June 2025

Workday ERP Update

We are excited to share that the **NKU ERP project** is officially in the **Plan phase**. As part of this effort, we have begun meeting to define the **Workday organization structure**, explore **data conversion strategies**, and plan for **organizational change management.**

What's Happening Now
The initial phase of the project (**Phase 1**) involves implementing the Workday Platform, which includes:
- Human Capital Management (HCM)
- Finance
- Payroll

The Student phase will follow this Platform implementation.

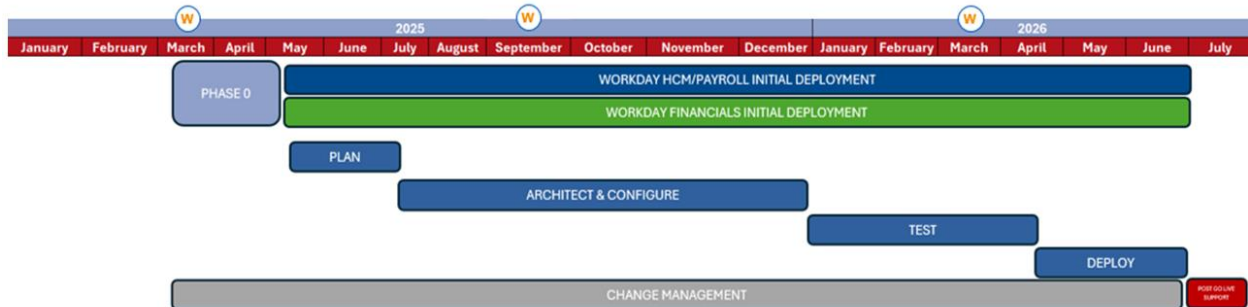We will continue to provide updates as the project progresses.

Who's Involved
The project team includes Leads and Subject Matter Experts (SMEs) from Human Resources, Finance, IT, and other departments. These teams are actively engaged and will continue to bring additional stakeholders into the process as needed.

Project Timeline

NKU Implementation Roadmap

Platform (HCM & Financials) Project Timeline (Phase 1)

Fall Lab and Classroom Software Request

If you would like any software added to departmental labs, smart classrooms, or IT computer labs, or if you want to make sure particular software remains on a lab or classroom system, submit a service request to IT **no later than Tuesday, July 15**.

If you are using software that hasn't been used previously, be sure to provide proof of licensing as well as the installation media. Because of the complexity of running multiple applications for instructional use, software requests submitted after the deadline may not be available for immediate use at the beginning of the semester.

Technology Training Feedback

Help us tailor future training opportunities to better support your work. Please take a moment to share your feedback on your current training needs, interests, or areas where you'd like more support. Your input will help us design more effective and relevant professional development resources for faculty and staff.

Audit your Webpages for Broken Links

To maintain the validity and accessibility of your web pages, please dedicate time to review your web pages and all internal and external links. Web pages and documents should be accurate, accessible, and easy to read across all device types. Take special care to avoid spreadsheets and inaccessible PDFs. Request a consultation for additional assistance.

Norse Tech Bar & Help Desk Summer Hours

Help Desk
Monday – Friday: 7:00 am – 10:00 pm
Saturday – Sunday: Closed

Norse Tech Bar
Monday – Thursday: 9:00 am – 4:30 pm
Friday: Limited Coverage 9:00 am – 12:00 pm
Saturday – Sunday: Closed

_____

VPN Change

To enhance security and reliability, NKU updated VPN access to **secure.nku.edu**

For setup instructions or assistance, visit the VPN webpage or contact the IT Help Desk.

_____

Adobe Acrobat 'Sign'

Adobe is implementing a technical block that restricts access to and use of Adobe Sign from IP addresses located in mainland China. This technical block goes into effect this month, the last week of June 2025.

All users attempting to access Adobe Sign from an IP address in mainland China will encounter an "access denied" error and will not be able to use Adobe Sign.

Users accessing Adobe Sign from permitted locations outside Mainland China will not be impacted.

_____

DUO App

If you have a smartphone, we encourage you to download the **DUO Mobile app** for a smoother and more secure login experience. With the app, you can simply tap "Accept" instead of manually entering a text message code, saving you time and reducing NKU costs.

_____

Need help setting it up? Visit the **Norse Tech Bar** (UC building, plaza level), where our team will be happy to assist you!

_____

Service Alert Web Page

Check our [IT Service Alerts web page](https://it.nku.edu/) to see all planned IT service maintenance and outages. This page provides information about upcoming outages, explaining the date and expected time of the outage as well as the areas impacted by the outage.

_____