November 2023, Vol. 2

Colleagues,

Tuesday, November 14 NKU will upgrade the myNKU portal to a newer, tile-based framework (SAP Fiori Launchpad) ahead of the regular SP upgrade window. Users should not experience a service interruption during this upgrade, except for the change in the navigation layout.

This is crucial due to widespread issues caused by browser updates that are outside of NKU's control. We are working to resolve these issues and improve the system for a better user experience.

On November 14, the tabs within the myNKU portal (bulleted below), will be consolidated into a single group entitled 'Student Admin.' The tile structure will be organized by roles and will be visible only to users with authorization for specific job roles.

- Student Administration
- Academic Advising
- Admissions Processing
- Admissions Support
- Non-Attend
- Gender Identity
- Title IX
The dashboard of tiles represents different applications or tasks. It is designed with responsiveness in mind, ensuring that users can access SAP applications across various devices and screen sizes. Tiles automatically adapt to the available screen real estate, providing a consistent user experience whether on a desktop, tablet, or smartphone. The tile structure will be organized around topics for ease of use. Existing training materials will be updated shortly to reflect the new changes.

In summary, NKU's SAP transition to Fiori represents a user-centric approach to enterprise software design. The tile structure simplifies navigation and provides a more intuitive and efficient way for users to interact with SAP applications. This transition not only modernizes the user interface but also contributes to improved user productivity.
If you encounter any problems with SAP after the upgrade, please do not hesitate to contact NKU’s IT Help Desk for assistance. Our team is dedicated to providing prompt and thorough support.

Thank you for your understanding and cooperation,

Timothy Ferguson

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