

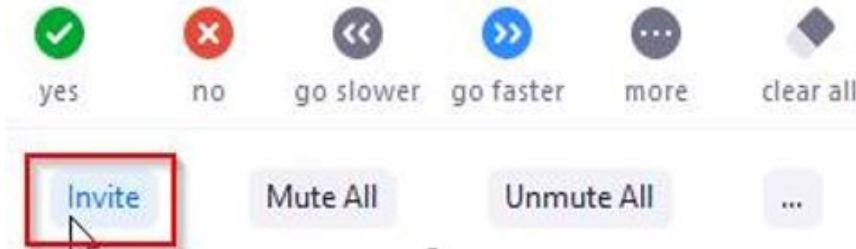


## Zoom Update

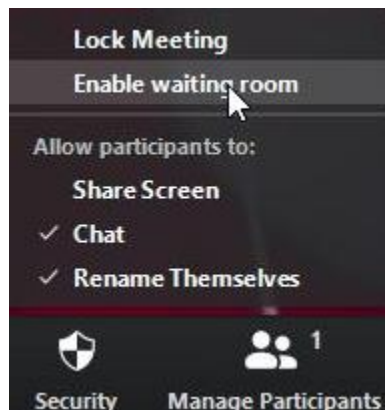
Zoom recently pushed out a security update that resolves many of the reported security issues. When prompted by the Zoom client, be sure to install these security patches.

Recent updates include:

- The Invite button has now been moved to the "Participants" tab



- There is now a "Security" tab where the "Invite" button was previously located. You can "Enable Waiting Room" as well as "Lock Meeting". You can also change participant permissions.



- When a meeting is locked, no one else can join the meeting.

You've locked the meeting. No one else can join.

## **Zoom Security: Myth vs Reality**

Zoom web conferencing has made recent news with concerns about cybersecurity and privacy. NKU wants to reassure our users that Zoom has updated their software. In addition, NKU has added helpful information to the [Virtual Campus](#) site. This includes a document to address many of the Zoom security concerns. For additional information about how to create the level of security needed in your course, please see the [Zoom Security Profiles](#) on the IT website.

As with all technology, no tool is 100% secure. However virtual collaboration tools are a necessity as we navigate the COVID-19 pandemic and work to support our students. NKU IT is confident that Zoom is a safe course distribution and collaboration tool.

Before beginning your Zoom session, please assess the security of the content being shared and take steps to reasonably [secure your Zoom conference](#). Once Zoom security is added to your instructional design, you can be confident in your virtual course success!

For questions or concerns please contact the [NKU IT Help Desk](#).

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## **Security Tips for Working at Home**

NKU IT has created twelve [security tips](#) for staying protected while working from home. Contact the [IT Help Desk](#) if you need assistance with any of these tips.

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## **Summer / Fall Software request**

If you would like any software added to departmental labs, smart classrooms, virtual labs, or IT computer labs, or if you want to make sure particular software remains on a lab or classroom system for the summer or fall semester, submit a [service request](#) to IT no later than April 15. (Note: Summer software requests were due March 15, but due to the COVID-19 challenges, the deadline has been extended to April 15<sup>th</sup>.)

If you are using software that has not been used previously, be sure to provide the proof of licensing as well as the installation media. Because of the complexity of running multiple applications for instructional use, software requests submitted after the deadline may not be available for immediate use at the beginning of the semester.

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## **Respondus Training Webinars**

Respondus is offering daily training webinars intended for instructors who plan to use LockDown Browser and/or Respondus Monitor with online exams.

Please register for a session on the [Respondus website](#).

The training will cover:

- How to use LockDown Browser and Respondus Monitor to protect exam integrity and ensure student identity
- The instructor and student perspective using each application
- Efficient review of the assessment data collected, including the Review Priority system, timeline, and milestone features

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## How to Encrypt email

Email is **not** a secure method to share sensitive data or personally identifiable information. Email messages can be compromised if they are intercepted in-transit. Encrypting email is quick and easy with Outlook. Please see NKU IT's easy to follow [email encryption instructions](#) for how to send and how to open encrypted emails.

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## Use OneDrive to secure share documents

Saving your work in OneDrive makes it accessible from any internet connected device. It is saved to secure cloud storage and automatically backed up. All files that you store in OneDrive are initially set to private, and available only to you. You may choose to share specific files with specified colleagues to enable easy collaboration. Check out the [Working in OneDrive tutorial](#). You will learn how easy it is to store, retrieve and work with your data from any location.

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