October 2024

ERP Update

NKU has released a Request for Proposal (RFP) to choose our next ERP(Enterprise Resource Planning) platform. This platform will include Human Resources, Finance, Student Information System and Reporting/Analytics. This will replace the existing myNKU system you are familiar with. The RFP was issued October 1, with responses due by November 1, 2024. Additional and periodic updates will be provided through the course of the RFP evaluation, and opportunities will be provided to staff and faculty to participate in demonstrations of software under consideration.

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WebEx Phone Migration

Webex Calling is the cloud-based/next-generation version of the Cisco calling platform NKU has historically used. Over the 2024-2025 school year, NKU Telecommunications will be transitioning faculty and staff to this new phone system.

In order to activate Webex Calling, you must first download the Webex App on your computer or mobile device.

During this transition phase, Webex **DOES NOT** support 4-digit dialing on outbound calls (this will be resolved once all NKU faculty/staff are switched over). Other NKU users (not yet transitioned to the Webex system) will be able to dial you using a 4-digit extension, but you will need to dial other NKU extensions using the full 10-digit number.

The best way to reach other NKU users remains using Channel to Channel communication within Teams.

Please note that NKU will continue to use Microsoft Teams and Zoom for video conferencing. Webex will be designated solely for phone calls. For additional

information, refer to the [Webex FAQs webpage](#).
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Stay Safe Online: Your Cybersecurity Superpowers Await!

The internet is full of excitement—but lurking in the shadows are cyber villains like phishing, malware, and identity theft.

The good news? You have the power to stop them! Protect your personal info by keeping your software up-to-date, using strong, unique passwords, and activating two-factor authentication like a pro.

Stay sharp—think before you click on unknown links or attachments. With a few smart moves, you can become your own cybersecurity hero and keep your data safe from digital dangers!

Contact the [IT Help Desk](#) if you question the validity of an email. Do not share your password with anyone.
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LinkedIn Learning

Unlock your potential with LinkedIn Learning! Gain access to thousands of expert-led courses across various fields, from tech skills to personal development. Whether you're looking to advance your career, learn something new, or stay ahead of industry trends, LinkedIn Learning offers the tools you need to succeed. Sign up today and start learning at your own pace! NKU has Linked In Learning licenses for your use. Some licenses can be available for your student's use (pending availability of licenses). Please contact the Help Desk to request licenses.
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Stay Informed with NKU IT's "X" Account

Follow the [NKUCIO "X"](#) account (previously Twitter) for the latest IT updates, technology tips, and important announcements. Stay ahead with real-time information on system maintenance, security alerts, and more. Don't miss out – stay connected with IT on "X".
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CyberSecurity Event

NKU is hosting a [CyberSecurity Symposium](#) on campus, October 18. Leading experts will be featured, discussing the latest threats, emerging trends, and best practices for

staying secure. This symposium is open to all interested parties, including NKU affiliates and professionals from other organizations. Registration is required.

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Multifactor Authentication for Students - Reminder

MFA rollout for students continues through this semester to strengthen campus digital security. Secure your digital space by opting into MFA today. Visit the IT Knowledge Base for step-by-step enrollment instructions.

Note: If you accidentally insert the wrong phone number you must contact the Norse Tech Bar or the IT Help Desk to have it corrected.

Important Dates:

- o **Chase Law required sign-up: October 14**
- o **College of Business required sign-up: October 14**
- o College of Education required sign-up: November 4
- o College of Health and Human Services required sign-up: November 4
- o All remaining students will be required to sign up by November 11

Don't let the bad guys win, install MFA today! Contact the IT Help Desk for assistance.

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Open Labs

The following computer labs are operated by IT, open to all students, and available during each building's open hours.

All labs have printing available. You may want to remind your students that each semester printing funds are added to their All-Card.

Location	Computers
BC 364	Windows
FH 253	Windows
GH 322	Mac
SC 3rd & 4th Floor	Windows
SL 1st Floor	Windows and Mac
SL 4th Floor	Windows
UC 252 (Norse Tech Bar)	Windows and Mac

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