Lab & Classroom Software for the Summer Semester

Wednesday, March 15 is the deadline to submit your summer software request. Please submit a service request to IT immediately! The IT Help Desk can assist if you aren’t sure you need to submit a software request.

A request should be submitted:

- If you would like any software added to departmental labs, smart classrooms, or IT computer labs
- If you want to make sure particular software remains on a lab or classroom system for the summer semester
- If you are using software that has not been used previously, be sure to provide proof of licensing as well as the installation media

Because of the complexity of running multiple applications for instructional use, software requests submitted after the deadline may not be available for immediate use at the beginning of the semester.

Adobe Sign Outage

Adobe Sign will be unavailable for a maintenance upgrade, March 6 from 4:00 pm until 6:00 pm.

Student Technology Survey

On March 13, the Information Technology Advisory Committee’s (ITAC) annual Student Technology Survey will be distributed to a panel of NKU students; freshmen through graduate students. Please encourage your students to take the survey before the March 31 deadline.
Website Spring Cleaning

IT has designated this as Website Spring Cleaning time! In this age of digital information, we tend to gather electronic clutter. We encourage you to deactivate and then delete unpublished electronic files and PDFs in the AEM Digital Asset Manager (DAM). Please schedule a consultation for additional assistance.

Patch your Apple Devices

Apple has new updates to fix spyware implant bugs. These updates provide important security updates and are recommended for all apple products, including iPhones, iPads, Apple watches, Apple TVs, and Apple computers.

For information on the security content of Apple software updates please visit this Apple website.

Spring Break Adjusted Hours for Support

The Norse Tech Bar adjusted spring break hours:
- Monday – Friday, March 6-10: 8:30 am – 4:30 pm

The IT Help Desk is open regular hours except for Sunday, during spring break:
- Monday - Friday: 7:00 am – 10:00 pm
- Saturday: 8:30 am – 5:00 pm
- Sunday: 12:30 pm – 8:00 pm

Website Email Address

If you have a clickable email address listed on your website, please ensure it is set up correctly in AEM. To provide an email address link, open the text editor in AEM, then edit the hyperlink for the email address. Simply add "mailto:" before the email address in the link. For example, if you want the link to open a new email to vikingv1@nku.edu, you would type "mailto:vikingv1@nku.edu".
Use Norse_Net

Faculty and staff should use Norse_Net wireless network when on campus. This network eliminates the need to use VPN. For security purposes, VPN should not be used on the Norse_Guest network. Visit the Norse Tech Bar or contact the IT Help Desk for assistance.

Web Editor Training for Accessibility

Web editors who need an accessibility training refresher for their web pages may register for a class or request one-on-one training.

Duo Multifactor Authentication

DUO Multifactor Authentication (MFA) is an added layer of security that is required for staff logging into the campus network from off campus. Requirements for faculty will be addressed after spring break, however, faculty are welcome to register for Duo now.

NOTE: MFA is not needed when logging into computers that are on the campus network.

This additional layer of security helps protect NKU from potential cyber threats and unauthorized access to sensitive information.

The enrollment process is quick, and the DUO application is simple to use. As a bonus, registering for Duo will increase the time between required password changes to 365 days!
For complete instructions please visit the IT Knowledge Base article about Duo Multi-Factor Authentication.

- Duo Mobile for iOS
- Duo Mobile for android

If you need assistance, contact the IT Help Desk.

IT Offers Training Classes

Check out IT's training classes to help you complete your daily tasks. IT also offers consultations for one-on-one learning.

https://it.nku.edu/
Check our website for the latest system alerts and news.
Follow updates on Twitter @NKUCIO