July 2024

Network Drive Clean-up

Faculty and staff are encouraged to participate in a "Summer Clean-up" of their network drives, particularly their J and K drives. As we manage our digital resources, reducing disk space usage helps minimize costs associated with storage, backups, and management.

We kindly ask everyone to review and delete unnecessary data that is no longer needed. This effort not only streamlines our systems but also ensures efficient use of university resources. If you need assistance or have questions, please contact the IT Help Desk.

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Summer Hours for the Norse Tech Bar

The Norse Tech Bar will be closing at noon on Fridays through August 9, 2024. The IT Help Desk will remain open until 10 PM to assist with your technology needs.

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IT Training Team Survey

NKU IT is currently soliciting feedback regarding desired topics for training and professional development to enhance our ability to meet the needs of the campus community.

Participation in this survey is entirely voluntary. All responses will be aggregated and anonymous unless you choose to provide contact information for follow-up by a member of the training team.

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Student Multi-Factor Authentication (MFA)

NKU IT is pleased to announce the implementation of Multi-Factor Authentication (MFA) for NKU students. This essential security measure is designed to bolster the

security of our students' accounts and safeguard sensitive information. To ensure compliance, students are required to sign up for MFA within a designated timeframe based on their major. Students currently have the option to enroll in the MFA program. However, it is crucial that they adhere to the specified mandatory signup deadline.

Deadline by College:

- College of Informatics - August 27
- College of Arts and Sciences - September 11
- Chase Law - October 14
- College of Business - October 14
- College of Education - November 4
- College of Health and Human Services - November 4
- All Remaining Students - November 11

IT Maintenance Window

Saturday, early mornings from midnight to 6:00 am are the NKU IT maintenance windows. IT does not publicize outages during these maintenance times, however, we want to remind campus that services may be unavailable during these weekly timeframes while upgrades and changes are made to services.

[IT's Service Alerts web page](#) shows which services will be unavailable.
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Fall Lab and Classroom Software Request

If you would like any software added to departmental labs, smart classrooms, or IT computer labs, or if you want to ensure particular software remains on a lab or classroom system, [submit a service request](#) to IT **no later than Monday, July 15**.

If you are using software that hasn't been used previously, be sure to provide proof of licensing as well as the installation media. Due to the complexity of running multiple applications for instructional use, software requests submitted after the deadline may not be available for immediate use at the beginning of the semester.
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Upgrade Alert: Say Hello to the "New" Microsoft Teams!

Attention all Microsoft Teams users! Since January, you may have noticed alerts nudging you to upgrade to the "New" Microsoft Teams experience. Well, the time has come to make the switch! As of July 1, 2024, the classic version of Teams is no longer supported. Don't worry, upgrading is easy!

You have options if you have received an alert prompting you to upgrade:

1. You can follow the prompts and upgrade yourself, enjoying all the enhanced features and improvements of the new version.
2. If you prefer assistance, our IT Help Desk is standing by to assist you through the upgrade process.

Some older versions of Windows 10 will not support New Teams and a reimage of your computer may be necessary if you are running these older versions.

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ListServ Changes Coming Soon

The Office of Information Technology at NKU is testing a new ListServ process. IT expects this will be a significant security and process improvement for sending ListServ messages. This change will align NKU with most universities in Kentucky.

Please email Wayde Shanks if you are interested in testing this new process.

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Panorama Installed in Canvas

We are excited to announce a new suite of tools to help faculty improve the accessibility of the content within their courses. Yuja Panorama replaces Blackboard Ally.

More information and training will be coming soon! In the meantime, please see the Panorama Reference Guide for Instructors for more information about the ways it can help you and your students.

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Check Your Web Pages for Broken Links

To maintain the validity and accessibility of your web pages, please dedicate time to review your web pages and all internal and external links. Web pages and documents should be accurate, accessible, and easy to read across all device types. Take special care to avoid spreadsheets and inaccessible PDFs. Request a consultation for additional assistance.

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