

Home delivery really delivers

Millions of people enjoy the convenience of home delivery for medicines they take on a regular basis. Your plan recommends home delivery from the Express Scripts PharmacySM. It's easy to get started, your medicine is delivered right to your door about eight days after your prescription is received and delivery is free.

That's why home delivery is preferred by your plan.

Here's how you can get started with home delivery



ePrescribe

Ask your doctor to send your prescription electronically to the Express Scripts Pharmacy



800.698.3757

Talk with a prescription plan specialist (7:30 a.m. – 5 p.m., Mon. through Fri., EST)



Mail

- 1. Complete a home delivery order form¹
- 2. Get a 90-day prescription from your doctor plus refills for up to one year (if applicable)
- 3. Include your home delivery copayment (we accept credit and debit cards, check or money order)
- 4. Mail your form, payment (or payment information) and prescription to the address on the form

Register at Express-Scripts.com and you can:

- Sign up for home delivery
- Refill and renew prescriptions
- Track your prescriptions and home delivery refills
- View claims, balances and prescription history
- Manage account settings and payment methods

Join the millions of Americans who already enjoy the safety and convenience of home delivery from the Express Scripts Pharmacy.

If you have any questions about home delivery from the Express Scripts Pharmacy or your prescription benefit, please call the number on your member ID card.

¹ Visit Express-Scripts.com and click on "Forms" or call Member Services at 800.698.3757 to request a home delivery order form. Express Scripts manages your prescription benefit for your employer, health plan or benefit fund.



Why 9 out of 10 patients like

HOME DELIVERY

for maintenance medication¹

























24/7 pharmacist phone consultations from the



THE U.S. COULD SAVE \$96.3 BILLION each year 4





^{*}National Consumer Survey of Adults with Prescription Drug Coverage published by the Pharmaceutical Care Management Association, 2010. "Maintenance medications" refer to drugs taken over a sustained period of time to treat chronic conditions.

*Phengar RI, Henderson RR, Visaria J, Frazee SG. Dispensing Channel and Medication Adherence: Evidence Across Three Therapy Classes. Am J Manag Care. October 2013. Patients taking high blood cholesteriol medications were 19% more adherent when receiving them through home delivery pharmacies.

*Phengar Richards as awings figure based on analysis of actual January-March 2012 claims for clients with a retail pharmacy and mail pharmacy benefit, excluding Medicare clients and clients participating in mandatory mail programs; savings may vary.

*Express Scripts 2011 Drug Tend Report, p. 11