## **NKU Authorized User Payment Portal Instruction Guide**

## Paying by E-Check

You should have received a confirmation email regarding your addition as an authorized user on a student's NKU account. If you did not receive an email and your student indicates that your account has been set up, please have the student double check the information for accuracy. Please keep the confirmation email for reference in the future in case you forget any log on information. This guide is meant to step you through the process of making payments on a student's account.

## Home or Login Screen:

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NORTHERN KENTUCKY UNIVERSITY				
NKU Authorized User Payment Por	tal			
Welcome to NKU's Authorized User Bill Payment Portal!				
This webpage may be used to make payments on your student's account statements.	account, view outstanding balances, transactional history and download semester by semester			
Access to this page is controlled by your student. If you have any password they setup for you or reset a locked password.	issues regarding passwords, you should contact your student to either have them provide the			
The student reserves the right to change any and all access at the	pir discretion.			
Log-in Email Address: * Password: * Student Number: * Login (*) Required field				
Northern Kentucky University, AC 235 Nunn Drive, Highland Heights, KY 41099 859-572-5204 - bursar@nku.edu				

Enter in the required information:

**Email Address:** This is your email address not the students email address. This is the same email address that you should have received your Welcome email.

**Password:** Your student will need to provide you with this information. Passwords are case sensitive so be sure to enter the password exactly as the student entered it.

**Student Number:** This is your students 9 digit NKU ID # (not the All Card number). This information is contained in the original Welcome email.

## Payment Screen:

Once you have entered all required information, click on **Login** and you will be taken to the payment screen:

Account Statement			Logout
Balance Due: \$1,571.85		Bursar FAQs	
Payment			
Amount:	0.00		
C Electronic Check			
C Credit Card			
A 2.5% Fee will be applied to your	r credit/debit card upon payment.		
Process Payment			
<b>Download Account Statements</b>			
Academic Periods: 2012-2013 F	all 💌 Download		
Current Unpaid Items:			
Date	Description		Amount
10/01/2012	Fall 2012-2013 Web Credit Card Payment		\$ 671.85
10/02/2012	Fall 2012-2013 Web Credit Card Payment		\$ 900.00

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To make a payment by e-check, begin by entering the amount you wish to pay in the **Amount** field. Then select **"Electronic Check"**. The page will then provide fields to enter your banking information:

Account Statement			Logout
Balance Due: <b>\$1,000.00</b>		Bursar FAQs	
Payment			
Arnount: ◦ Electronic Check ◦ Credit Card A 2.5% Fee will be applied to your credit	/debit card upon payment.		
Electronic Check Payment			
Account Nickname: Name on the Account (as it appears on Bank Routing Number: Bank Account Number: Sample Check Process Payment Download Account Statements Academic Periods: 2012-2013 Fall	Checking bank statement): Victor Viking 042000013 1122334455 Download		
Current Unpaid Items:			
Date	Description		Amount
07/17/2012 07/17/2012	Fall 2012-2013 Res Tuition UG Fall 2012-2013 Res Tuition UG		\$ 500.00 \$ 435.00
08/29/2012	Fall 2012-2013 Payment Plan Enrollment Fee		\$ 50.00
10/01/2012	Fall 2012-2013 Web Credit Card Payment		\$ 50.00
10/12/2012	Fall 2012-2013 Web Credit Card Payment		\$ 500.00
10/29/2012	Fall 2012-2013 Web Credit Card Payment		\$1.00
11/02/2012	Fall 2012-2013 Web Credit Card Payment		\$1.00
11/02/2012	Fall 2012-2013 Web Credit Card Payment		\$1.00

When entering payment information, make sure to check that all fields have been completed and double check your information in order to minimize a chance for error in processing. All fields are required (please see example below).

Electronic Check Payment	
Account Nickname:	Checking
Name on the Account (as it appears on bank statement):	Victor Viking
Bank Routing Number:	042000013
Bank Account Number:	1122334455
Sample Check	
Process Payment	

You will enter the following information:

**Account Nickname:** This can be any designation of your choice, from "checking" to "savings" to "Joe's Tuition Account".

Name on the Account: The name of the account holder as it appears on your bank statement

Bank Routing Number: Enter the 9 digit routing number for your bank.

**Bank Account Number:** Your actual account number. After entering the number, please take a moment to verify the number has been entered accurately to insure that there will be no errors in deducting the funds from your account.

If you are copying the information down from a personal check and are curious as to where to find your routing and account numbers, click the link **"Sample Check"**:

ample Check		
YOUR NAME ADDRESS CITY, STATE ZIP	DATE	001
PAY TO THE ORDER OF		\$
		DOLLARS
	DO NOT INCLU Check Numb	
FOR		
1123456789 C 000	00123456789 ·· 001	
ank Routing Number	Bank Account Number	

Once you have entered all of the required information, click "Process Payment".

Once the payment has been submitted, the balance due will reflect the payment submitted, and you will also see a confirmation showing that the payment has been successfully processed:

Account Statement	
Balance Due: \$ 500.00	
Payment	
Amount:	0.00
<ul> <li>Electronic Check</li> </ul>	
<ul> <li>Credit Card</li> </ul>	
A 2.5% Fee will be applied to your credit/debit card upon payment.	
Process Payment	
Payment has successfully processed.	

At the same time you should also receive a confirmation email that will serve as your receipt for the payment just made. An email will simultaneously go out to your student informing them that a payment has been made on their account.

Please note that it will take between 2 to 3 business days for the funds to be deducted from your bank account.