A significant increase in cases filed with the rate of filing against companies using accessible websites. The last 6 months of 2020 shows a rise in cases filed against companies using websites. The top three states make up over 90% of cases.

The top three states make up over 90% of cases. California, New York, and Massachusetts are the top three states with over 90% of cases.

Why UsableNet?

We make ADA web compliance easier and faster. Learn why UsableNet can help.

The UsableNet research team reviews all lawsuits filed in 2020. The team monitors and tracks digital accessibility related lawsuits across multiple legal sources. Total year numbers are based on UsableNet's research team's collection of data and linking to our website. The cases are reviewed to identify ones where a website, mobile app or video content is the source and linking to our website.

Test with UsableNet AQA

Real Estate Agencies & Properties: 0.39%
Fitness & Wellness: 0.68%
Travel/Hospitality: 0.99%
Healthcare: 7.75%
Insurance: 14.68%
Other: 3.38%

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The lockdown in states such as New York affected cases filed in 2020. Lawsuits in 2020 reflect the importance of considering accessibility for all digital channels.

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The US top 10 defense law firms for active ADA-based web and app accessibility cases.

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