

## Helping Students Guide for NKU Faculty and Staff

### NKU Community Care Team

The NKU Community Care Team, formerly the Students of Concern Committee, is the behavioral intervention team for the Northern Kentucky University and is interdisciplinary in its makeup. The NKU Community Care Team members provide guidance to the Student Conduct, Rights & Advocacy (SCRA) staff on reports received related to students experiencing academically or socially disruptive situations and concerns. The NKU Community Care Team meets regularly during the academic year to provide guidance to SCRA staff on these reports and to advance collaborative solutions for the NKU campus community.

This document is a guide if students display academically or socially disruptive behavior that may need further assistance from resources on/off campus.

***If an incident is an emergency, contact the Northern Kentucky University Police Department at 911 or 859-572-7777.***

### Campus Resources for Faculty/Staff

Office Name	Location	Phone Number	Website	Email / Web Contact
Health, Counseling, and Student Wellness	UC 440	859-572-5650	<a href="http://hcswnku.edu">http://hcswnku.edu</a>	<a href="mailto:hcswnku.edu">hcswnku.edu</a>
Student Conduct, Rights & Advocacy	SU 301	859-572-5147	<a href="http://scranku.edu">http://scranku.edu</a>	<a href="mailto:scranku.edu">scranku.edu</a>
Norse Violence Prevention Center	HC 246	859-572-5865	<a href="http://nvp.nku.edu">http://nvp.nku.edu</a>	<a href="mailto:nvp@nku.edu">nvp@nku.edu</a>
University Connect and Persist	UC 122	859-572-7527	<a href="http://ucap.nku.edu">http://ucap.nku.edu</a>	<a href="https://inside.nku.edu/ucap/make-referral.html">https://inside.nku.edu/ucap/make-referral.html</a>
University Police	415 Old Johns Hill Road	859-572-5500 859-572-7777 (emergency)	<a href="http://police.nku.edu">http://police.nku.edu</a>	<a href="mailto:police@nku.edu">police@nku.edu</a>
NKU Community Care Team	SU 301	859-572-5147	<a href="http://scranku.edu/">http://scranku.edu/</a>	<a href="https://inside.nku.edu/scra/communitycareteam.html">https://inside.nku.edu/scra/communitycareteam.html</a>
Office of Student Accessibility	SU 303	859-572-5282	<a href="http://osanku.edu">http://osanku.edu</a>	<a href="mailto:osanku.edu">osa@nku.edu</a>

## Student Risk Level Reference Sheet

### **MILD RISK- No intimidation or threat made or present / Concerning symptoms or behavior = mild**

#### **Signs/Symptoms**

- Disruptive behavior (talking or texting during lectures/exams)
- Changes in academic performance in the classroom:
  - Assignments turned in late, significant drop in exam scores, etc.
  - Changes in pattern of interaction and/or less participation in class
  - Increased irritability when talking and/or confrontational behavior
- Changes in physical appearance/deterioration of personal hygiene/major clothing style change
- Repeated requests for special consideration
- Problems focusing, remembering things, or making decisions

#### **Recommended Actions**

- Meet with student and address your observations
- Provide student with campus resources (i.e. HCSW, Office of Student Accessibility, FUEL NKU)
- Complete UCAP alert/NKU Community Care referral, if appropriate
- Consult with Chair/Supervisor

### **MODERATE RISK- Intimidation/threats are vague, indirect, implausible / Concerning symptoms or behavior = moderate**

#### **Signs/Symptoms**

- Persistence and/or escalation of mild risk behaviors listed above
- Unusual or exaggerated emotional responses:
  - Outbursts of anger and/or persistent sadness or unexplained crying
  - High level or consistent irritability or inappropriate excitement

#### **Recommended Actions**

- Refer to NKU Community Care Team online
- Walk student to Health, Counseling, and Student Wellness (if student is willing and during business hours)
- Contact NKU Police to connect with an on-call counselor (if student is willing, after business hours)

### **ELEVATED RISK- Threats made or present / Concerning symptoms or behaviors = highly intensified**

#### **Signs/Symptoms**

- Any expressions related to death
- Irrational conversation or speech
- Suspiciousness, irrational feelings of persecution, mistreatment or harassment
- Loss of contact with reality (seeing/hearing things that aren't there)
- Disruptive behavior which is beyond the scope of classroom management:
  - Blocks/interferes with access to a facility of the university
  - Conducts self in a manner that adversely affects own safety or safety of others
  - Participates in or incites others to violent behavior such as assault/physical abuse or threatens physical abuse
  - Steals or knowingly in possession of stolen property belonging to university, other students, university employees or guests
  - Loud, vulgar or abusive language or any form of behavior acted out for the purpose of inciting others to disruptive behavior
- Behavior that is destructive of property
- Highly agitated, loud or showing symptoms of drug and/or alcohol abuse

#### **Recommended Actions**

- Immediately notify 911 or x7777 (if you feel it is an emergency)
- Immediately contact NKU Community Care Team (x5417, if during business hours)
- After immediate resolution, refer to NKU Community Care Team online