

Housing Town Hall Questions & Answers

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ACCESSIBILITY

If I have an accommodation approved by the Office of Student Accessibility, will that be honored by Housing?

- Absolutely. Housing will make every effort to meet accommodations approved by the Office of Student Accessibility. Please submit all accommodation requests to the [Office of Student Accessibility](#).

ALL CARD

When/how will we be able to get our All Cards? How do I upload my All Card picture?

- New students will receive the All Cards during move-in, along with your keys and your University issued face mask. To ensure your All Card is ready, please be sure you submit your All Card photo. Go to <https://get.cbord.com/nku/full/login.php>, login using your NKU username and password, and click on "Upload ID Photo" in the Quick Links navigation on the right-hand side.

AMENITIES

Is cable television available on campus?

- NKU does not have cable television in the residence halls. NKU has invested in high speed internet service and many students choose to use streaming TV services in their rooms through the provided internet connection.

Will laundry be available in the residential communities?

- Laundry is available for all residential students and is free to use, as long as you live on campus.

What are the public showers like?

- The public showers in Callahan Hall, Wings F/G/J have two shared shower rooms per hall. Each shower room has two private showers for use by students. We **do not** have large rooms with multiple shower heads and no privacy. That is only something you see in the movies.

Are there community kitchens in any of the facilities?

- There are community kitchens in all of the halls except for Norse Hall. These community kitchens will be open and will be cleaned regularly to promote a sanitary environment. We encourage all students to do their part to help keep these areas clean.

Do Northern Terrace quads have showers for each quad, or for the floor?

- Each Northern Terrace quad has two full bathrooms in it for the three residents to share. Each bathroom includes a sink, shower, and toilet.

Do closets in Norse Hall have closet doors?

- Yes.

Do students need to bring their own kitchen materials to use in the community and apartment kitchens?

- Yes. We do not provide any utensils, pots/pans, towels, or other kitchen supplies.

Are students responsible for providing items like toilet paper in bathrooms in Norse Hall apartments?

- That is correct. Students are responsible for bringing a shower curtain and providing their own toilet paper.

Does every floor have an RA?

- There will be an RA assigned to every floor, but an RA will not live on every floor. Due to reduced occupancy, we have had to concurrently reduce our staffing levels to meet the demand. Each student will be contacted by an RA and given information on how to reach that RA throughout the year.

How many people will use the community baths? Are there community baths only for male and female?

- Community bathrooms in Kentucky, Commonwealth, Cumberland, and Callahan Halls will all be shared by no more than 11 total people. Since each common bathroom has between 3-4 fixtures each (sinks, toilets, showers), no more than 3-4 students will share any bathroom fixture anywhere on campus. Community baths are restricted for use to the self-identified gender of each student. There are also single use restrooms for private use in Kentucky, Cumberland, and Callahan Halls. University Housing will provide toilet paper and shower curtains for common bathrooms.

How do students receive mail and care packages?

- Our mail rooms and package rooms will be open this year, staffed during posted hours. Please visit the [housing website to determine the appropriate mailing address for your room](#).

It looks like some rooms like university suites have a shower door is that correct?

- Each suite in University Suites has two full bathrooms with a sink, toilet, and shower. All showers require a shower curtain.

I see that Callahan Hall Dining will be closed. Will there be refrigerators in the rooms? Are microwaves allowed?

- There is a mini refrigerator already in each residential space. Students are allowed to bring microwaves with them. Please review the [Housing/Dining Agreement Terms & Conditions](#), page 8 (Appliances) for more information.

APPLICATIONS and ASSIGNMENTS

Will we have to re-submit our housing applications?

- Students will not have to re-submit their housing application for the Fall 2020 term. If you have already applied and have not voluntarily cancelled it, there is nothing further you need to do to be considered for a room for the Fall. If you are interested in a room for the Spring 2021 term ONLY, you will need to apply for that term. Those applications will be available on the [housing website](#) in mid- to late November of 2020.

How do I find out if you have my housing application and if it is complete?

- Please email us at housing@nku.edu from your NKU email address (include your 9-digit Student ID Number) and we would be glad to look up your application and confirm that we have it.

When will students be informed of their room assignments?

- Students were informed of their assignments via email on Thursday, July 23, 2020. To view your assignment, please log into the housing portal at <https://housingapp.nku.edu/>. If you cannot view your assignment or no assignment is showing, please contact housing@nku.edu.

If I do not get housing this year, will I lose priority for the following year (Fall 2021)?

- No! All students are eligible to apply for housing on the first Monday in January (January 4, 2021 this year). Even if you do not get to live on campus this year, you will still have the opportunity to apply for housing and select a room next year on the same date as all other students.

What would I do if I cannot see my assignment, even though I have been notified to see it?

- Please email us at housing@nku.edu and we will assist you personally.

Student assigned to Norse Hall with 2 roommates. What will the room layout be? Will two students be in one bedroom?

- Students in Norse Hall will have 2 students living in the “B” bedroom and 1 student living in the “A” bedroom. The “B” bedroom is at the end of the hall and is larger than the “A” bedroom, which is the first bedroom on the hall. You can view a 3-D floor plan [here](#).

How do I know which bed is “A”, “B”, “C”, or “D” in a quad or apartment?

- In an apartment, the “A”, “B”, “C”, or “D” refers to the specific bedroom you have been assigned and you must live in that specific room for safety reasons. In a quad or shared room (like a double room in Callahan), the “A” or “B” is only there for administrative purposes. We encourage roommates to have open communication before arriving to discuss how the different sides of the room will be selected.

Will I be able to stay in Housing after Thanksgiving break? Will I receive a refund since classes will not be in person after Thanksgiving?

- Housing remains open for students from move-in in August until the halls close in early May. Students are able to stay in their rooms after Thanksgiving, through Christmas break, and through all University holidays and breaks. There will not be refunds since housing will not close during the academic year, unless mandated to do so due to public health concerns.

CAMPUS RECREATION

Will there still be intramurals and clubs and organizations to join?

- For more information on clubs and organizations, please visit the following [link](#). For more information on intramurals, please visit the [Campus Recreation website](#).

Will Campus Recreation be open? Will there be group fitness classes? Will the pool(s) be open?

- Campus Recreation re-opens on August 3. Please visit their [website](#) for more information on available amenities.

When it comes to the weight training area in the rec building is there going to be cleaning wipes or something along those lines in order to clean the equipment or do we have to bring our own?

- For more information about the Recreation Center and its operations, please [visit their website](#).

CANCELLATIONS

If I cancel after July 31, do I lose all of my money?

- Students who choose to cancel after the July 31 voluntary contract cancellation deadline will be subject to the cancellation charges outlined in the [Housing/Dining Agreement Terms & Conditions](#) (pages 2-3). Students who are unable to be offered a room will receive a full refund of their pre-payment (if paid) and will not be responsible for any charges in the housing agreement.

If all our student’s classes are online, can we opt out of housing and have them do all classes from home?

- Yes! Please have your student complete a [voluntary contract cancellation request](#) by July 31, following the instructions on the [housing website](#).

COVID-19, CLEANING, and VISITATION

Why is NKU the only Kentucky school limiting the number of students in the dorms?

- NKU has taken guidance from the Centers for Disease Control, the American College Health Association, and the Association of College and University Housing Officers International in designing a residential experience that promotes a safe and healthy living environment, given the concerns raised by COVID-19. NKU has intentionally limited its occupancy in its residence halls to ensure that the virus cannot spread as fast or as easily if it does make an appearance on campus. Our primary concern is the health and safety of our students and we want to minimize disruptions to students’ academic experience, like the closures that affected all students in the Spring 2020 term.

Approximately how many students generally reside in the residence halls?

- In a typical year, University Housing has space for approximately 2,000 students. For this year only, we have reduced our capacity to approximately 1,220 students to promote healthy living in the face of the COVID-19 crisis. It is our intention to return to our normal capacity for the Fall 2021 term.

Will communal kitchens be open for residential students?

- Communal kitchens will be open in each of the residential facilities. Our Operations & Maintenance staff will work to clean them regularly. It will also be the responsibility of the students using those facilities to keep them clean and sanitized.

Are all rooms being cleaned and sanitized before students move in?

- Our Operations & Maintenance staff are working hard to clean and sanitize every room before students arrive for the Fall. They are following enhanced cleaning procedures as recommended by the Centers for Disease Control.

What is the procedure if a student gets COVID-19 during the school year? Will all members of the infected student's residence hall be required to quarantine?

- The NKU COVID-19 preparedness team, which includes representatives from across the University, will guide students who test positive with COVID-19 on next steps, including self-quarantine and treatment. University Housing has set aside several rooms for students who may need to quarantine during their recovery. Upon notice that a case has been confirmed, University Housing will also work with Operations & Maintenance to thoroughly clean the affected areas and the University will provide contact tracing to help establish other students who may have been exposed.

Will students be able to congregate in outdoor areas around campus?

- Students will be allowed to congregate in outdoor areas, as long as they are adhering to social distancing and continue to wear masks. The health and safety of our students is of the utmost importance to us.

Will students have to wear masks while in the residence halls?

- Students will be required to wear masks everywhere on campus except for their personal bedroom or bathroom. This includes common areas in residence halls and apartments, hallways, entry halls, communal kitchens, lounges, laundry rooms, outside areas and sidewalks, and dining halls (except while eating.)

Will we need to buy our own masks?

- NKU will provide each student with one mask at move-in. We highly encourage students to consider bringing additional face coverings from home. Please refer to the [NKU Facial Covering Policy](#) for more information.

How is social distancing going to be possible if I have a roommate?

- To meet the Fall demand, we expanded our capacity in certain rooms, consistent with guidelines from the Centers for Disease Control, the American College Health Association, and the Association of College and University Housing Officers International. This expanded capacity allowed us to assign all students while still maintaining a safe environment in on-campus housing. We encourage you to have open and honest conversations with your roommate to ensure you both have the same expectations to keep each other safe throughout the year.

How will social distancing and mask wearing be enforced?

- We will start with conversations about civility and respect to help students understand the importance of keeping themselves and their hallmates safe and healthy. Further instances of reported violations will be handled through our Student Conduct, Rights, and Advocacy Office.

If you do not know your roommate, how does a student know if any of their roommate's families have been tested positive, especially in the 2 weeks prior to moving in?

- Students will be required to complete the Healthy @ NKU app on myNKU daily to report symptoms and exposure. Students who believe they may have been exposed are encouraged to stay home for a two-week quarantine before reporting to campus. Please notify us at housing@nku.edu to let us know you will be coming later so we can hold your room.

Is there a certain level from KY that would trigger students having to leave campus and switch to remote learning?

- Our University leadership team and the COVID-19 taskforce meet multiple times per week to review current information and guide the University community. They will follow the instructions of the Commonwealth and CDC and make decisions in the best interest of student and staff health and safety.

Is a face shield acceptable instead of a face mask or facial covering?

- A face shield is not an acceptable substitute for a face mask or facial covering.

Is there a COVID-19 testing site on or near campus?

- There will be limited testing through our Student Health Center and appointment only testing by St. Elizabeth right on the edge of campus.

If a student is in contact (within 6 feet without a mask for more than 10 minutes) with a person who tests positive for COVID, will you be following health department guidelines of quarantining for 2 weeks? How will that affect classes/attendance?

- Please visit the [NKU webpage for COVID-19](#) information to learn more about NKU's response to confirmed cases and recommended quarantine procedures.

If a student tests positive for COVID-19, do they have to quarantine on campus?

- Students who test positive for COVID-19 will be given options for quarantine. Given the small number of quarantine spaces on campus, we will recommend that any students who can go home to quarantine do so. However, we also recognize that this may not be feasible for all students, and NKU will work with students to find an appropriate quarantine space. Students who are quarantined on campus will have food delivered to their door twice daily by an RA.

Are the room measurements on the NKU housing site, so as to be sure there is appropriate spacing for roommates?

- We do not have measurements available for rooms, as room sizes vary within our halls, particularly Callahan Hall. This is something we are working on for the future.

Am I allowed to go off campus to visit family on the weekend? What about for holidays?

- You are welcome to visit family and friends off campus. We ask you to take the appropriate cautions to protect yourself and others in the residence halls by making safe and healthy choices and not exposing others in the residence halls if you feel sick.

Can you visit other residents' dorms?

- All visitation, including by residents from other residence halls or within the same residence hall, will be restricted for this year. This is for the health and safety of all our residents.

Will residents be allowed to have guests in the residence halls?

- University Housing will not permit any guests or visitation this year, based on health and safety guidelines from the Centers for Disease Control, the American College Health Association, and the Association of College and University Housing Officers International. This includes other students living on campus, family, friends, or any other guests.

What is the visitation policy? Can parents and friends visit throughout the year?

- For this year, University Housing will be enforcing a strict restriction on all visitation in the residence halls. After move-in, there will be no visitation in the residence halls, unless the CDC recommends lifting the regulation.

How do you plan to enforce the no visitor/guest policy for the residence halls?

- Students who violate the no visitor/guest policy will be approached by staff to remind them of their responsibility as residential students and will be asked to have any guests leave. Should a student continue to violate the no visitor policy, they will be referred to the Office of Student Conduct, Rights, and Advocacy, which may result in disciplinary consequences. Repeated violations could result in a student being asked to leave the residence hall and find a new place to live.

Do students have to stay in the dorm once they are moved in?

- No. Students will be welcome to go out on campus, visit family, and lead relatively normal lives. We are asking all residents to respect others in the hall by practicing safety while outside the hall, including always wearing a mask, social distancing, spending minimal time in enclosed spaces with others, and avoiding dangerous behaviors.

Do students have to take a COVID-19 test before starting school?

- Students are not required to take a COVID-19 test before starting school. If you are experiencing symptoms consistent with COVID-19, please stay home for at least 14 days in quarantine before trying to move on campus. Please notify us at housing@nku.edu so that we can connect you with resources.

COSTS and BILLS

What is the cost for housing this year?

- For housing costs for 2020-2021, please review the [email information sent on Thursday, June 25, 2020](#) or visit the [rate section of the housing website](#).

When will the bill come for housing?

- Your housing and meal plan cost have been posted to your student bill. There have been a few technical glitches, so updates and bills for students who have received an assignment the week of July 27-31 will see their bills be updated the week of August 3-7. To view your student bill, please login at [myNKU](#) and select the 'Biller Direct' tab to view your Fall 2020-2021 bill.

When should our balance of tuition, housing, etc. be paid?

- Your student bill needs to be paid by the first day of classes. Please visit the [Student Account Services website](#) for more information.

Are the payments for housing due in August for the Fall or for the full year?

- The amount posted on student accounts is for the Fall term only. This amount will be due again for the Spring.

Once virtual learning is in place, if our student is not on campus, are we provided a credit for time they are learning off campus?

- Housing will remain open after Thanksgiving and through the Winter Break, once classes are virtual. The cost of housing remains the same whether the student chooses to stay after Thanksgiving or go home.

Do students in Norse Hall with their own bedroom get charged more?

- Any student living in a two-bedroom apartment gets charged the same rate. Only students living in efficiencies are charged a different rate.

How long would it take to change housing costs if you were put into a more expensive hall?

- We are working hard to update the rates in our system. Due to a technical glitch, it may take until the week of August 3-7 to fully update all costs on student accounts.

STUDENT ENGAGEMENT

What should we expect as students for what a social life or what a “college feel” would be like?

- Our housing staff is working on innovative ways to engage with students who live on campus. Staff will take time to get to know you and your interests so that we can ensure everyone has an opportunity to be included in event planning efforts. Any in-person activity will always require small groups and masks.

I am worried that it will be hard for my student to make friends. Will there be opportunities for small groups to gather?

- Yes! Students will have an opportunity to gather in small groups. The Centers for Disease Control and University policy require that all students wear a mask when sharing common spaces or gathering in lobby areas, but that should not prevent students from meeting other people and developing relationships and friendships.

Can you expand on what social opportunities may be available?

- Recognizing that all of this is new, our planning efforts will consider several aspects. Since social media platforms are a primary source of student interaction, we are working on ways to take engagement through those platforms a step further. This will also involve virtual and in-person programs, including scavenger hunts, dance parties, celebrations of one another, and many additional opportunities.

FURNITURE

If the room assignment is for a room with no roommate, will 2 beds remain in the room?

- University Housing will be unable to remove or store any furniture, so all furniture must stay in its assigned room. Students are expected to keep all furniture in the room to which it is assigned and may not remove or store the furniture.

What furniture is included in the residence halls and is there a layout of the residential spaces on the housing website?

- There is information about furniture and layouts on the housing website, found at [this link](#).

If I purchased a loft bed, will I still receive that when I arrive?

- University Housing partners with [bedloft.com](#) to provide lofts in our residence halls. Please visit their website for more information. Please wait to place your order until your assignment is confirmed later in July 2020.

How tall are the beds from the floor?

- Most of our beds in University Housing are adjustable in height and can be anywhere from 10” to 36” above the ground. If you would like the height of your bed adjusted, please [submit a work request](#) after you arrive.

If you have purchased a loft rental, does Housing remove the other bed?

- All original furniture must remain in its assigned room, including if you have a loft installed. It will be your responsibility to keep the bed frame in your room while you have the loft.

MEAL PLANS and DINING SERVICES

Will we still be required to pay full price on our meal plans if we are not going to be given all the options for students who have dietary restrictions?

- The cost of meal plans will remain the same as was advertised in the [email sent to students on June 25, 2020](#). Dining Services will be able to provide the full value of each offered meal plan and can meet the dietary needs of all students. Please [contact Dining Services](#) if you need additional information on how they can meet your dietary needs.

Are freshmen required to get a meal plan? We prefer not to since our student has a food allergy.

- All students who live on campus, with very limited exceptions, are required to have a meal plan. Students with dietary needs can contact dining services for more information about how Dining can meet your needs.

Why will breakfast not be offered on Saturday and Sunday?

- Dining Services is conscientious of the needs of students and when they choose to eat. Students have not traditionally come to a breakfast time on the weekends. Thus, Dining Services offers a longer brunch period when they know students want to come to the dining halls.

What dining facilities will be open this year?

- Norse Commons Residential Cafeteria will be open all year, as well as Starbucks, Sbarro's, The Travel Wagon, Einstein Bros. Bagels, and the Student Union Convenience Store. For hours of operation, please refer to the [email sent to all residential students on Thursday, July 9, 2020](#).

Can I change my meal plan?

- There will be an opportunity for all students to modify their meal plan during the first two weeks of the academic year (August 17-30). We will send students an email to their NKU email address with more information at that time.

Will the student's meal plan be open once they check in?

- Meal plans will open for limited service on Monday, August 10, 2020, and will open for full service on Thursday, August 13, 2020.

Can you describe each of the different meal plans?

- Please view our [Housing and Dining rates](#) for descriptions of each of the meal plans.

For dining, will the residential students be assigned mealtimes due to social distancing rules? Will they always be allowed to dine in, or do they need to take their meals "to go"?

- Dining will have limited seating and will be encouraging students to take their meals to-go. However, there will still be some space available to eat in the dining hall. Seating is first come, first served and students will be asked to wait to enter the dining hall if capacity is reached.

How do I view my meal plan?

- You can view your selected meal plan by logging into <https://housingapp.nku.edu/>.

MOVE-IN

When will you be sharing move-in dates? What will the move-in process be like?

- University Housing shared more information about move-in on Friday, July 24, 2020. The move-in information can [also be found on the housing website](#). All students received an email with links to sign up for move-in times. If you did not receive an email with a link, please contact housing@nku.edu for more information.

We noticed a lot of work happening on Norse Hall. Will it be ready for the Fall?

- We have been working hard to improve Norse Hall for our students next year. This includes repairing and replacing many of the stairs and landings in the building and replacing almost 50% of the water piping for the building. The piping project is scheduled to be mostly complete the week of July 13-17. The stairs should be done and ready for students to move-in on August 12. There may be some remaining work in the Fall (like painting), but the building will be ready for students come Fall.

Will student athletes/ROCKS/Honors/other groups be able to move in earlier than August 10?

- Please work with your individual program for move-in dates. University Housing is coordinating with our campus partners to allow students to return at appropriate times.

Will we be able to access my hall or room prior to moving in?

- Our staff is working hard to finish preparing rooms for the Fall. Unfortunately, this means that access to the halls will not be available prior to move-in.

What will move-in day look like? Can we unload our vehicle, leave campus with our child to go pick up additional items at the store, go out to dinner, go to the bookstore, etc. and then return to our child's dorm?

- There is significant information about move-in located on the housing website. Please visit the [move-in page](#) for more information. You are welcome to unload, run your errands, and then return to finish setting up the dorm. We are asking that, once the student is settled in their room, guests and family leave as soon as possible to promote social distancing in the halls and reduced the density of people in the halls. As a reminder, after move-in day, visitation will be restricted in the residence halls for the remainder of the year.

During move-in, can I have more than two helpers, if no more than two are in the hall at any time?

- Yes. Only two adult helpers can accompany the student into the hall at any time. The remaining adults and children will need to remain in the vehicle. As a reminder, masks must always be worn.

I have looked on the campus map to see where Callahan Hall is located but, there's only a snippet on the bottom left of the map of a zoomed in location, so I'm not able to see an exact location. Is it far from campus, and where do I go to get there after arriving on move-in day?

- Please visit our [Housing Move-In Information page](#) for directions and maps to get to Callahan Hall and the halls in the Boothe Residential Village.

What do I need to do to get on campus for move-in?

- Please view the [Housing Move-In Information page](#) for more details on move-in.

The link for signing up for a move in time filled up very quickly. Unfortunately, my parents work during the week and moving me in during the week is an issue. Are there any other options?

- Unfortunately, we are unable to expand the number of move-in appointments in the interest of social distancing. If you have a severe conflict, please be in contact with our staff at housing@nku.edu to see if any other options are available.

Can we bring two vehicles during move-in?

- Bringing two vehicles is fine, as long as no more than the student and two adult helpers are in the building at any time.

What is the difference between Boothe Village and East Village and how do I know where my hall is?

- The Leon E. Boothe Residential Village is on the north side of campus and is comprised of University Suites and Kentucky, Commonwealth, Cumberland, and Norse Halls. The East Residential Village is located to the East of campus, near the intersection of US-27/Alexandria Pike and Martha Layne Collins Blvd, and includes Callahan Hall and Northern Terrace.

Do I have to schedule a moving day?

- Yes. You should have received an email in your NKU email with a link to sign up for a move-in appointment. If you did not receive this link, please contact us at housing@nku.edu.

We are scheduled to move into Norse Hall on Thursday the 13th. But I thought I saw that Norse Hall was under construction and would not be ready till Friday the 14th.

- University Housing has had numerous conversations with Campus Planning and have been assured that Norse will be ready for students to move-in on August 11. However, we are asking students to try to move-in later in the week just in case we are still finishing cleaning the building. If this changes, we will be in contact with Norse Hall students directly.

If you only have 30 min to set up what if you forget something and it takes a little longer?

- You are not restricted to 30 minutes to move-in. Your move-in appointment is the time in which you should collect your keys, your Student ID (if you are a first-year student), and your face mask from NKU. You will then be asked to move into your room after that time and guests will be asked to leave after move-in is complete for each student.

ORIENTATION

What dates are orientation this year? Is there a separate orientation for transfer students?

- For more information about Orientation, please visit the [Orientation website](#).

Do we still have to pay for orientation even if it is online?

- Orientation fees have been reduced for this year. Please visit the [Orientation page](#) for more information.

PARKING

Are freshmen allowed to have vehicles on campus?

- Yes! Please make sure they register their vehicle and get a parking permit from [Parking Services](#). Parking permits will be required. Prices for this year should be listed on the Parking Services website.

Will the student's parking pass be available upon move-in?

- Please work with [Parking Services](#) to determine how you will receive your parking pass.

I have had a lot of issues signing up online for the parking pass, can I call and order one too?

- Parking passes must be ordered online. If you need assistance, please contact [Parking Services](#).

ROOMMATES

What is the likelihood of having the roommate you originally selected after final assignments are made?

- Our Housing Operations staff is working diligently to place students in the same room or similar room type and with the roommates you originally requested as near to you as possible. While this won't be possible in all cases, we are striving to make this a reality for as many students as possible. Due to being very full, we are unable to accept room change requests or roommate requests at this time.

How many roommates might I have in the residence halls?

- We are limiting the number of roommates for each student to promote a healthy living environment. Students in Kentucky, Commonwealth, Cumberland, and University Suites will have their own bedrooms. Most of these students will share a bathroom with no more than 3-4 other students (on average). Students in quads in Northern Terrace and Callahan, students in double rooms with full bathrooms in Callahan, and students in Norse Hall will have up to one or two other roommates in the shared space.

How do we know if we have a roommate? Where can we view this information?

- Please login to the housing portal at <https://housingapp.nku.edu/> in order to view your assignment, your roommates, and contact information for your roommates.

If my original roommate canceled their housing contract how do I find out if I will be receiving a new roommate or if I will be in a dorm by myself?

- Please login to the housing portal at <https://housingapp.nku.edu/> in order to view your assignment, your roommates, and contact information for your roommates.

Are there any single rooms available?

- Currently, due to the demand for housing for the year, we do not have any available rooms. We are currently unable to accept room change requests or roommate requests.

If there is an open spot in the specific room, you want to change to would we still need to wait the full 3 weeks to change rooms? (Context: My roommate group was completely split up and one may have open space)

- At this time, we do not anticipate being able to open the room change process at all this year due to being very full.

If my roommate cancelled their contract, do I no longer have a roommate?

- Not necessarily. We are continuing to receive applications and requests for housing and we continue to assign students off of our waitlist into available rooms.

RULES, REGULATIONS, and ROOM INFORMATION

Are students able to hang things on their walls? Do they need to find alternatives to tacks and pins?

- Students are welcome to hang things on their walls, as long as they don't damage the walls or create a fire hazard. Please review the [Housing/Dining Agreement Terms & Conditions](#) (page 10, "Fire Safety"; page 13, "Room Damage").

What size are the windows in the rooms if I want to get curtains? Are there blinds on the windows?

- Each residence hall has different sized windows. We encourage you to wait until you arrive to measure your window to select curtains. There are already blinds on all the windows in University Housing.

Is there a list of approved items for dorms? (microwave, air fryer, mini fridge) Where is the list available?

- You can find a list of approved and not approved items in the [Housing/Dining Agreement Terms & Conditions](#) (see page 8, "Appliances" and page 10, "Fire Safety"). Students can bring fridges that are up to 2 cubic feet large.

Can I have an air fryer/George Foreman grill/toaster in my room?

- Unfortunately, appliances with open heating elements are not allowed in the residential facilities. Please review the [Housing/Dining Agreement Terms & Conditions](#) (page 10, "Fire Safety", part D) for a list of what can, and cannot, be brought to the residence halls.

Are tasers/stun guns allowed in the residence halls?

- Unfortunately, all items that could be construed as weapons (including tasers, stun guns, mace, etc.) are not permitted in the residence halls or on campus at NKU. NKU is one of the safest campus in the country and our University Police do an excellent job keeping our students safe.

What if my roommate is not being responsible? How would you recommend I handle that situation?

- It can be challenging to have these difficult conversations with a roommate. We encourage students to open up the relationship with a frank conversation so that both residents can work together to protect each others' health. If a conversation is not working, our residence life staff, including Resident Assistants and [Residence Hall Directors](#), will be available to help mediate and guide the conversation. If there is still disagreement, we have additional resources to help protect our students and help them feel comfortable.

HOUSING STAFFING

Have all RAs been notified about their status for the Fall? How did you choose what RAs to keep?

- We believe we have notified all RAs about their status for the Fall. If you have not received a communication to your NKU email address, please reach out to housing@nku.edu and we will get back to you as soon as possible.

How did you choose what RAs to keep on staff for this year?

- This was a comprehensive and emotional process with decisions that were not taken lightly. The staff were charged with taking several components into consideration, including: RA performance evaluations, new candidate interview feedback, professional staff recommendations, having a mixture of returning and new RAs, and have a diverse staff that is reflective of the student population we serve.

SHUTTLE

Could you provide more information about the shuttle bus from East Village to the main campus? How often will it run?

- Please see the information provided in the [email sent to all residential students on Thursday, July 9, 2020](#) and the [brochure for the shuttle provided by TANK](#). The shuttle will run every 30 minutes, providing plenty of capacity to move students about campus.

OTHER (Financial Aid, Off-Campus Housing, Academic Calendar)

If a student does not get housing, how will financial aid be arranged if they have to get an apartment?

- Students should contact [Student Financial Aid](#) for more information about their scholarships and financial aid.

What can you share about work study opportunities?

- Please visit the [Student Financial Aid page](#) to see more information about Work Study.

Is it possible to rent apartments close to campus if on-campus housing is not an option?

- There are a number of apartment complexes close to the NKU campus who are still renting rooms for the Fall 2020 term. Students are encouraged to search for apartments using search engines, online maps, and apartment aggregator websites if they are interested in living off campus.

Can you tell me where to find the Fall semester academic calendar?

- You can find the Fall Academic Calendar on the NKU main webpage at the top under "Quick Links." It is also linked [here](#).

Will classes be in person or online in the Spring?

- The University will have more information about the Spring class schedule in early October.