

February 2026



All Card and Dining Services Update

All Card and Dining Services completed upgrades to their systems over the holiday break. [All Card](#) and [Dining Mobile Ordering](#) are available directly or in the NKU app. Due to this transition, the GET app for mobile ordering is no longer available. You will need to use [All Card](#) (NKU username and password required for login) to add funds, view balances on your All Card Account. Access to both of these options is on the NKU app.

Questions? Please contact allcard@nku.edu.

Workday Update from the January 26 Town Hall

NKU's Workday implementation continues to move forward.

Finance and HR (Phase 1) remain on track for a July 1, 2026, go-live. Select HR functionality, including bi-weekly time entry, will be available beginning June 7, with monthly payroll transitioning on July 1.

Workday Student (Phase 2) is scheduled to go live in Fall 2028. Planning begins this spring and will follow a different schedule, with a multi-phased approach.

End-to-end testing continues through February, followed by parallel testing with SAP to ensure accurate results. Process reviews are also underway to streamline workflows, reduce manual effort, and align with Workday best practices.

More updates and resources are available on NKU's [Workday website](#) at workday.nku.edu, including the latest [First Look demo highlighting Time and Absence](#).

IT Media Equipment and Event Services

IT Media & Event Team offers height-adjustable, mobile podiums ([Ergotron Teachwell](#)) as well as wireless keyboards and mice. These items can assist with accessibility needs in the classroom and campus events. Quantities are limited and offered on a first-come basis for a short-term or semester-long reservation.

Our team can expertly advise you on equipment selection and how classroom teaching stations may be adapted to meet accessibility needs. To schedule a consultation or reservation for equipment please [submit a request](#).

Summer Software Request Deadline – March 15

The deadline to submit software requests for the **summer semester** is **Sunday, March 15**. Please plan ahead and submit your request to IT. You may also submit **fall semester requests** before leaving for the summer.

Submit a request if:

- You need software installed in **departmental labs, smart classrooms, or IT computer labs**.
- You want to ensure specific software remains available for **summer courses**.
- You are using **new software**—proof of licensing and installation media are required.

Late Requests: Due to the complexity of managing multiple applications, late submissions may result in software not being available at the start of the semester.

If you're unsure whether a request is needed, the [IT Help Desk](#) can assist.

Stay Secure: Patch Your Devices Today!

Don't wait to protect your personally owned devices! Keeping your phones, computers, and tablets up to date helps safeguard your data and personal information from cyber threats.

- **To Check for Updates on Apple products:** Go to **Settings > General > Software Update** (iOS/iPadOS) or **System Settings > General > Software Update** (Mac).
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- **To check for updates on Android products:** Go to Settings>Software Update (or System Updates) > Download and install

Stay Protected: Regular updates fix vulnerabilities that hackers can exploit. Take a moment to update now and keep your devices secure! The [IT Help Desk](#) can provide assistance.

Tax Season Phishing Alert

As tax deadlines approach, phishing scams increase. Be extra cautious of unexpected emails, texts, or calls claiming to be from the IRS, tax services, or financial institutions. Never click suspicious links or share personal information—when in doubt, report the message and verify the source before responding.

Reminder: Store Documents in OneDrive!

To keep our files secure and easily accessible, please **store all work documents in OneDrive**—NKU’s approved cloud storage solution. Avoid using Dropbox, Google Drive, iCloud, Amazon, or other third-party storage services, as they do not meet our security and compliance standards.

Using OneDrive ensures your files are backed up, protected, and easy to use to collaborate with colleagues. Need help? See the [IT support page](#) or contact the [IT Help Desk](#).

Thank you for keeping our data safe!

Wi-Fi Connection with Norse_Net

Norse_Net is the recommended wireless network for all NKU faculty, staff, and students. An active NKU account is required to connect—simply sign in using your NKU credentials. If prompted for a domain, enter **hh.nku.edu**. Norse_Net provides secure access to NKU internal resources, including shared drives (J: and K:). [Additional information](#) is available to help you get connected. The [Norse Tech Bar](#) and [Help Desk](#) staff are also ready to assist.

Spring Break Technology Support Hours

The [Norse Tech Bar](#) provides walk-in assistance in the University Center on the plaza level. Technology experts are available to answer questions and troubleshoot computer, tablet, and smartphone problems. Printers and lab computers with Microsoft Office and specialized software are ready. Equipment loans are obtainable for Dell laptops, MacBook Airs, and iPads.

The [Norse Tech Bar](#) is open regular hours during spring break:

- Monday – Friday: 9:00 am – 4:30 pm

The [IT Help Desk](#) is also open regular hours during spring break:

- Monday - Friday: 7:00 am – 10:00 pm

If you have any questions or need assistance, contact the [IT Help Desk](#).

Having Trouble Logging In?

If you're experiencing login issues, a private (non-NKU) VPN or your current location might be the cause. Try the following steps to troubleshoot:

1. **Disable private VPNs or Proxy Services:** Ensure that no non-NKU VPN or proxy is active on your device, as these can interfere with account access.
2. **Check Your Location:** If you travel internationally, be aware that access to NKU services and the Internet may be restricted in certain countries due to international embargoes and regulations beyond our control.

To ensure uninterrupted account access:

- Contact the [IT Help Desk](#) before traveling to confirm access.
- Review the [list of embargoed nations](#).

For further support, contact the [IT Help Desk](#). We're here to help!

<https://it.nku.edu/>

Check our website for the latest system alerts and news.

Follow updates on X [@NKUCIO](#)
