

University Housing Fall 2020 Operations FAQs:

What is the definition of non-local?

- Local is defined as the counties outlined in the [First-Year Housing Residency Requirement](#). All other students are considered non-local.

What is the deadline for students to know if they have a room?

- University Housing released assignments for the Fall on July 23, 2020. If you do not see your assignment when you login at <https://housingapp.nku.edu/>, please contact us at housing@nku.edu for more information.

Can I get a refund of my \$200 pre-payment?

- Students whose contracts are cancelled through our voluntary cancellation process until July 31 will receive a refund of the \$200 pre-payment. It is expected that those credits will be posted to student accounts by the end of August 2020. Students who will live in University Housing for the Fall 2020 term will have their pre-payment applied to their student bill.

Will there be any sort of relaxed deadline without penalty for students still deciding if they will live on campus or make other arrangements?

- Voluntary cancellations will end by July 31.

Is there a list of close by apartments that can be shared with students/parents?

- University Housing does not maintain a list of local apartment complexes. We encourage students and families to utilize resources such as Google Maps and apartment search engines to find information about local apartment complexes.

How will being remote after Thanksgiving alter the housing and dining charges?

- University Housing will remain open after Thanksgiving break and all the way through the Christmas break until the end of the contract in May 2021. Housing rates and dining rates will not be affected by the change to the class schedule.

Will NKU guarantee housing for international students?

- NKU is committed to providing housing for all interested international students throughout the 2020-2021 academic year. International students who have not yet submitted a Housing application are encouraged to do so as soon as possible at <https://housingapp.nku.edu/>. Please alert Housing staff at housing@nku.edu when your application is complete.

Will there be housing for international students to quarantine in before the start of the semester?

- University Housing, International Programs and Services, and the Dean of Students Office are working collaboratively to find creative solutions to allow international students to quarantine before the start of the semester. More information will be forthcoming from the International Programs and Services Office. Please contact us at housing@nku.edu for more information and to schedule your arrival. Most students will quarantine in their Fall room if it is ready.

How many students will be staying in each different room type across campus?

- University Housing will have a reduced capacity plan that allocates most students to single rooms and limits shared bathrooms and bathrooms fixtures to no more than 3-4 students per fixture. Students staying in Kentucky, Commonwealth, and University Suites will have their own bedroom. Students staying in Norse Hall will have three students assigned to each two-bedroom apartment. Students staying in Callahan Hall doubles with full bathrooms will be assigned roommates. Many students will have their own bathroom or will only share with up to 2-4 other people. Students staying in quads in Callahan and Northern Terrace will have no more than 3 students per quad.
 - o Please note that rooms in Cumberland Hall will be the same as rooms in Kentucky and Commonwealth Halls.

If I get moved to a new room that is more expensive than the room I chose, which price do I pay?

- If Housing moves you to a new room that is more expensive than your original room, you will only have to pay the less expensive, original rate. If you choose a new room on your own that is more expensive, you will be responsible for the new, more expensive rate.

Will meal plans be any different in the Fall, given the circumstances?

- Meal plans will remain the same for the Fall.

I would like to cancel my contract. How do I do that?

- Voluntary contract cancellations will be accepted with no penalty prior to July 31, 2020. Students who choose to cancel their contract will not be responsible for any charges and will receive a refund of their \$200 pre-payment (if paid and not waived). To request a voluntary cancellation, please follow the instructions on the [Housing website](#).

When will assignments for the Fall be released?

- Housing assignments were released on Thursday, July 23, 2020.

When will room changes be available?

- Given the demand for rooms and limited space, we do not have the ability to grant room change requests at this time. Room change requests may open later in the Fall if there is availability.

If I cancel for the Fall, will I be guaranteed a room for the Spring?

- We anticipate having limited availability and significant demand for the Spring 2021 term. We will be unable to guarantee housing for new Spring applications. University Housing will have additional information available for Spring applications in early to mid-November 2020.

Why can't I have a roommate this year? Why is visitation throughout housing being suspended and restricted for the year?

- We are closely following recommendations from the Centers for Disease Control, the American College Health Association, and the Association of College and University Housing Officers International, which recommend that we minimize the number of students in any space and the number of students sharing bathrooms. To adhere to these recommendations and to best protect students in close living environments, we will not be honoring any roommates except in traditional quads in Callahan and Northern Terrace, which will have three students per room, and we will allow siblings from the same permanent address to share a bedroom anywhere in Housing. All other students will have their own bedroom and will share a bathroom with no more than (an average of) 3-4 other students, at most. By limiting visitors in the residence halls, we limit the opportunity for the virus to spread if it arrives on campus.

When will we have information on move-in week in August?

- Move-in information was shared with students who have an assignment for the Fall on Friday, July 24, 2020. We will limit the number of arrivals each hour by village and students will be limited to no more than 2 adult helpers. This information is available on the [housing website on the move-in page](#).

How do I change my meal plan? What if I want to cancel my meal plan because I have a full kitchen in Northern Terrace?

- Meal plan changes can be done during the first two weeks of the academic year, between August 17-30. More information will be provided to residential students at that time.

If I get a room I do not want, can I cancel without penalty?

- Students will be able to cancel if they receive a room they do not want. However, after July 31, students will be subject to forfeiture of their \$200 pre-payment and will be subject to the cancellation charges outlined in the [Housing/Dining Agreement Terms & Conditions](#).

Where will masks be required in University Housing?

- You will need to wear your mask everywhere in Housing except when you are in your designated bedroom. This includes all hallways, elevators, shared common space, bathrooms (except while showering and brushing teeth, etc.), kitchens, and laundry areas. Students sharing a quad in Callahan or Northern Terrace do not need to wear a mask while in their assigned quad.

Can I tour my building/room before move-in? Can you provide room dimensions?

- We will be unable to provide access or tours for rooms prior to opening and move-in in August.
- We do not have specific room dimensions for all rooms in University Housing. We have some information for rooms in Boothe Village but, due to the varied nature of the rooms in Callahan, we will not be able to provide specific room dimensions in the East Village. We encourage you to wait to purchase items for your room until you have arrived on campus and see everything that is offered. We also encourage students to minimize the number of items they bring for this year.

Will staff remove furniture from double rooms if I do not have a roommate?

- University Housing will not be able to remove any furniture from its designated space. All furniture, including bedroom furniture, living room furniture, and common room furniture must remain in its assigned spot and may not be moved or stored by residents.