

Delta Dental of Kentucky ID Cards

Good news! Your ID card is not required to receive services. The provider can verify eligibility with your name/date of birth, social security number, or enrollee ID number. However, if you want a copy of your card, it's easy for you or your employer representative to obtain.

Print a temporary card:

Members can use the **Consumer Toolkit** to print a temporary ID card.

- 1. Visit ky.deltadental.com/consumer-toolkit
- 2. Sign into the Consumer Toolkit or register as a first time user.
- 3. Click Print ID card on the left side toolbar menu.
- 4. Print temporary card.

Employers can use the **Benefit Manager Toolkit** to print a temporary ID card.

- 1. Visit ky.deltadental.com/bmt
- 2. Sign into the Benefit Manager Toolkit.
- 3. Use "Inquiry" to search for member and then click Print ID card at bottom of screen.

Utilize the Mobile App:

Members can use the **Delta Dental Mobile App** to view their ID card.

- Download the Delta Dental Mobile App in the Apple or Android store.
- 2. Register for an account.
- View and share your ID card from your phone or easily save it to your device for quick access.

Request a new card:

Members can call or email for a new card to be mailed to their home.

- 1. Call Delta Dental of Kentucky at (800) 955-2030, or;
- 2. Email Delta Dental of Kentucky at customerservice@deltadentalky.com

Delta Dental of Kentucky ky.deltadental.com | 800-955-2030