you see will have the number of cubic feet.
- 00:25:17 Listed on it. Typically, the, the actual ones that look like a cube or the kind that you can bring to supplement the one that we give you
- 00:25:24 The one we give you is actually pretty big. So you're not going to be lacking for space in your individual bedroom.
- 00:25:30 Other than that, you know, probably limit the amount of stuff you bring
- 00:25:34 You're not gonna want to bring a ton because it will start to clutter up your room and you want to have space to move and feel open and free in your room as well.
- 00:25:41 We would encourage you to wait until you get here before buying rugs.
- 00:25:46 Or decorations. We don't have any way to give you measurements for Windows or rooms. That's particularly true in the East Village and Callahan and northern terrorists, where
- 00:25:54 All of the rooms are arguably different sizes. So I could tell you the dimensions of one room, and it might be completely different from another room.
- 00:26:01 So we'd really encourage you to wait until you get here and you see your space and then decide what you then want to get an order to furnish and decorate your room.

## **Ryan Padgett**

00:26:10 Great. Thank you so much, David Arnie I'm going to turn this next question to you, I know I've heard you talk about

- 00:26:15 This before
- 00:26:16 We're getting a number of questions around of housing. If they're not able to get into University Housing what housing is available around campus.
- 00:26:23 And we're hearing a couple questions from some international students if they don't get into University Housing. What are some off campus housing, especially with all the off campus residency surrounding. So would you like to talk a little bit about some opportunities around campus.

## **Arnie Slaughter**

00:26:36 Sure. First and foremost, our goal is to make sure that sorry my cameras looking there I'm. Our goal is to make sure that we have as many students as possible. That will be on campus.

- 00:26:46 And if for some reason we're not able to house on campus will work with some apartment complex partners to ensure that we have students that are in close proximity
- 00:26:55 And we do have a couple other backup plans in terms of looking at Hotel space and other temporary options. So we'll be sure to keep in contact with those situations.

### **Ryan Padgett**

00:27:04 Great. Thank you so much, a general question, how, how can they check to see if their housing application has been successfully submitted.

### **Rochelle Shields**

00:27:15 Okay, so if they're not sure, please have them email us at housing at dot edu. We are checking our emails every day.

- 00:27:26 Please be patient with us. We do receive a lot of emails, but we will look it up and we will let you know, but students will need to email us from there in case you email versus a another type of email but we will let them know if they're not sure

### **Ryan Padgett**

00:27:41 Perfect, thank you so much michelle david a two part question here, how many students are you genuinely expecting to reside and University Housing in the fall.

- 00:27:49 And then a more specific question. If two students that are coming from out of state have requested to live together. What are the odds that they would be set to be able to still live together as roommates.

### **David Berland**

00:28:02 And questions. Um, we have a maximum capacity of about 1020 students for the fall and we expect to be full. There's a lot of demand. We know a lot of you want to stay on campus and we want to do everything in our power to get as many of you.

- 00:28:15 On campus as possible, we are receiving cancellations, even as we speak, but you know there is a lot of demand. So, we will have we will be full for our new reduced capacity.
- 00:28:27 In terms of roommates Rochelle and her staff, our operations staff are working so hard.
- 00:28:33 To keep people not only in the same room or room type that they were originally in but with their roommates. We're doing everything in our power to on a roommate requests to honor special conditions to look at the rooms that you're in.
- 00:28:46 We want to assure you that if we have to move you to a room that you didn't originally select as a preference on your housing application you're not going to pay more, because you're in that new room. We will honor the lower rate if we have to move you.
- 00:28:57 But Rochelle and her team, they already have some plans to get together.

- 00:29:01 They're going to have to do this by hand and they are ready, willing and able to do that they're going to do everything in their power to match up roommates and keep you with the people that you know and that you want to be with so
- 00:29:11 Please rest assured, we met, we're probably not going to be able to honor that for everyone, but we're doing our absolute best to keep people together where we can
- 00:29:18 Create

## **Arnie Slaughter**

00:29:20 Article headway with the conversion of classes that will either be completely online completely in person or hybrid model.

- 00:29:27 We're recognizing that as students review their schedule and see that their classes, maybe all online.
- 00:29:33 We're going to have students that were intending to live on campus, but may decide to just opt out for this semester or academic year. So one of the reasons why we had a delay in terms of
- 00:29:46 The July 12 deadline for canceling is to give individuals at least two weeks to to make that determination of if you have a completely online schedule.
- 00:29:56 And you can opt out of housing and wants students do opt out and cancel that creates a more spaces for Stephen's that are still in the waiting for an assignment.
- 00:30:07 Great.

## **Ryan Padgett**

00:30:07 Thank you, Arnie Angie asked, they were on campus. A few weeks ago were walking around and noticed that there were some construction going on. Do you want to talk a little bit about the summer work that takes place in the residence halls and will those rooms, be ready in time for the fall

## **David Berland**

00:30:22 Absolutely. You know, I was on campus today in my office and we're doing a lot of work on North Hall. This summer, specifically

- 00:30:31 We're replacing all of the stairs and all of the decks. We know that those weren't looking so good and so we are investing a lot of time and money into getting those stairs. Right.
- 00:30:40 And we're also replacing a lot of piping. There were a couple weeks last year and we don't want that to happen to our students. So we're also replacing about 50% of the piping in North Hall.
- 00:30:50 So I talked to actually to the architects and campus planning today and they assured me that we're going to be ready to go. There may be a little bit of work that takes place after we start the school year in Norse
- 00:31:00 They might paint some stairwells and finish up some stuff, but we're going to be good to go. We're going to be ready.

- 00:31:06 We're going to make sure of it. So North Hall will be ready. I've been assured of it again today. In fact, they're actually should be done with the piping projects next week. So that's really exciting.
- 00:31:16 The other thing you're going to see is we actually started construction on a brand new residence hall. The first one in about 20 years and it's going to be right across Kenton drive from North Hall.
- 00:31:27 That is going to be a five story suite style residence hall that will open in the fall of 2021
- 00:31:34 We're really excited. It'll be 297 beds and it's going to be beautiful. It's going to be the new gateway to campus me the first thing you pass when you turn off of to 75 and under Kent and drive
- 00:31:45 You know, we're excited to get that up. We're hoping to get a camera or two in there so we can continue to publish pictures and show you all the progress.
- 00:31:52 And will be excited to share more about that. And certainly students that are living on campus this year will be able to select that Hall in returning room. Sign up for next year.
- 00:32:02 To live in that hall and live in the brand new suites that are going to be there. So we're really excited for it, and we hope that you are too.

### **Ryan Padgett**

00:32:10 Perfect, thank you so much, David.

- 00:32:12 We're at 630 a little past 630 as a reminder, any questions that you have, please make sure you're putting them into that box because, as David alluded to earlier, we are recording this session as well as recording all the questions that come through.
- 00:32:24 David and his team will be answering all the questions throughout the night in the morning and so they will be posting not only this recording, but all the answers to the questions that you post in there.
- 00:32:33 So that they can get that out to you, so you'll be able to see all the questions we make sure we answer all those questions before
- 00:32:39 This session, the town hall ends at seven so Arnie. I'm going to go back to you a couple more questions around meal plans.
- 00:32:47 So with some of the limited dining that will take place in the fall with a meal plans stay the same. And can you talk a little bit about students that are staying in Callahan, where can they get their meals.

### **Arnie Slaughter**

00:32:58 Sure as alluded to, from our question before the Callahan bistro will not be operational for

- 00:33:06 At least the fall semester. So the village cafe in North columns will be the primary are you care to eat option. And we do have options for a dining.
- 00:33:15 In the Sydney and as well as some other I like our locations in the library as well.



- 00:33:21 Primarily for residential students and they live in Callahan and northern terrace on the shuttle will also be operational for this upcoming academic year.
- 00:33:29 The scheduling and timing, maybe a little bit different based on the staffing of the tank schedule.
- 00:33:35 But the shuttle will be able to run towards the are you care to eat option to endorse comments at the cafe and students will also have the opportunity to use their middle transfer ability for large and the student union.

### **Ryan Padgett**

00:33:48 Great. Thank you so much, Arnie

- 00:33:51 To Rochelle, or perhaps David will communal kitchens be closed as well.
- 00:33:57 Like in the residents also

### **David Berland**

00:33:58 Know the Camino kitchens will remain open. And we're working out a way to keep those clean and make sure that we're sanitizing them on a regular basis, so they stay safe and healthy for all of our students to use

### **Ryan Padgett**

00:34:10 Perfect. And David I'ma go to you for this quick when our air fryers allowed in the residence halls.

### **David Berland**

00:34:16 Unfortunately, they're not that will set off the fire alarms, we don't allow any open heating elements, anything that is a fryer.

- 00:34:24 That's all actually covered in the housing terms and conditions and as a matter of fact, in the background here. I've been working and
- 00:34:33 If you look at the housing webpage, probably in the next 10 minutes or so.
- 00:34:37 You will actually see that I've linked our housing agreement terms and conditions on the very top of the front page of the Housing website. Again, that's housing n k u.edu
- 00:34:47 And I'll encourage you to go there to review our terms and conditions because that will tell you exactly what you can and cannot bring. Um, but yeah air fires aren't going to be allowed. I'm really sorry.

### **Ryan Padgett**

00:34:59 Alrighty, thank you David. Well, David's working on that. Rochelle I'm going to turn this one to you.

- 00:35:03 Since you talked a little bit about moving, so I'm seeing lots of questions from honor students and student athletes will they be able to move into earlier than the the normal move. In date.

### **Rochelle Shields**

00:35:12 Well, we're working with our campus partners and on an as needed basis. We know that our athletes have

- 00:35:18 Been approved to do some training. So they're really excited about that. And then the honors will be moving in on August the 10th.
- 00:35:26 And we'll be sending out some information about that very soon. So we're working with our campus partners on their schedules and what they need for their students to come back early

### **Ryan Padgett**

00:35:35 Perfect and Rochelle, I know you talked about this, just a little bit earlier with regards to move in. But our parents allowed inside the residential halls during moving

### **Rochelle Shields**

00:35:43 They are allowed to have to to parents to come in with them. Unfortunately, that's our limit.

- 00:35:51 And we know that's tough. I had a daughter, go to college.

### **Ryan Padgett**

00:35:56 Thank you for shell.

- 00:35:57 Mm hmm. Arnie. Can you share with everyone where they can find the fall semester calendar on the website.

### **Arnie Slaughter**

00:36:04 Sure. So if you're looking at just the, the standard calendar for the academic year. If you go to the homepage NK you edu.

- 00:36:12 There's an icon in the top right corner called quick links and once you click click on that quick link.
- 00:36:18 Icon. You'll see a listing of several different options that are available for students. I'm including the calendars option that will indicate the fall semester schedule.
- 00:36:29 The upcoming spring schedule as well as the holiday schedule. If you're asking about specific class schedules.

- 00:36:35 Then your student will need to log into their mind in key you and then there'll be able to look at their registration card and look at the Academic Advising or academics have
- 00:36:44 To see which classes are available, what they've signed up for etc. And that's through the mighty Inca you I kind of link under the equivalence option for class schedules. Perfect. Thank you so much.

### **Ryan Padgett**

00:36:57 Already I'm actually going to open this up to everyone, because to be honest I don't know who may be the best to answer this

- 00:37:02 But someone asked if they have a house housing allowance or housing package as part of their scholarships or financial assistance and they are not able to get into University Housing can that allowance be applied to anything outside the university, such as an apartment.

### **Arnie Slaughter**

00:37:20 So I would encourage the individuals who have a housing scholarship or Housing Alliance to work directly with the opposite financial assistance.

- 00:37:28 We have several different scholarship options that are available. So I don't want to speak generally for one because different scholarships have different parameters and
- 00:37:36 Ways that they can use your, your housing allowance. So, so please reach out to the opposite financial assistance and there'll be able to look at your specific account.
- 00:37:45 And let you know if it's something that's the traditional scholarship or something that has a little bit more specific parameters.

### **Ryan Padgett**

00:37:51 Yes, and that's a great point. And then in the answers that we will respond and send out tomorrow.

- 00:37:56 We'll make sure David does provide the email or phone number for the Office of Student Financial assistance. So if you have specific questions related to that, you can call them directly and work with those staff.
- 00:38:06 Already Arnie a few questions here around involvement in an organization so. Will there still be clubs and organizations to join and participate in, and then off that as well. Will Campus Recreation be open for Inner murals workout and the like.

### **Arnie Slaughter**

00:38:23 Okay. Um, so we'll have the two part question. So the first part, in terms of evolving.

- 00:38:27 We still are looking forward to our students coming back and participating in all of our student organizations, whether it's a fraternity sorority or an academic or social
- 00:38:37 Organization on for our first year students that are coming in for the fall
- 00:38:41 I alluded to this earlier, but we will do our Victor fest week, which is our welcome to give activities and then what you'll be introduced to some other class students that will talk about
- 00:38:50 Programs to get involved with activities organizations that will take place for the academic year. And some of those organizations will meet in person. Some will be virtual and some will have a hybrid of both
- 00:39:01 I'm in terms of campus or creation canvas work will be opening a beginning Monday, August 3 it may look a little bit different than when it looked before we close our pre Kobe. And again, we're abiding by CDC regulations recommendations and etc. So we're ensuring that individuals.
- 00:39:21 Are abiding by the six feet distance. I'm in terms of workout space activities, etc. And so we've moved some equipment to make some accommodations for that. Unfortunately for intramural
- 00:39:31 We will have some intramural that will take place. But in terms of looking at like high contact sports. So if you think of things that require or typically would have a physical contact
- 00:39:42 Those may be on pause for the fall semester but other activities such murals that are more individual based fitness classes yoga classes, etc. Those will be operational with the canvas work.

## **Ryan Padgett**

00:39:56 Great. Thank you so much, Arnie and I'm going to turn this first part over to Britta and then already may be able to talk a little bit about, again, the student organization aspect of it.

- 00:40:05 So someone asked. And we've seen this question a few other times through some of these town halls.
- 00:40:10 For students that may be coming from small towns where they're the only individual from their town coming to NK you or the only one from their high school coming to NK you
- 00:40:18 The question does arise about how they can make connections in small groups and meeting other students, especially with some of the social distancing restrictions that we may have
- 00:40:27 In place not only in residential housing, but it on campus.
- 00:40:31 So, Britta, would you like to talk about the orientation program itself and how they will be meeting students through that program and then maybe Arnie can then pick up from there. How
- 00:40:39 The kind of continue with Victor fests and the student organizations and what will be open in the Student Union and across campus, really, to make sure that students are continuing to have that important social experience on college
- 00:40:51 So,

## **Britta Gibson**

00:40:52 So this summer when your students are going through their registration day online, we are placing them in a small group with two Orientation Leaders who are current students

- 00:41:03 At NK you and we're trying to group them with students from their college if an impossible their major
- 00:41:09 So the hope is that they connect with those students and they keep up that line of communication throughout the summer.
- 00:41:15 Then on the Friday and Saturday before classes begin, we will have an orientation program.
- 00:41:21 And we'll put them in small groups again for that. So they'll have two opportunities to connect with another group of 25 students on that Friday and Saturday and again with more student leaders on our campus as well so
- 00:41:34 The goal there is that they hang out with these students, they get connected and if they are having
- 00:41:40 Concerns about getting connected. We also want them to use the student leaders to help guide them through that process leading into Victor fest.

## **Arnie Slaughter**

00:41:49 So in addition to a bigger fest, which I referenced earlier you're sleeping will be provided with information on how to

- 00:41:56 Find out about civil organizations.
- 00:41:59 We're in the process of converting from an order system that we use that had all the information on some organizations. So, but by the time your student comes back for the registration day or three day experience. I will be able to
- 00:42:10 highlight how they can log into our new platform. Well, there'll be able to see close to 260 registered organizations returning stories that they can be a part of.
- 00:42:22 260 is a lot. So you may ask, Where do I start as part of the platform that we're looking at for seems that have no idea where to start.
- 00:42:30 This new platform will allow for your students to take a quiz. So this quiz will ask them questions about their interest what they want to accomplish for the organization, etc.
- 00:42:40 And based on their responses to those quick quiz questions, members of the Center for Student Engagement will look at their tally results and say, hey,
- 00:42:49 Ryan you've indicated that you're interested in. ABC and D here are 10 organizations that may be of interest to you.
- 00:42:56 And by giving you the 10 organizations, you'll be able to see when an organization needs contact information, etc. So students want to study the organizations, they can
- 00:43:07 They can get involved with their orientation group as Britta mentioned
- 00:43:10 And they can also participate and the different programs that will take place, not just for bigger fest. What's the first few classes.

- 00:43:16 But the route the first five weeks of the semester. So we highly encourage students to find at least one or two opportunities to get involved and connected that will change the trajectory
- 00:43:27 Of their college experience that they find a connection point really really early on and if they have trouble finding that we have some amazing staff, the wealth and find the appropriate niche for the first portion of the semester with this.
- 00:43:39 Absolutely.

## **Ryan Padgett**

00:43:40 Great response Arnie

- 00:43:41 Great points.
- 00:43:43 So a question we've been getting them throughout the summer and one that's come up a couple times and want to make sure I know is alluded to a little bit earlier, I believe you did by Russia or David. So I'll turn it to them for this.
- 00:43:53 If the student realizes that the majority of their classes are online and has submitted a housing application, but has decided since most of our classes are online or they would prefer to stay home during the coven 19
- 00:44:04 How did they opt out of housing to open that back up.

## **David Berland**

00:44:08 Great question. It's super easy. All you need to do. And these instructions are on the housing web page right on the very top.

- 00:44:16 Housing n k u.edu. There's a couple of links. Actually, that's a voluntary cancellation instructions.
- 00:44:22 All you really have to do is copy and paste a statement from those instructions from your NK you email address.
- 00:44:28 Put your full name and your nine digit student ID number, and we'll take care of the rats. So all you gotta do is send us an email just look for the instructions on the Housing website. Again, that's housing n k u.edu and we will be glad to take care of it for you.

## **Ryan Padgett**

00:44:42 Perfect. And I will also feel instance, I know I've heard a number of other

- 00:44:45 conversations around this that we've been a part of
- 00:44:48 It. For example, you do have a schedule where you have one or two classes that are on campus in person and the rest of them are online and you would like to decide to opt out of those in person classes.
- 00:44:58 You do have the ability to go in and change your schedule.
- 00:45:01 For first year students and incoming students, we strongly recommend you reach out to your academic advisor, so we can make sure we're aligning everything to your course requirements and everything that aligns to your major. So

- 00:45:12 We'll also put into the answer section A Link to nurse advising in there. You can actually then contact them and they will get you the direct information for your academic advisor. If you do not know that
- 00:45:23 But again, if you're going to make any tweaks to your schedule or want to change any of your courses we strongly advise incoming students to make sure they reach out to their academic advisors.
- 00:45:31 So already a quick question here are students allowed to have vehicles on campus.

### **Arnie Slaughter**

00:45:35 Yes, they are. So we're actually one of the few institutions in the Commonwealth that allows for versus seems to have cars that are actually close to

- 00:45:44 The residence halls. So students are able to do that they will need to purchase a parking pass so they go to parking that NK you that edu.
- 00:45:53 There's a list of instructions for how your Stephen can sign up for their parking pass for the upcoming academic year.
- 00:46:00 And then you park anywhere that's labeled student parking or open parking. So there's no restrictions on residential or computer status as long as it's open or students, they can park anywhere in those doesn't mean the areas

### **Ryan Padgett**

00:46:14 Yeah, I've been on a lot of college campuses and we have surprisingly a lot of open spaces with regards to parking

- 00:46:20 There's only one or two, maybe three parking lots that are off limits for students, but the rest of it is open or student parking. So it's quite handy.
- 00:46:28 Already you talked a little bit about this, but I'm seeing a few more questions come in. Well, students be able to go home on the weekends and come back.

### **Arnie Slaughter**

00:46:35 Yeah, absolutely. We want our students to of course. Stay with us and enjoy the experience, but they need to travel home or take a break. We definitely encourage them. So you have to take that time to decompress

- 00:46:45 Take a steady break, we'll come back here to the library first and then come back to your residential space.

### **Ryan Padgett**

00:46:51 Arnie I'll open this to you. I know roses in on the conversation with us today. But if a student gets sick in University Housing are their protocol in place for what that students should do.

## **Arnie Slaughter**

00:47:00 You have absolutely so our health counseling and student loans office has a lot of great information and resources.

- 00:47:06 To help students deal with both physical and mental health items. And we do have a very active health service offices directly on our campus. And so if your student is not feeling well.
- 00:47:16 And they can visit our health services office and the University Center, and we'll be able to provide them with what they may need different able to get to their primary care physician.
- 00:47:26 If you're seeing this in a situation in which they may not be able to physically
- 00:47:31 leave their space and they can contact the the health office and they'll be able to provide I'm Elise on via phone or teleconference I'm consultation with your sleep.
- 00:47:41 In the unfortunate situation in which the student may
- 00:47:44 Be may think that they are experiencing COPPA 19 and we do have a process in place to make sure we first and foremost, make sure the student has the
- 00:47:53 Resources and the health and things that they may need and they will walk them through their process and the event that that does happen, so
- 00:48:00 Our health services offices is definitely available.
- 00:48:04 Online in person. And whenever you may need them as well.

## **Ryan Padgett**

00:48:09 And Arnie as part of the code response team that you sit on have there have been discussions around what classes.

- 00:48:13 may look like online or in person for the spring.

## **Arnie Slaughter**

00:48:15 Semester. Yep. So we've started some preliminary conversations in terms of what the second half of the fall

- 00:48:21 Semester will look like. And we do know that once we head into August one, it's not a pause break it's time to start planning for the spring semester. So as of now.
- 00:48:32 We don't have a specific plan in place. Again, it's not because we're not prepared. We just want to make sure that, as things evolve and change we come up with a plan that's most appropriate and strategic and
- 00:48:44 Focus on the health and safety your students, first and foremost, so the coven 19 response team will continuously
- 00:48:50 Throughout the fall semester provide recommendations and give update and information for what the spring semester will look like.
- 00:48:57 Because students start enroll for spring classes. I believe in October. So we want to make sure that we have a plan in place, or at least a template in place that we can also adjust and pivot. Once we get more updates that are happening nationally and in the region.



- 00:49:11 Absolutely.

## **Ryan Padgett**

00:49:12 All right, David. A few questions here around if students have already been assigned a residence hall. Is there anything else they need to do. And if they have been assigned and they that is a residence hall. They did not choose or want to occupy. Are they able to cancel or change.

## **David Berland**

00:49:30 Or

- 00:49:30 Good question. Um,
- 00:49:32 We are right now we're going to actually take down the assignment portal probably tomorrow and it'll stay down until we're able to actually give final assignments.
- 00:49:44 Right now, if you're assigned to a room that's not necessarily the room that you're going to end up in
- 00:49:48 We are going to try and keep people in the same room or the same room type and with their roommates whenever possible. Some students may be asked to move just based on availability and what rooms are available in the capacity that we have
- 00:50:02 If we are unable to house a student, we will make sure that they get a refund. They will not have to pay anything. If we're not able to offer them a room.
- 00:50:12 If you choose to cancel based on the room that we do give you, there's a chance that you may lose that prepayment
- 00:50:18 And all of our cancellation charges are outlined in our housing agreement, which again is posted on our website.
- 00:50:25 But certainly we're hopeful that you know if you want to live on campus. We're doing our best to find you a space, and we hope that you're going to want to stay and really experience what we have to offer this fall.

## **Ryan Padgett**

00:50:38 David, if I can follow up with that we're also getting a lot of questions around the maximum occupancy in a room so I guess our quads would be the largest so it for the quad rooms. What is going to be the max number of students that will be allowed in there.

## **David Berland**

00:50:50 Sure the maximum number of students that will allow in a quad and quads are only in Callahan and northern terrace.

- 00:50:57 Um, some people have been calling the four bedroom suites in university suites quads, those are four bedroom suites a quad is actually
- 00:51:07 One large room that for students would traditionally stay and we're limiting those two three students maximum

- 00:51:12 That's based on the spacing our quads are pretty large. And so there's enough space for three students to live comfortably in there and minimize the number of students sharing each bathroom facility.
- 00:51:23 Outside of our quads. Our students will all have their own bedrooms across the rest of campus so now and I'll share a bedroom outside of those quads.
- 00:51:30 And typically we're limiting bathroom fixtures sharing and no more than three or four students per bathroom fixture.
- 00:51:37 The reason I say it that way, is when you think of Kentucky and Commonwealth Hall, which are traditional residence halls that have
- 00:51:44 Bedrooms on a hallway and then a shared bathroom.
- 00:51:46 We've looked at the number of sinks, the number of showers, the number of toilets and made sure that there's not gonna be any more than three or four students total that are using any one of those things any one of those showers or any one of those toilets.
- 00:51:57 We're really trying to minimize how many people are sharing bathrooms face to that effect. We're also going to be cleaning common bathrooms and Kentucky Hall Commonwealth Hall.
- 00:52:06 And the F, G and J wings of Callahan Hall twice a day, based on enhanced cleaning procedures from the CDC, we're actually making sure that we have enough
- 00:52:17 custodial staff on staff to do that and make sure that we're cleaning twice a day during the week in order to keep our students, safe and make sure that there's no viral transmission on through the bathroom fixtures.

## **Ryan Padgett**

00:52:29 Great. Thank you, David Arnie a couple questions around masks.

- 00:52:32 Can you talk about the campus mass policy and specifically as it relates to housing are
- 00:52:37 WILL MASK be required in common areas.

## **Arnie Slaughter**

00:52:40 Well, sure. Um, so we will be enforcing a facial covering policy efficient covering means that all individuals, faculty, staff, and students will be prior to either where the traditional mass

- 00:52:52 Or some level of facial covering that are a little bit less restrictive than mass. And we know that there are some folks that feel
- 00:52:59 A little claustrophobic with something that's so tight on your face. Also, those individuals. You can do a facial covering that provides you with a little more freedom in a sense for for breathing and ensuring health practices for individuals that
- 00:53:14 Really feel that they may need facial covering accommodations you can apply for accommodations through either our student assess ability office if it's for residential students or commuter students

- 00:53:27 Or if you are human resources if it's faculty, staff, or student employees and we say student employees because those are more so work accommodations versus traditional accommodations. I will say the
- 00:53:40 The chances of being completely exempt are very, very, very, very small because we do allow for the facial covering piece which is not as restrictive and
- 00:53:49 Facial mask. So we just want to make that clear in terms of the where you were mass
- 00:53:56 Any time we're on campus, whether it's in a building a classroom or outside on plaza areas or commons areas. Everyone is required to wear a facial covering. So that's completely everywhere.
- 00:54:11 Including lobby areas of the residence halls common areas and residence halls, etc. The exceptions, of course, are and your students individual living quarters.
- 00:54:22 They are able to take off your mask and also for bathroom showering purposes as well. But in terms of the face of government policies we are abiding by that strictly and ensure that everyone is following that policy.

### **Ryan Padgett**

00:54:35 Great, thank you so much learning as a reminder, because we're getting close to seven. I know will stay around. We're going to try to answer some of the larger questions that are coming through.

- 00:54:43 But I know we're not going to probably be able to get to all the questions on this evening.
- 00:54:47 But as David alluded to earlier, we will be recording this, and for all the questions, even the ones we didn't get to, we will be providing answers and it will be
- 00:54:54 Sent out tomorrow for you all. So if we didn't get to your question. We apologize.
- 00:54:58 Obviously, we got a lot of questions and limited amount of time, but we will go a little bit past seven o'clock to answer some of the larger questions. And like we said we will be sending out the QA later tomorrow.
- 00:55:10 Real quick, though, because I'm seeing a lot of questions around this. So I know David has posted something online where you can find related to fixtures and furniture.
- 00:55:18 But can you talk a little bit about what's provided on Windows curtains blinds and where they will be able to find that information. So they're prepared when they move in.

### **David Berland**

00:55:27 Or all of our windows have blinds on them there. I promise you, they're not open. We want to give you privacy.

- 00:55:35 We would encourage you to wait to purchase curtains. If you want them until you get there and you can see the size of the window. We don't have window measurements available, unfortunately.
- 00:55:45 All of our windows and all of our halls are different sizes and we don't want to give you the wrong size.

- 00:55:50 You can use a tension rod. So one of the ones that has the spring in it where you squeeze it together and then let it pop into the inside of the window.
- 00:55:57 That's what we prefer that you use in order to hang up curtains. If you decide to have them in your residence hall.
- 00:56:03 But we do have blinds in all of our residence halls, our facility staff is double checking to make sure that they're all in good condition.
- 00:56:09 If you arrive and it's not in good condition you feel free to let our facility staff know and we'll get that replaced. We want everyone to have a comfortable living experience. We want you to have the privacy in your room.
- 00:56:18 And that blinds that fully cover your window and we will make sure that that happens.

### **Ryan Padgett**

00:56:22 Great. And I'm going to ask our panel. And I asked. I see a run of some quick questions here. So, if I could, I just asked you to maybe provide a brief remarks here so we can make sure we get through as many questions as possible Arnie. Could you address the process for the shuttle bus from

- 00:56:35 Callahan over to the other side of campus.

### **Arnie Slaughter**

00:56:38 Sure. So we do have a shuttle bus this specifically designated for entities campaigns, so it runs from Callahan hall or the tears are the East Village to the main part of campus and also to the north commons area for

- 00:56:51 For meals and that will run pretty much on the 45 minutes
- 00:56:54 Giving staffing have in addition to the shuttle. We also have the tank bus, which is the Transit Authority.
- 00:57:00 bus system for Northern Kentucky that runs from the East Village through campus. So if a student is waiting for the Shuttle. And it's not arriving. They can also use the tank bus by just using their interview all card.
- 00:57:13 To turn it to travel from east to the main part of Canvas and also to the second community if they use the tankless

### **Ryan Padgett**

00:57:21 Great, thank you. Already, David.

- 00:57:23 Will larger facilities be available and housing.

### **David Berland**

00:57:26 Absolutely, they'll not only be available. They'll be cleaned regularly and they are free. Free laundry for everybody that lives in housing.

## Ryan Padgett

00:57:34 Thank you, David.

- 00:57:35 Arnie question around the residential hall security and are they permitted to have any type of safety measures such as a taser a stun gun or pepper spray. Yeah.

## Arnie Slaughter

00:57:45 Unfortunately, our policies do not allow for things that can be considered as a weapons.

- 00:57:50 So those items that you referenced Ryan are not permitted on campus and I will say that we do have one of the safest campuses.
- 00:57:57 In the region and also in the US, one of those benefits that we do have, we have a university police that specifically designated and dedicated to just our campus, BUT WE ALSO HAVE THE HIGHLAND HEIGHTS POLICE was are actually
- 00:58:09 located between Kalyan all and the main part of campus so so your students will be safe on our campus. And if there's anything that's right or doesn't seem normal we will react and address it immediately.

## Ryan Padgett

00:58:21 Thank you, Michelle. Because it's been a while. And we may have some new

- 00:58:25 Participants coming in because we're seeing some of the, the same questions as we're getting lower. Can you talk a little bit about when moving is what day that is

## Rochelle Shields

00:58:32 Yes, move in will be august 10 through the 16th and we will be sending out communications to our students in a couple weeks when our assignments are done.

- 00:58:41 And you will have the opportunity to sign up, we're going to have so many students that are able to come and move in the booth village and East Village.
- 00:58:52 But again, that will be august 10 through the 16th and we're going to start around around 839 o'clock, and we'll go all day, up until about five o'clock for students to get moved in and get settled.

## Ryan Padgett

00:59:03 Great, thank you.

- 00:59:05 Already a few more questions around what will be open and
- 00:59:07 What may not be open.
- 00:59:09 Could you just talk a little bit about what Campus Recreation be open, as well as well student organizations still be able to meet on campus.

## **Arnie Slaughter**

00:59:17 Yep. So chemists right will be open beginning Monday, August 3 suit organizations. It depends on the organization.

- 00:59:23 So what's your student gets involved and connected with a specific organization.
- 00:59:27 There'll be able to talk about there in person or online meetings or programs that they're going to do as well. And I mentioned earlier, there will be a icon on the homepage. That will talk about activities student organizations and ways to get connected involved on campus.

## **Ryan Padgett**

00:59:45 Thank you aren't we're seeing a lot of questions around NK you rocks. We talked a little bit earlier about honors rocks athletes and what type of moving options will be there.

- 00:59:53 We will make sure in the response to this, we provide a general overview of the plans for a lot of those posts summer.
- 01:00:00 Programs such as rocks. So we'll make sure we have some of those links in there and some of that.
- 01:00:03 Information, because we know there's a lot of questions around that David a question around sanitation and how we've been sanitizing the residential halls, since the outbreak of coven and how will that continue through the fall semester.

## **David Berland**

01:00:16 Sure, our facilities staff right now, not at this exact moment because it is after hours, but all day every day during the week they are working on cleaning the rooms for the fall

- 01:00:26 And they are following enhanced cleaning procedures as published by the CDC. So we're making sure that all of our rooms are as clean as they can possibly be so that when our students come, they know that it is a sterile and clean environment.
- 01:00:40 We also know that you may have seen on the news that we offered up northern terrorists to the first responders that may have had coven 19
- 01:00:49 If we have any any first responders stay there. We actually have an enhanced enhanced cleaning protocol to get that cleaned, it's, it's a double cleaning that will end up happening. And we'll be glad to publish that.
- 01:01:02 If it happens right now. We've been very fortunate in Northern Kentucky University hasn't had to host anybody that had coven 19 so none of our halls of actually hosted anybody that had coven
- 01:01:13 And just the same. We're going to make sure that we continue to clean at this higher level, make sure that every room is ready for students and is clean and sanitized when they arrive.

## **Ryan Padgett**

01:01:23 Thank you, David. David or Arnie if a student has an accessibility need and they are placed and to University Housing, will they be placed in a room that meets

- 01:01:33 The accessibility needs of that student

### **Arnie Slaughter**

01:01:35 So for accommodations, the student needs to work with the Office of students disability and that office will provide recommendations. The University Housing based on

- 01:01:46 The opposite of St may need for his her or their, their stay on campus and pending space availability of course, how's it will work to
- 01:01:54 To make those happen. And if we are dealing with some space constraints will definitely be a creative in terms of working with CSS ability to make those accommodations having

### **Ryan Padgett**

01:02:04 Perfect. Thank you.

- 01:02:05 David, I'm going to ask you a couple quick questions I'm going to ask you to maybe talk a little bit about some of the stuff you talked about earlier, since we're seeing some of the later questions coming in as it relates to
- 01:02:14 Some of those large scale questions, but the first was, um, you talked about no air fryers they some students are having questions, are they allowed a toaster and a George Foreman grill.

### **David Berland**

01:02:24 Unfortunately, those are exposed heating elements, so they are not allowed in the residence halls, unfortunately.

### **Ryan Padgett**

01:02:30 Alrighty. And can you talk while maybe one more time as we head into the end of this town hall will still have a few more questions, we can get to

- 01:02:38 But will you talk a little bit about when they will find out their housing assignment and kind of some of the process, that's related around that.

### **David Berland**

01:02:44 Sure we are currently finishing up our voluntary contract cancellation period on Sunday.

- 01:02:50 So next Monday we'll get together and we'll look at the number of students that are requesting housing versus the capacity that we have, which is about 1020 beds.

- 01:02:59And we'll make some decisions on how we're going to reach that capacity, given the demand.
- 01:03:04My operation staff is amazing. They're going to get together and they're going to make assignments by hand doing their best to keep students in the same room or room type
- 01:03:12And with the roommates that they originally selected when at all possible, and we expect that process to take about two weeks.
- 01:03:20If we can get it out sooner. We absolutely will. We know that the uncertainty of not knowing your assignment, not knowing whether you have a space is
- 01:03:27Very challenging and we are going to make it a priority to get that information. Information out just as soon as possible.
- 01:03:33Rochelle has already had a child go to college. She knows what that anxiety looks like. So she's going to push her staff to make sure that we can get that information to you as soon as possible. We know the anxiety there. So we really want to help, and we want to get you that information.

### **Ryan Padgett**

01:03:48Thank you, David.

- 01:03:50Read a real quick.
- 01:03:51Kennedy asked what are the dates for the in person orientation days, and how does that relate them to the moving day

### **Britta Gibson**

01:03:58That's a great question. So this year orientation will be virtual and that will be the Friday and Saturday before classes begin

- 01:04:06We will be offering students the opportunity to sign up for an individual classroom tour on Saturday afternoon or during the day. On Sunday, that will be the only in person component component to the program and it is not required. It will be optional.
- 01:04:22Great.

### **Ryan Padgett**

01:04:22Thank you.

- 01:04:23Aren't me know send a couple more questions to you and we'll have David kind of wrap up with some
- 01:04:27Some final summary.
- 01:04:28points here. A quick question our meal plans still required for students that live on campus.

### **Arnie Slaughter**

01:04:35Yeah so meal plans are required for all residents students



## **Ryan Padgett**

01:04:38 And then a few more questions, near the end here around wearing masks or mask required if they're in their actual residential room and then do you want to talk a little bit about residential mass within the common areas within housing.

## **Arnie Slaughter**

01:04:52 And sure, so the exemption area for students is there actual residence hall room. So any area outside of the residence hall room, they are required to wear either facial mask or facial covering and that's lobby areas outdoors plaza academic buildings anywhere on campus.

## **Ryan Padgett**

01:05:12 Perfect Arnie one last question. I'm going to turn it over to David. So a few more questions around if there is a student that's has positive for coven 19

- 01:05:22 What will the procedure be will the whole residence hall be shut down with a hobby shop or the floor be shut down just may perhaps cover some of the high level procedures around that. And then there are a couple questions will students in housing be tested for covered 19

## **Arnie Slaughter**

01:05:35 So I started the second part. So, we are not mandating testing residential or commuter students are asking students, faculty and staff to do

- 01:05:45 Certain health checks before they arrived on campus or before they go to different locations on campus that they are residential students. I'm in terms of the
- 01:05:55 The procedures and processes. If the student who's residential test positive, it will be a case by case situation. So if a student is in a
- 01:06:03 Space that they have their own room. We will absolutely work with health services to make sure that that student has everything that they may need
- 01:06:11 To quarantine and have the resources will work with housing staff and facility staff to address if that student used any of the
- 01:06:20 Common bathroom facilities, for example, and also lobby area. So we'll make sure to cleaning sanitize and address those areas as well. And we would also
- 01:06:30 Make sure that individuals that that student may have had contact with will provide some level of concentration application so that the individuals that may have been in proximity with a student
- 01:06:40 does have the ability to know that they may have been exposed. I took over 19
- 01:06:45 So in terms of the notification process. I'll health services offices will be that primary point office for working directly with the student and they'll provide the notification of recommendations.

- 01:06:57 To me, and to all the individuals that need to be in a know to protect your students comments. Yeah, pretty, but we will make sure that if it's a community situation for addressing it from a community standpoint as well to protect other students. Great.

## **Ryan Padgett**

01:07:10 Thank you already and

- 01:07:11 before we turn it over to David for the last question in some of his closing remarks, I would like to remind everyone, we know we didn't get to
- 01:07:18 Every single question and we know just with the dedicated time that we had, it would be
- 01:07:22 Pretty difficult to get to every single question, but the while we didn't get to it here today in this town hall, we will be getting to it and what we mean by that is as a reminder
- 01:07:32 Housing will be sending out the recording for this as well as taking all the questions that came through the question and answer and providing answers for that and they will be
- 01:07:41 sending that out to everyone tomorrow. So while we may not have gotten to your specific question or question today.
- 01:07:46 We will be making sure we respond to that. So you did get an answer to that. I know I'm seeing a lot of questions around rocks. Again, we will be
- 01:07:53 Reaching out to our colleagues in Student Affairs who oversee that program to make sure we provide as much information around
- 01:08:00 If they will be virtual online, whatever that program may look like for this year as well as some of the housing that may come with that we know
- 01:08:07 A number of students will be participating in rocks and lamp and other
- 01:08:10 Post summer programs. We want to make sure we provide that information to you so that you're ready for those programs when they begin in August. So David, I'm going to turn it back over to you.
- 01:08:20 And I will ask it. If you could please repeat your response with regards to
- 01:08:25 refunds for housing, should they not get their university housing or if they opt to not come and utilize University Housing this semester. And what does that look like and then I'll turn it over, you to final remarks before we close this town hall.

## **David Berland**

01:08:37 Great questions. Any student that cancels before July 12 which is this Sunday and any student that were unable to offer a room to I can guarantee you we will not only refund the \$200 prepayment but there will be no

- 01:08:52 Amount of money do for housing or meal plan this semester we we don't think that's fair. We know you don't think that's fair. We don't want to charge you. If you're not going to be in housing.
- 01:09:01 For students that voluntarily cancel after they received their assignment.

- 01:09:05 So, you know, when we get our assignments out later this month if students decide to cancel. After that point, they may be subject to lose the \$200 pre payment or some of the cancellation charges.
- 01:09:16 A you know we'll, we'll work with each individual student based on those circumstances.
- 01:09:20 But, you know, we really want to make sure that we are putting students in room. They want to stay on campus and we are doing our absolute best to make sure we're getting those assignments out just as soon as possible, because we know the anxiety that it's causing not to know

### **Ryan Padgett**

01:09:33 GREAT. Dave, do you have any final remarks before we close the town hall.

### **David Berland**

01:09:38 Sure. Um, I am going to personally go through each one of the questions that were asked today and I'm going to provide answers, anything that's not housing related. I'm going to send out to those respective offices and get some answers back

- 01:09:51 So I'll get at least the housing answers posted tomorrow on our website. And then whenever we get the recording of this webinar.
- 01:09:59 Finalized I'll also post that on the Housing website so that anyone can come back and watch this webinar. See the answers that we've given
- 01:10:07 And then also be able to see all of the questions that were asked, and the answers that we provided for them, I'll do that in a written form so that you have them.
- 01:10:14 What I can encourage more than anything else is a please check the Housing website housing dot n k u.edu we're keeping it up to date I update the frequently asked questions, almost on a daily basis when we're getting the same questions.
- 01:10:29 There's instructions to voluntarily cancel your housing contract. I've created a link to the housing and dining agreement terms and conditions or you might call thousand contract.
- 01:10:38 And then we've sent emails to all of your email addresses over the course of the last month.
- 01:10:43 With a lot of information. And just in case you can't find it in your email account, we actually created a PDF copy of each one of those emails and that's also posted on the Housing website.
- 01:10:53 So you don't even need to search to the Housing website to find it. When you go to housing NK u.edu it's right there at the top of the first page. We wanted to make it as easy to find as possible.
- 01:11:03 The other thing I want to tell you the be to my a is
- 01:11:07 If you have questions. Email us housing at n k u.edu there's a group of probably five or six of us that are checking that one email account.
- 01:11:15 And we're doing the best we can to answer your questions as quickly as possible. Sometimes we have to do a little bit of research, but we're going to get back to you and we're going to do everything we can to assist you.

- 01:11:24 And to help you understand where you are in the process and what we're doing to try and help you
- 01:11:28 Please don't hesitate to reach out our staff wants to work with you. Unfortunately, no one's working in the office right now so answering phone calls, is a little bit more difficult. We are getting into voicemails and we are responding to them.
- 01:11:39 But the quickest way to get an answer from us as to email us and that's at housing at nk.u.edu and we'll be glad to get you whatever information we possibly can. Great.

## **Ryan Padgett**

01:11:49 Thank you so much, David and I think David highlighted something super important, especially for incoming students is to make sure you're checking your

- 01:11:55 Email address frequently, that's where a lot of the official communications from NK you will hit, they will hit that inbox. So it's important you check that I would recommend daily if not a few times each day.
- 01:12:05 And so with that, we'd like to thank everybody for joining us for this evenings town hall. Hopefully we're able to get through as many questions as possible and we will provide you with some of those responses for questions that you had
- 01:12:15 Again is as David highlighted, we will be sending this out tomorrow is with responses to each of those questions.
- 01:12:21 But more importantly, we also look forward to seeing you in the fall.
- 01:12:24 Rather be virtually or in person. We look forward to seeing all our students back on campus and for the new incoming students. We look forward to seeing you not only just at moving but at our orientation programs in August, so
- 01:12:35 With that, we will go ahead and close the town hall, again, we'd like to thank everybody and we wish everyone a good night. And thank you so much. Take care.