

March 2024



Lab & Classroom Software for the Summer Semester

Friday, March 15 is the deadline to submit your summer software request. Please submit a [service request](#) to IT. The [IT Help Desk](#) can assist if you aren't sure you need to submit a software request.

A request should be submitted:

- If you would like any software added to departmental labs, smart classrooms, or IT computer labs
- If you want to make sure particular software remains on a lab or classroom system for the summer semester
- If you are using software that has not been used previously, be sure to provide proof of licensing as well as the installation media

Because of the complexity of running multiple applications for instructional use, software requests submitted after the deadline may not be available for immediate use at the beginning of the semester.

Student Technology Survey

On March 11, the Information Technology Advisory Committee's (ITAC) annual Student Technology Survey will be distributed to a panel of NKU students, freshmen through graduate students. Please encourage your students to take the survey before the March 29 deadline.

Important Web Editor Note

Make sure to deactivate and then delete data you no longer want to appear on your web page. Do not save previous versions in AEM, as they can still appear in Google searches, and provide outdated information.

Old versions/webpages can always be saved to a department drive (K:) to preserve historical data; and a bonus is that this does not negatively impact our accessibility score.

Spring Break Hours for Support

The [Norse Tech Bar](#) is open regular hours during spring break:

- Monday – Thursday, March 4-7: 9:00 am – 4:30 pm
- Friday, March 8: 9:00 am – 2:00 pm

The [IT Help Desk](#) is also open regular hours during spring break:

- Monday - Friday: 7:00 am – 10:00 pm
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Website Spring Cleaning

IT has designated this as Website Spring Cleaning time! In this age of digital information, we tend to gather electronic clutter. We encourage you to deactivate and then delete unpublished electronic files and PDFs in the AEM Digital Asset Manager (DAM). Please [schedule a consultation](#) for additional assistance.

Update your Technical Devices and Browsers

Updating technical devices (e.g. phones, tablets, computers) and web browsers is crucial. Updates frequently contain patches for security vulnerabilities, protecting users from potential cyber threats such as malware, phishing attacks, and data breaches. By staying up-to-date, users can minimize their exposure to security risks and keep their personal information safe. Additionally, updates often introduce new features, performance improvements, and bug fixes, enhancing the overall functionality and user experience.

These enhancements can boost productivity, streamline tasks, and enable compatibility with the latest software and web standards. Updating browsers ensures optimal performance when accessing websites and web applications, as it allows for better rendering, faster loading times, and improved compatibility with modern web technologies. Keeping devices and browsers updated is essential for maintaining security, performance, and compatibility in today's digital landscape.

Visit the [Norse Tech Bar](#) or contact the [IT Help Desk](#) if you need assistance.

Web Editor Training for Accessibility

Web editors who need an [accessibility training](#) refresher for their web pages may register for a class or [request one-on-one training](#).

Duo Multifactor Authentication for Students

In our ongoing efforts to fortify our campus's digital defenses, we're excited to introduce DUO Multifactor Authentication (MFA) for students — a crucial step forward in safeguarding your online experience, especially when accessing the campus network remotely.

Information shared with students includes:

- **Why DUO MFA?** It acts as an additional security layer, significantly reducing the risk of unauthorized access and cyber threats. Your digital safety is our top priority.
- **On-Campus Convenience:** There's no need for MFA when you are using campus network computers, making your on-site access seamless.
- **Future-Proofing:** While opting for DUO MFA is currently voluntary, it's poised to become a requirement. Getting ahead now means you're prepared for tomorrow.
- **Ease of Use:** Enrollment is straightforward, and the DUO app is user-friendly. Comprehensive guides are readily available in our IT Knowledge Base.
- **Perk Alert:** Registering for DUO not only boosts your security but also extends your password renewal period to an entire year!

Act Now for Enhanced Security

We encourage you to embrace this opportunity to enhance your personal and our collective digital security. Opting in is a proactive step toward a safer online campus environment.

Ready to get started? Visit the [IT Knowledge Base for step-by-step enrollment instructions](#), and join us in setting a new standard for cyber safety at NKU.

Together, we can create a more secure digital campus.

One Drive for Students

Microsoft announced that beginning August 1, 2024, student One-Drive accounts will be limited to 100GB. Students are encouraged to delete old/unnecessary data to free space.

IT Approved Policies

Visit the NKU Policy website to view NKU policies. Recent [IT policy revisions](#) include:

- Acceptable Use
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- Bring Your Own Device (BYOD)
 - Credit Card Processing & Security
 - Risk Acceptance – Information Security
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2024 Hana Database Migration

This is an early notification that NKU is going to begin a migration of the myNKU system. Initially, student information, finance, Human Resources, and reporting will be migrated. We are working on a communication plan that we will share with the campus community shortly. Please note that these early months of the migration will not have a major impact on current NKU operations.

<https://it.nku.edu/>

Check our website for the latest system alerts and news.

Follow updates on Twitter [@NKUCIO](#)
