Good morning,

This email has reminder details about move-in, contract cancellations, changes to dining plans, room changes and roommate requests, and contains links to useful and important information. Please read it thoroughly.

Move-in

For more information on move-in, please visit the Housing 2020 Fall Move-In Day webpage, which has lots of specific information, maps, and directions for your move-in experience. A couple of brief reminders and clarifications:

- Students MUST schedule a move-in appointment for their arrival. Arrivals will be limited to no more than 30 arrivals per hour on campus (20 per hour in the Boothe Village and 10 per hour in the East Village). If you have already scheduled a move-in appointment, there is nothing else you need to do. To schedule a move-in appointment, please click the appropriate link below. Move-in appointments are first come, first served and we are unable to add any additional appointments to this schedule.
 - o Boothe Village Move-in Appointments (University Suites and Kentucky, Commonwealth, Cumberland, and Norse Halls)
 - o <u>East Village Move-in Appointments</u> (Callahan Hall, Northern Terrace)
 - Students participating in the Honors LLC in Callahan Hall, R.O.C.K.S., LAMP, SGA, or who work for the Student Union received move-in sign up links from their program director.
- Students and guests must wear masks at all times while moving in. Students and guests found without masks or not wearing masks properly will be asked to rectify the situation. Continued violation may result in the student or guest being asked to leave campus until such time that they can comply with <u>University policies around mask</u> wearing.
- Students are limited to 2 adult helpers in the building at any time. Any additional helpers or children must wait in the vehicle.
- Your move-in appointment is the time you need to collect your key, student ID (for first year students), and University issued mask. You will have the time you need after this to move your items into your room and get settled. Guests, including parents, family, and friends, must leave after the student has finished moving in.

Changes to Dining Plans

Students will be able to change their dining plan during the first two weeks of each semester. For the Fall, there will be a window of opportunity from August 17-30, 2020. University Housing will send additional information to student's NKU emails at that time.

Contract Cancellations

If you have made the choice to cancel your housing contract and not live on campus for the Fall and Spring, please follow the linked instructions carefully to complete your cancellation. As a reminder, cancellations must be received by the end of the day on July 31, 2020, to have all pre-payments credited back and avoid any cancellation fees. Cancellations made after July 31, 2020, will be subject to the cancellation fee schedule in the Housing/Dining Agreement Terms & Conditions (please see pages 2-3, "Cancellations.")

Expanded Capacity in Norse and Callahan

To meet the Fall demand, we expanded our capacity in certain rooms, consistent with guidelines from the Centers for Disease Control, the American College Health Association, and the Association of College and University Housing Officers International. Students residing in Callahan double rooms with full bathrooms will receive roommates and a second resident was added to the "B" bedroom of each Norse Hall two-bedroom apartment. This results in double occupancy for Callahan double rooms with full bathrooms and three residents in each Norse Hall two-bedroom apartment. This results allowed us to assign all students while still maintaining a safe environment in on-campus housing.

Room Changes and Roommate Requests

Due to the number of students requesting housing, we are currently unable to accept room change requests or roommate requests. It is unlikely that we will be able to open the room change process this academic year. If you have specific concerns or needed accommodations, please contact <u>housing@nku.edu</u> for consideration.

Important Information

Please see the links below to find important information and resources.

Assignments and Roommates: Please login to the Housing Portal (https://housingapp.nku.edu/) to view your current housing assignment and roommate information. Frequently Asked Questions: Please review our list of Frequently Asked Questions and Questions & Answers from the Virtual Housing Town Halls held July 9 and July 28. Housing Contract: Please click on the proceeding link to view the Housing/Dining Agreement Terms & Conditions for 2020-2021. Sections of note include "Cancellations" (pages

2-3), "Appliances" (page 8), and "Fire Safety" (page 10).

Housing Contract Addendum: Please click on the proceeding link to view the <u>Addendum to the Housing/Dining Agreement Terms & Conditions for 2020-2021</u>. Housing Contract Cancellation: Please <u>follow these instructions to voluntarily cancel your housing contract prior to the end of the day on July 31, 2020</u>. Housing Town Halls: Housing held Virtual Town Halls on July 9 and July 28. You can view video recordings and transcripts from each Virtual Town Hall as well as questions and

- answers from both Town Halls.
- July 9, 2020 Virtual Town Hall (Recording and Transcript)
- July 28, 2020 Virtual Town Hall (Recording and Transcript)
- Virtual Town Hall Questions & Answers

Prior Communications:

- Email to all housing residents, June 25, 2020 (Information about Housing and Dining Rates for 2020-2021)
- <u>Email to all housing residents</u>, July 9, 2020 (Information about Housing Furniture; Visitation, <u>Mask Requirements</u>, and Cleaning; <u>Dining Services</u>; and the <u>Campus Shuttle</u> and <u>Bike Ridership Program</u>)
- <u>Email to all housing residents</u>, July 23, 2020 (Information about Fall Assignments, Housing Fees, and Dining Plans; Cancellations; Fall Move-In; and the Addendum to the <u>Housing/Dining Agreement Terms & Conditions for 2020-2021</u>)
- Email to all housing residents about Move-in, July 24, 2020 (Information about move-in)

Please direct any questions to housing@nku.edu.

Thank you for your consideration.

Sincerely,

University Housing housing@nku.edu