

## Five-Day Schedule and Course Content

The following sequence is suggested to balance out the material over five sessions. Note that Chapter 10 is placed with Chapters 12 and 13 on Day 5.

	Course Chapters	Content
<b>DAY 1</b>	Chapter 1 – Course Introduction, Study Tips and Assessment Exam Pre-test	<ul style="list-style-type: none"> <li>• Introductions and housekeeping</li> <li>• Course objectives</li> <li>• Course materials               <ul style="list-style-type: none"> <li>○ Table of contents</li> </ul> </li> <li>• Assessment exam pre-test</li> <li>• Study tips               <ul style="list-style-type: none"> <li>○ Objectives</li> </ul> </li> <li>• Steps to become certified</li> <li>• Recertification</li> <li>• Exam specifications</li> <li>• Applying for certification</li> <li>• At the exam center</li> <li>• Step by step plan for PMP® success               <ul style="list-style-type: none"> <li>○ Study plan</li> <li>○ Assessment plan</li> </ul> </li> <li>• PMP® exam contents</li> <li>• Study and exam tips</li> <li>• Formulas and equations</li> <li>• Brain dump</li> <li>• CPC study aids</li> </ul>
<b>DAY 1</b>	Chapter 2 – Overview & Environment (covers <i>PMBOK® Guide</i> , sections 1 and 2)	<ul style="list-style-type: none"> <li>• <b>Overview &amp; Environment</b> <ul style="list-style-type: none"> <li>○ Objectives and overview</li> </ul> </li> <li>• Getting to know the <i>PMBOK® Guide</i></li> <li>• <i>Achieve PMP® Success</i> chapter 2 preview</li> <li>• Code of Ethics and Professional Conduct</li> <li>• Projects and products</li> <li>• Projects, programs and portfolios</li> <li>• Operations and project management</li> <li>• Projects life cycles               <ul style="list-style-type: none"> <li>○ Predictive</li> <li>○ Adaptive</li> <li>○ Iterative and incremental</li> <li>○ Hybrid</li> </ul> </li> <li>• Project phases</li> <li>• Project Management Process groups               <ul style="list-style-type: none"> <li>○ Initiating process group</li> <li>○ Planning process group</li> <li>○ Executing process group</li> <li>○ Monitoring and controlling process group</li> </ul> </li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>○ Closing process group</li> <li>● The 10 Knowledge Areas</li> <li>● Project management processes</li> <li>● Process characteristics and categories</li> <li>● Process interactions</li> <li>● The Key Process Flow Relationship Map</li> <li>● Project management data and information</li> <li>● Tailoring the project</li> <li>● Project constraints</li> <li>● Project management business documents               <ul style="list-style-type: none"> <li>○ The business case</li> <li>○ The benefits management plan</li> <li>○ Project success measures</li> </ul> </li> <li>● Financial profitability measures               <ul style="list-style-type: none"> <li>○ Present value (PV)</li> <li>○ Net present value (NPV)</li> <li>○ Internal rate of return (IRR)</li> <li>○ Payback period (PBP)</li> <li>○ Return on investment (ROI)</li> <li>○ Benefits cost ration (BCR)</li> </ul> </li> <li>● Financial measures and project selection</li> <li>● Other financial terms</li> <li>● Conducting a benefits analysis</li> <li>● The environment in which projects operate               <ul style="list-style-type: none"> <li>○ Project influence</li> <li>○ Enterprise environmental factors (EEF)</li> <li>○ Organizational process assets (OPA)</li> </ul> </li> <li>● Organizational systems and governance               <ul style="list-style-type: none"> <li>○ Governance frameworks</li> <li>○ Organizational structures</li> <li>○ PMO</li> </ul> </li> <li>● Chapter review</li> <li>● Sample Overview &amp; Environments questions</li> </ul>
DAY 1	Chapter 3 – The Role of the Project Manager	<ul style="list-style-type: none"> <li>● <b>The Role of the Project Manager</b> <ul style="list-style-type: none"> <li>○ Objectives and chapter preview</li> </ul> </li> <li>● The role of the project manager</li> <li>● Sphere of influence</li> <li>● Project manager competencies</li> <li>● Getting things done</li> <li>● Types of power</li> <li>● Leadership and management</li> <li>● Leadership styles</li> <li>● Performing integration</li> <li>● Integration and complexity</li> <li>● Chapter review</li> </ul>

	Course Chapters	Content
DAY 2	Chapter 4 – Integration	<ul style="list-style-type: none"> <li>• Sample Role of the Project Manager questions</li> <li>• <b>Integration Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>• Tools and techniques preview</li> <li>• Integration management concepts</li> <li>• Develop Project Charter process           <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Assumption log</li> <li>○ The project charter</li> </ul> </li> <li>• Develop Project Management Plan process           <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ The project management plan</li> <li>○ Plan integration</li> <li>○ Subsidiary plans</li> <li>○ Baselines</li> <li>○ Additional project management plan components</li> <li>○ Plans versus documents</li> </ul> </li> <li>• Direct and Manage Project Work process           <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Directing and executing the work</li> <li>○ Project management information system (PMIS)</li> <li>○ Deliverables</li> <li>○ Issues log</li> <li>○ Work performance data</li> <li>○ Change requests</li> </ul> </li> <li>• Manage Project Knowledge process           <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Knowledge management</li> <li>○ Knowledge versus information</li> <li>○ Lessons learned register</li> </ul> </li> <li>• Monitor and Control Project Work process           <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Monitoring and controlling overview</li> <li>○ Tools and techniques</li> <li>○ Variance and trend analysis</li> <li>○ Work performance reports</li> </ul> </li> <li>• Perform Integrated Change Control process           <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Change management</li> <li>○ Change control tools</li> <li>○ Change requests</li> </ul> </li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>○ Change control board (CCB)</li> <li>○ Approved change requests</li> <li>● Close Project or Phase process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Closing the project or phase</li> <li>○ Close project or phase outputs</li> </ul> </li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Chapter review</li> <li>● Sample Integration questions</li> </ul>
DAY 2	Chapter 5 – Scope	<ul style="list-style-type: none"> <li>● <b>Scope Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>● Tools and techniques preview</li> <li>● Scope management concepts               <ul style="list-style-type: none"> <li>○ Product versus project scope</li> <li>○ Project life cycles and scope</li> </ul> </li> <li>● Plan Scope Management process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Scope management plan</li> <li>○ Requirements management plan</li> </ul> </li> <li>● Collect Requirements process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Requirements documentation</li> <li>○ Requirements traceability matrix</li> </ul> </li> <li>● Define Scope process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Project scope statement</li> <li>○ Requirements output comparison</li> </ul> </li> <li>● Create WBS process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Decomposition</li> <li>○ Work breakdown structure (WBS), example, components, levels, WBS dictionary</li> <li>○ WBS and agile</li> <li>○ Scope baseline</li> </ul> </li> <li>● Validate Scope process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Scope validation</li> <li>○ Validate scope versus control quality</li> <li>○ Accepted deliverables and work performance</li> </ul> </li> </ul>

	Course Chapters	Content
		<p>information</p> <ul style="list-style-type: none"> <li>• Control Scope process <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Variance analysis</li> <li>○ Controlling scope changes</li> <li>○ Process outputs</li> </ul> </li> <li>• Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>• Chapter review</li> <li>• Sample Scope questions</li> </ul>
<p><b>DAY 3</b></p>	<p>Chapter 6 – Schedule</p>	<ul style="list-style-type: none"> <li>• <b>Schedule Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>• Schedule management concepts</li> <li>• The 5 schedule planning processes overview</li> <li>• Plan Schedule Management process <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Schedule planning processes review</li> <li>○ Schedule management plan</li> </ul> </li> <li>• Define Activities process <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Detailed process flow</li> <li>○ From scope to activities</li> <li>○ Rolling wave planning</li> <li>○ Define activity outputs</li> <li>○ Schedule planning processes review</li> </ul> </li> <li>• Sequence Activities process <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Precedence diagramming method (PDM)</li> <li>○ Dependency relationships analysis and exercise</li> <li>○ Leads and lags</li> <li>○ Schedule planning processes review</li> <li>○ Project network diagram</li> </ul> </li> <li>• Estimate Activity Durations process <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Estimating durations considerations</li> <li>○ Tools and techniques</li> <li>○ Analogous estimating</li> <li>○ Parametric estimating</li> <li>○ Three-point estimating</li> <li>○ Standard deviation</li> <li>○ Duration estimating exercise</li> <li>○ Schedule planning processes review</li> </ul> </li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>○ Duration estimates</li> <li>○ Basis of estimates</li> <li>● Develop Schedule process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Critical path method concept development and calculations exercise</li> <li>○ Resource optimization and leveling</li> <li>○ Schedule compression</li> <li>○ Steps to crash a schedule and exercise</li> <li>○ Agile release planning</li> <li>○ Reserve analysis</li> <li>○ Schedule planning processes review</li> <li>○ Schedule baseline and project schedule</li> </ul> </li> <li>● Control Schedule process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Control schedule concepts</li> <li>○ Control schedule and agile</li> <li>○ Tools and techniques</li> <li>○ Earned value analysis terms</li> <li>○ Iteration burndown chart</li> <li>○ Work performance information and schedule forecasts</li> </ul> </li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Study tip</li> <li>● Chapter review</li> <li>● Sample Schedule questions</li> </ul>
DAY 3	Chapter 7 – Cost	<ul style="list-style-type: none"> <li>● <b>Cost Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>● Plan Cost Management process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Project cost planning overview</li> <li>○ Data analysis techniques</li> <li>○ Cost management plan</li> </ul> </li> <li>● Estimate Costs process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Estimating and pricing</li> <li>○ Range of estimates</li> <li>○ Cost estimating tools and techniques</li> <li>○ Analogous estimating and exercise</li> <li>○ Parametric estimating and exercise</li> <li>○ Bottom-up estimating</li> <li>○ Three-point estimating and exercise</li> <li>○ Standard deviation</li> </ul> </li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>○ Project cost planning review</li> <li>○ Cost estimates and basis of estimates</li> <li>● Determine Budget process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Cost baseline</li> <li>○ Budget and schedule integration</li> <li>○ Cost aggregation, cumulative time-phase budget, and S-curve</li> <li>○ Management and contingency reserves</li> <li>○ Project funding requirements</li> </ul> </li> <li>● Control Costs process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Performance measurement baseline (PMB)</li> <li>○ PMB and earned value analysis (EVA)</li> <li>○ Earned value analysis</li> <li>○ EVA terms, measurement techniques and formulas</li> <li>○ EVA concept development example &amp; exercise</li> <li>○ S-curve example</li> <li>○ EVA for forecasting, EAC and TCPI</li> <li>○ Study tips and practice</li> </ul> </li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Chapter review</li> <li>● Sample Cost questions</li> </ul>
DAY 4	Chapter 8 – Quality	<ul style="list-style-type: none"> <li>● <b>Quality Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>● Preview exercise</li> <li>● Quality management process interactions with other processes - overview</li> <li>● Quality management concepts               <ul style="list-style-type: none"> <li>○ Responsibility for quality</li> <li>○ Quality versus grade</li> <li>○ Prevention over inspection</li> <li>○ Sampling, tolerance and control levels</li> <li>○ Quality levels of effort and customer satisfaction</li> <li>○ Continual improvement, process improvement models and standards</li> <li>○ Quality theories</li> </ul> </li> <li>● Plan Quality Management process               <ul style="list-style-type: none"> <li>○ Quality management process interactions with other processes – in-depth</li> <li>○ Tools and techniques</li> <li>○ Cost of quality, conformance and non-</li> </ul> </li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>○ conformance</li> <li>○ Quality management plan</li> <li>○ Quality metrics</li> <li>● Manage Quality process               <ul style="list-style-type: none"> <li>○ Quality management process interactions with other processes – in-depth</li> <li>○ Tools and techniques</li> <li>○ Affinity and cause-and-effect diagrams</li> <li>○ Flowcharts</li> <li>○ Histogram</li> <li>○ Scatter and matrix diagrams</li> <li>○ Quality audit</li> <li>○ Design for X</li> <li>○ Problem solving</li> <li>○ Quality improvement methods</li> <li>○ Quality reports and test and evaluation documents</li> </ul> </li> <li>● Control Quality process               <ul style="list-style-type: none"> <li>○ Quality management process interactions with other processes – in-depth</li> <li>○ Control quality versus validate scope</li> <li>○ Quality control and agile</li> <li>○ Tools and techniques</li> <li>○ Check sheets and inspections</li> <li>○ Statistical sampling</li> <li>○ Evaluating control charts</li> <li>○ Quality control measurements and verified deliverables</li> </ul> </li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Chapter review</li> <li>● Sample Quality questions</li> </ul>
DAY 4	Chapter 9 – Resource	<ul style="list-style-type: none"> <li>● <b>Resource Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>● Resource management concepts               <ul style="list-style-type: none"> <li>○ Project managers responsibilities</li> </ul> </li> <li>● Plan Resource Management process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Hierarchical charts</li> <li>○ Resource Assignment Matrix (RAM)</li> <li>○ Resource management plan</li> <li>○ Team charter</li> </ul> </li> <li>● Estimate Activity Resources process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Estimate activity interactions with other</li> </ul> </li> </ul>



	Course Chapters	Content
		<ul style="list-style-type: none"> <li>processes               <ul style="list-style-type: none"> <li>○ Process outputs</li> </ul> </li> <li>● Acquire Resources process               <ul style="list-style-type: none"> <li>○ Acquiring the right team</li> <li>○ Negotiation</li> <li>○ Virtual teams</li> <li>○ Process outputs</li> </ul> </li> <li>● Develop Team process               <ul style="list-style-type: none"> <li>○ Developing the team</li> <li>○ Project manager as leader review</li> <li>○ Stages of team development model</li> <li>○ Team building</li> <li>○ Motivation theories</li> <li>○ Interpersonal skills</li> <li>○ Communication technology</li> <li>○ Team performance assessments</li> </ul> </li> <li>● Manage Team process               <ul style="list-style-type: none"> <li>○ Overview</li> <li>○ Tools and techniques</li> <li>○ Emotional Intelligence</li> <li>○ Sources of conflict</li> <li>○ Conflict management</li> </ul> </li> <li>● Control Resources process               <ul style="list-style-type: none"> <li>○ Overview</li> <li>○ Tools and techniques</li> </ul> </li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Chapter review</li> <li>● Sample Resource questions</li> </ul>
DAY 4	Chapter 11 – Risk	<ul style="list-style-type: none"> <li>● <b>Risk Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>● Risk management concepts               <ul style="list-style-type: none"> <li>○ What is risk?</li> <li>○ Risk and the project environment</li> <li>○ Overall versus individual risks</li> <li>○ The risk mindset</li> <li>○ Risk appetite, thresholds and tolerance</li> </ul> </li> <li>● Plan Risk Management process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Utility theory</li> <li>○ Risk categories &amp; RBS</li> <li>○ Risk management plan</li> </ul> </li> <li>● Identify Risks process               <ul style="list-style-type: none"> <li>○ Overview</li> <li>○ Tools and techniques</li> </ul> </li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>○ Brainstorming</li> <li>○ Checklists</li> <li>○ Interviews</li> <li>○ Root cause analysis</li> <li>○ Assumptions and constraint analysis</li> <li>○ SWOT analysis</li> <li>○ Risk statements</li> <li>○ Risk register</li> <li>○ Risk report</li> <li>● Perform Qualitative Risk Analysis process               <ul style="list-style-type: none"> <li>○ Overview</li> <li>○ Probability and impact assessment</li> <li>○ Probability and impact matrix</li> <li>○ Other data analysis techniques</li> </ul> </li> <li>● Perform Quantitative Risk Analysis process               <ul style="list-style-type: none"> <li>○ Overview</li> <li>○ Tools and techniques</li> <li>○ Interviewing</li> <li>○ Probability theory</li> <li>○ Representations of uncertainty</li> <li>○ Simulation</li> <li>○ Sensitivity analysis</li> <li>○ Expected monetary value analysis</li> <li>○ Decision tree analysis</li> </ul> </li> <li>● Plan Risk Responses process               <ul style="list-style-type: none"> <li>○ Risk response concepts and steps</li> <li>○ Risk response categories</li> <li>○ Strategies for threats</li> <li>○ Strategies for opportunities</li> <li>○ Strategies for overall project risk</li> <li>○ Contingent response strategies</li> <li>○ Risk reserves</li> </ul> </li> <li>● Implement Risk Responses process               <ul style="list-style-type: none"> <li>○ Overview</li> <li>○ Importance of implementing risk responses and techniques</li> </ul> </li> <li>● Monitor Risks process               <ul style="list-style-type: none"> <li>○ Monitoring risk concepts and techniques</li> </ul> </li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Review – the risk mindset</li> <li>● Chapter review</li> <li>● Sample Risk questions</li> </ul>
<b>DAY 5</b>	Chapter 10 – Communications	<ul style="list-style-type: none"> <li>● <b>Communications Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>• Communication management concepts               <ul style="list-style-type: none"> <li>○ Importance of communication</li> <li>○ Artifacts versus activities</li> <li>○ Span of activities</li> <li>○ The 5 C's</li> <li>○ Communication skills</li> <li>○ Fundamentals of effective communication</li> <li>○ Communications channels and model</li> </ul> </li> <li>• Plan Communications Management process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Communication requirements and technology</li> <li>○ Communications model, barriers and methods of communication</li> <li>○ Interpersonal and team skills</li> <li>○ Communications management plan</li> </ul> </li> <li>• Manage Communications process               <ul style="list-style-type: none"> <li>○ Project management information system (PMIS)</li> <li>○ Project performance reporting</li> </ul> </li> <li>• Control Communications process               <ul style="list-style-type: none"> <li>○ Monitoring communication techniques</li> </ul> </li> <li>• Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>• Chapter review</li> <li>• Sample Communications questions</li> </ul>
DAY 5	Chapter 12 – Procurement	<ul style="list-style-type: none"> <li>• <b>Procurement Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>• Procurement management concepts               <ul style="list-style-type: none"> <li>○ Agreements</li> <li>○ Terms and conditions</li> <li>○ Buyer and seller</li> <li>○ Procurement activities integrated flow overview</li> </ul> </li> <li>• Plan Procurements Management process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Contract types</li> <li>○ Tools and techniques</li> <li>○ Make-or Buy</li> <li>○ Procurement management plan</li> <li>○ Procurement strategy</li> <li>○ Bid documents</li> <li>○ Procurement statement of work</li> <li>○ Source selection criteria</li> <li>○ Procurement activities integrated flow review</li> </ul> </li> <li>• Conduct Procurements process</li> </ul>

	Course Chapters	Content
		<ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Tools and techniques</li> <li>○ Competition</li> <li>○ Negotiation</li> <li>○ Selected sellers</li> <li>○ Agreements</li> <li>○ Procurement activities integrated flow review</li> <li>● Control Procurements process               <ul style="list-style-type: none"> <li>○ Detailed process flow</li> <li>○ Control concepts</li> <li>○ Managing relationships</li> <li>○ Claim administration</li> <li>○ Issues in closing procurements</li> <li>○ Outputs from Control Procurements</li> <li>○ Procurement activities integrated flow review</li> </ul> </li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Chapter review</li> <li>● Sample Procurement questions</li> </ul>
<b>DAY 5</b>	Chapter 13 – Stakeholder	<ul style="list-style-type: none"> <li>● <b>Stakeholder Management</b> <ul style="list-style-type: none"> <li>○ Objectives, chapter preview, and processes overview</li> </ul> </li> <li>● Stakeholder management concepts</li> <li>● Identify Stakeholders process               <ul style="list-style-type: none"> <li>○ Detailed process overview</li> <li>○ Inputs and outputs</li> <li>○ Stakeholder analysis, power &amp; influence</li> <li>○ Tools and techniques</li> <li>○ Stakeholder register</li> </ul> </li> <li>● Plan Stakeholder Management process               <ul style="list-style-type: none"> <li>○ Stakeholder engagement &amp; Stakeholder engagement plan</li> </ul> </li> <li>● Manage Stakeholder Engagement process               <ul style="list-style-type: none"> <li>○ Managing stakeholder engagement</li> <li>○ Stakeholder and communication integration</li> </ul> </li> <li>● Monitor Stakeholder Engagement process               <ul style="list-style-type: none"> <li>○ Monitoring stakeholder engagement techniques</li> </ul> </li> <li>● Chapter review</li> <li>● Considerations application scenario for tailoring, agile, trends and interpersonal skills</li> <li>● Sample Stakeholder questions</li> </ul>
<b>DAY 5</b>	Practice Final Exam	<ul style="list-style-type: none"> <li>● Final Exam</li> <li>● Review final exam results</li> </ul>
<b>DAY 5</b>	Course Wrap Up	<ul style="list-style-type: none"> <li>● Review exam planning and preparedness checklist</li> <li>● Course evaluations</li> </ul>