May 2023

Email Filters
Due to a serious security vulnerability, NKU has implemented new email filters. Please be sure to check your spam/quarantine for email messages that may have previously been delivered to your inbox, but now are being caught in quarantine.

You have the option to mark senders as safe following these directions.
1. Go to http://webmail.nku.edu and login
2. Click the settings icon (gear) in the upper right corner
3. Click “View all Outlook settings” at the bottom of the window that pops up

View all Outlook settings
4. Click “Junk Email” in the middle column

5. You may need to scroll down to see the heading Safe senders and domains. Click “+Add” under the Safe Senders and Domains heading

**Safe senders and domains**

Don't move email from these senders to my Junk Email folder.

[Add]

6. Enter the email sender or domain following the format in the example i.e. Abc123@company.com for the sender or company.com for the domain

Contact the [IT Help Desk](#) with any questions.

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**PaperCut is coming to NKU soon!**

PaperCut is the new print management solution coming to NKU on May 29. Watch for exciting features coming soon!

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**Audit your Web Pages for Broken Links**

To maintain the validity and accessibility of your web pages, please dedicate time to review your web pages and all internal and external links. Web pages and documents should be accurate, accessible, and easy to read across all device types. Take special care to avoid spreadsheets and inaccessible PDFs. [Request a](#)
Turn It In – New Feature
As of April 4, 2023, Turn It In activated artificial intelligence (AI) detection as a new anti-cheating feature. This feature is new and subject to false positives, but it is an estimate of how much of a paper was written by AI such as ChatGPT. Papers being reviewed with Turn It In now show a section at the bottom showing the percentage that may be generated with AI.

The higher the percentage, the more likely it was written by AI. It functions like the other detections and marks what was written by AI. This feature was activated by Turn It In and does not have an opt-out feature. It is only visible to admins and instructors at this time. Any submissions made after April 4 will be sent through detection automatically.

Turn It In provides additional detail about the new feature.

NKU Website Outage
Saturday, May 6, from midnight to 1:00 am, NKU’s website will be unavailable for a maintenance upgrade.

New Student Hub
Refer students to NKU’s New Student Hub for information to ease them into NKU, and answer their questions about NKU technology. Short videos assist with everything from “What is Canvas” to “Allowing Browser Pop-ups” and so much more!
There are specific areas about:
  • Essential NKU Technologies
  • Helpful Technology Tips
  • How to Get Assistance

Adobe Cloud Storage
Adobe is implementing a new process for deleted files in Creative Cloud storage. Starting June 4, 2023, newly deleted files will be retained for 30 days and then
permanently removed. Deleted files stored for over 30 days in the Deleted folder will also be permanently removed. Students should be made aware of this change so they don’t lose files over the summer months.

Fake Pop-ups

NKU has seen an uptick in fake pop-ups that look like McAfee telling the user to scan their computer for viruses. NKU does not install McAfee on NKU-owned computers. McAfee provides additional information about fake notifications.

Security Videos

Information Technology (IT) provides short security videos to help you stay safe when using technology at NKU. Topics include:

- Security Awareness
- Password Security
- Multi-Factor Authentication
- Phishing

https://it.nku.edu/
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