

October 2021



## Wireless Network Migration

NKU's Office of Information Technology has been communicating to ask you to migrate your wireless devices to NORSE\_NET (or NORSE\_GUEST when applicable).

At 7:30 am ET Monday, October 18th NKU\_ENCRYPTED and NKU\_PUBLIC will be retired from service and no longer available. At that time, you will need to connect to either NORSE\_NET or NORSE\_GUEST for wireless network connectivity. The Guest network is intended for short-term internet-only access.

No exceptions will be made for continued use of the retired NKU wireless networks. IT can assist you or your office with the migration, or with questions. This does not affect wired device connections.

If you have not already migrated, please find time this week to prevent potential disruptions to your online connectivity.

Information for [Connecting to the NKU wireless network](#) is available in the NKU Knowledge base. Contact the [IT Help Desk](#) for additional assistance.

---

## Cyber Security – Be watchful

All breaches have a starting point, and that point tends to be the laptops, tablets, desktops, and smartphones—also known as "endpoints"—used by our faculty, staff, and students. As members of the campus community, make sure you are doing all that you can to ensure the safety of our data. Be certain your personal devices have updated antivirus and that you question anything that seems the least bit suspicious. Don't fall victim to ransom attacks! If you are in doubt, find a way to contact the business or person in a manner that does not involve anything from the suspicious email. Please contact the [IT Help Desk](#) with any security questions or concerns.

---

## **Protect Yourself from Ransomware Attacks**

Ransomware remains an ongoing security threat around the world. As business has increasingly gone digital, cybercriminals seek to maximize their profits by exploiting vulnerabilities.

One way to help keep your PC secure is to store important files on Microsoft OneDrive. OneDrive is NKU's supported cloud backup method and is synchronous between all your devices. OneDrive includes built-in ransomware detection and recovery as well as "file versioning," so you can restore a previous file version. When you edit Microsoft Office files stored on OneDrive, your work is automatically saved as you go. Additionally, your network drives (J: and K:) are helpful for local backups.

Data back-ups make you resilient to:

- Ransomware attacks
- Hardware failure
- Operating system upgrades

---

## **World Sight Day**

October 14, 2021, is World Sight Day! This is the time for all faculty and web editors to review their sites and documents for accessibility to help celebrate!

Proper page formatting helps ensure blind and low-vision site visitors can learn about our programs and services. Please pay specific attention to limiting the use of posters with embedded text. Ensure all images have contextual alternative text, and color usage is compliant and on-brand.

Online training registration is open for [AEM](#) and [accessibility](#). Individual consultations can also be requested [via IT service request](#).

---

## **IT Strategic Plan 2021 - 2025**

The Office of Information Technology has created a strategic plan that aligns with NKU's strategy and direction as outlined in the [Success By Design Framework](#). Each of IT's Strategic Plan Themes is divided into three sections: Strategic Focus, Initial Goals, and

Future Direction. IT looks forward to your input and collaboration with our [IT Strategic Plan](#).

---

## What are those Gauges in my Canvas Course?



Ally provides gauges in Canvas courses, that are visible only to the instructor; they illustrate the degree of accessibility of the content. You will be able to use this tool to assist in your progression toward fully accessible courses.

Ally provides students with the ability to download instructor-created documents in alternate formats to provide them with the format that works best for their learning.

Additional information is available on [NKU's Ally web page](#) and [trainings are being offered by CITE](#), entitled "Making your Canvas Course Accessible."

Additional one-on-one support is available from your [building Client Support Specialists](#) or by contacting the [IT Help Desk](#) and requesting an Accessibility Team Analyst.

---

## Windows 11

NKU's Office of Information Technology is not yet updating computers to Windows 11. Not all computers are compatible with this new operating system. Additionally, some software will not run on the new Windows 11 platform. Please contact the [IT Help Desk](#) with questions.

---

## Team Dynamix Helps the Registrar's Office

Team Dynamix is a service management system for all activities planned, delivered, operated, and controlled by a department. Team Dynamix has been purchased by NKU and can be adopted by more departments at no additional cost. It is currently being used by IT and other business units. Here is a testimonial from the Registrar's Office:

Team Dynamix has helped the Registrar's Office get a better handle on their responsibilities. The first way it has helped is working with Veterans Educational Benefits. This program has enabled us to be 100% transparent with all parties involved in this complicated process. We can see at a glance where each student request is in the many

required stages. This enables us to better respond to the student and make sure we are doing what we are supposed to at the appropriate time. With Team Dynamix, the student is also able to see this without requiring communication with our staff. We have been able to transition from a manual excel file to using the Team Dynamix reporting features for tracking. This has greatly reduced the time spent on this task.

Team Dynamix has enabled us to convert our arsenal of paper and digital forms to a ticketing system. This enables us to be transparent with anyone who has submitted their forms. Students can see the status of the request at any given time. This holds us accountable to make sure that we are processing these requests promptly. It has also enabled us to compile data to demonstrate our productivity to illustrate what we are working on. Before Team Dynamix, we could only guess what our productivity included because we had so many requests coming from multiple places that it was hard to track. Another drawback of the paper forms was the chance that they could get lost but with Team Dynamix that is no longer the case. Team Dynamix's simple but powerful workflows have streamlined multiple approvals making the process virtually seamless.

Contact [Nick Pearson](#) if you are interested in exploring ways Team Dynamix can be used in your department.

---

## **Amazon Twitch Breach!**

Amazon owned Twitch has been breached by hackers who reportedly leaked everything from creator payouts to a digital game store. This is another example illustrating the importance of using unique, complex passwords for each of your accounts.

- Amazon's Twitch has been hacked, resulting in a **major** data breach.
- The source code for Twitch and creator earnings numbers were reportedly included in the hack.
- It's unclear whether user data was leaked, but it is recommended that you **change your Twitch password**.

---

<https://it.nku.edu/>

Check our website for the latest system alerts and news.

Follow updates on Twitter [@NKUCIO](#)